



THE ROYAL BOROUGH OF  
**KINGSTON**  
UPON THAMES

# Universal Credit

## Resettlement and Integration



This is an Easy  
Read document  
with information  
about Universal  
Credit

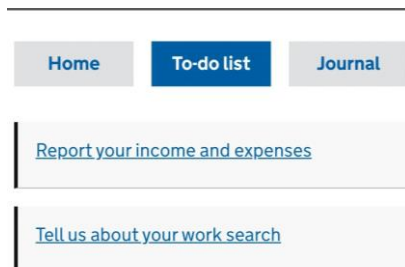




- You can claim Universal Credit whilst you look for a job.
- You may be able to get a standard allowance, housing and child costs.



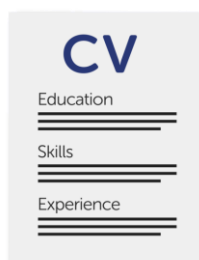
- You should attend all your appointments at the jobcentre plus in Kingston.



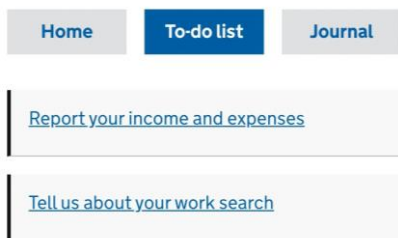
- The address for your meeting will be found in your 'To Do' section in your universal credit account.



- Sometimes your appointments will be by telephone.



- You may also be put on a 'Restart' programme.
- The programme is for 1 year and you will:
  - improve your CV
  - join English classes



- Check your 'To Do' list on your journal in your universal credit account.



### Important questions to ask yourself:

- Have you completed all your tasks?
- When is your next appointment and where do you have to go?
- Write a note in the Universal Credit journal if you need help.



### The job centre can help you:

- Understand what your needs and job goals are.
- Doing a DBS check and getting a certificate.
- Tell you about job fairs and help you sign up for them.
- Tell you about job opportunities and openings via your journals.

