



THE ROYAL BOROUGH OF
KINGSTON
UPON THAMES

Finding housing

Resettlement and Integration



This is an Easy Read document with information and resources for finding housing





- You need a safe and suitable place for you and your family to live.



- If your family grows larger, you might want to move house.



- There are housing problems in the UK, such as:
 - Limited supply of houses.
 - Rent prices are high.



- You can go to the Council for help with housing.
- Please note, families with children are given priority to single people.



You can search online for properties:

- OpenRent
- Zoopla
- Right Move



- Join the Housing Register with Kingston Council. You can find out more information about how to do this [here](#).



- Currently waiting lists are long. You may have to wait a long time to get a property.



- You must look after your property.



- Your landlord must maintain your property.



- Pay your rent on time.
- Pay your bills



- Keep it clean and tidy.
- Ventilate the property to prevent damp and mould.



- Throw away rubbish using the right bins.



- Report damage. If you caused it, you may have to pay for it.



- Keep your property locked when you leave.



- Return your property as you found it.

You need written permission to:



- Keep pets at the property.



- Make changes.



- Leave the property empty for more than 28 days.



- Rent your property out to another person.

Your landlord must:



- Make sure the property and outside of the property are in good condition (pipes, gutters, windows).



- Maintain utilities (gas, electricity, water).



- Look after the furniture.



- To protect the property against fire and flooding.