Getting in touch with us

If you need to get in touch with us to discuss your account, please quote your account number as shown on the front of this Reminder Notice. If you are writing to us please provide a contact telephone number.

Website	www.kingston.gov.uk
Telephone	020 8547 5000 (Monday to Friday 9am to 5pm)
Address	Revenues Department, Royal Borough of Kingston, Guildhall 2, Kingston upon Thames, Surrey KT1 1EU

Register online to view your account: www.kingston.gov.uk/viewyourbill

Making Payments

Website and Direct Debit

Go to www.kingston.gov.uk to pay your National Non Domestic Rates online, 24 hours a day, 365 days a year by debit or credit card. The latest technology is used to make your payment fully secure or you can set up a Direct Debit online.

Telephone Payments

Payment by debit or credit card may be made using the Council's Automated Telephone Payment facility on 0345 359 1111. Touch-tone telephone keypads are required. This service is available 24 hours a day, 365 days per year.

Bank Standing Order

You should obtain the necessary forms from your bank, instructing them to pay The Royal Borough of Kingston upon Thames.
Use the following bank details: Lloyds Bank, Sort Code 30-80-12 Account Number 14717168.
Always quote your National Non Domestic Rates reference number shown on your bill. The completed form should be returned direct to your bank. It is the National Non Domestic Rates payer's responsibility to ensure that the standing order is paid on time and for the right amount.

By Telephone Banking

Use the following account details: Lloyds Bank, Sort Code 30-80-12 Account Number 14717168. Please quote your name and National Non Domestic Rates account number.

By BACS

Use the following account details:
Lloyds Bank, Sort Code 30-80-12 Account Number 14717168. Please quote your name and National Non Domestic Rates account number.

IBAN	**- GB83 LOYD 3080 1214 7171 68**
BIC/SWIFT	**- LOYDGB21F09**