

# Statement of Consultation Riverside Public Realm SPD

July 2018



**Statement of Consultation  
Draft Riverside Public Realm Supplementary Planning Document**

**Contents**

<b>1. Introduction</b>	<b>2</b>
<b>2. Consultation Process</b>	<b>2</b>
<b>3. Stage One - (October 2016) Early Engagement with stakeholders</b>	<b>2</b>
Walkabouts	2
Drop-in Session	3
<b>4. Stage Two - Formal public consultation</b>	<b>4</b>
Consultee Notification	5
Riverside Newspaper	5
Drop in public consultation events	6
Online survey	6
<b>5. Summary of responses and main issues</b>	<b>7</b>
<b>6. Responses received from specific consultation bodies</b>	<b>7</b>
<b>7 . Conclusion</b>	<b>7</b>
<b>Appendix 1 - Consultees</b>	<b>8</b>
Submitted representations	15
<b>Appendix 2 - Online Survey and Quantitative Analysis of Survey Results</b>	<b>17</b>
Content of online survey	17
Main findings from online survey	17
Profile of respondents	21
<b>Appendix 3 - Proposed changes to the Riverside SPD</b>	<b>24</b>

## **1. Introduction**

This Consultation Statement sets out the approach and summarises the results of the public consultation undertaken by the Royal Borough of Kingston on the draft Kingston Riverside Public Realm Supplementary Planning Document (Riverside SPD) which took place between the 19 January 2018 and 19 March 2018.

The draft Riverside SPD was produced to explore how the riverside in Kingston can be improved. The vision and project ideas set out in the SPD were produced in collaboration with local groups and stakeholders at an early stage to help shape the SPD, so that it reflects local aspirations.

This report summarises the feedback received during the different stages of the consultation process. These comments have helped to shape the final draft of the SPD.

## **2. Consultation Process**

The overall engagement process carried out for the SPD is set out below. The vision for the Riverside area has been developed through a process of analysis, high level engagement at an early stage, assessment and then finally engagement. The process comprised two stages of engagement, concluding with formal consultation carried out in early 2018:

- Stage 1 (October 2016) - Early Engagement with stakeholders
- Stage 2 (January-March 2018) - Formal Public Consultation

## **3. Stage One - (October 2016) Early Engagement with stakeholders**

Between 4 and 11 October 2016, Stage 1 sought to understand the issues and aspirations of the Riverside area with a wide range of stakeholders. These included a selection of local businesses, landowners, resident associations, community and boat user groups with particular interest in the operation of the river, or were located in or close to the SPD area.

### **Walkabouts**

An important part of this process was the Council's focus on engagement with stakeholders who used the River Thames. The Council organised three informal walkabouts within the SPD area. During each walkabout attendees were invited to share their thoughts, concerns and reactions to the riverside and its operation.



### Drop-in Session

In addition to the walkabouts, stakeholders were invited to come to a drop in session hosted at the Guildhall to provide additional or more in depth feedback.



## 4. Stage Two - Formal public consultation

The draft Riverside SPD was published for the formal consultation period from the 19 January 2018 until 19 March 2018 for a period of eight weeks. During this time the Council undertook a wide range of methods of communication in order to ensure that notification of the consultation reached as many people in the borough as possible. A full list of all engagement activity with details of timings are set out below.

<b>Engagement activity</b>	<b>Date</b>
10,500 Riverside newspapers were distributed to residents, local organisations and businesses within a 500m radius of the draft Riverside SPD area.	18/01/18
900 newspapers and posters distributed to community hubs such as places of worship, education establishments, cafes, leisure centres and large businesses in Kingston Town Centre.	January-February 2018
2500 emails sent to statutory consultees, residents, boat user groups and businesses informing them about the consultation and how to respond	19/01/18
Printed copies of the SPD made available in all 7 libraries throughout the borough, at the Information and Advice Centre at Guildhall 2 and at all the drop in events	18/01/18
JCDecaux digital screens in Clarence Street and Wood Street in Kingston Town Centre	19/01/18 -19/03/18
80 posters were put up on community notice boards and lampposts in SPD area and Kingston Town Centre	January - February 2018
A Public Notice was produced to inform people about the consultation, drop in events and how to respond in the Surrey Comet	19 January 2018
A press release was produced in collaboration with the Communications team and published in the Surrey Comet	26 January 2018
<b>Online engagement</b>	<b>Date</b>
Social media (Facebook, Twitter) - organic and paid for social media campaign	January - March 2018
The document was available to download via the Council's website <a href="http://www.kingston.gov.uk/rverside">www.kingston.gov.uk/rverside</a> as well as the Council's online survey portal at <a href="https://www.kingstonconversations.co.uk/riverside">https://www.kingstonconversations.co.uk/riverside</a> .	January - March 2018
A specific webpage about the consultation and how people	January - March 2018

can respond at <a href="http://www.kingston.gov.uk/riverside">www.kingston.gov.uk/riverside</a> , plus banner advertising on the council homepage	
Online consultation portal page set up with online survey - <a href="http://www.kingstonconversationbs.co.uk/riverside">www.kingstonconversationbs.co.uk/riverside</a>	January - March 2018
Kingston University newsletter	March 2018

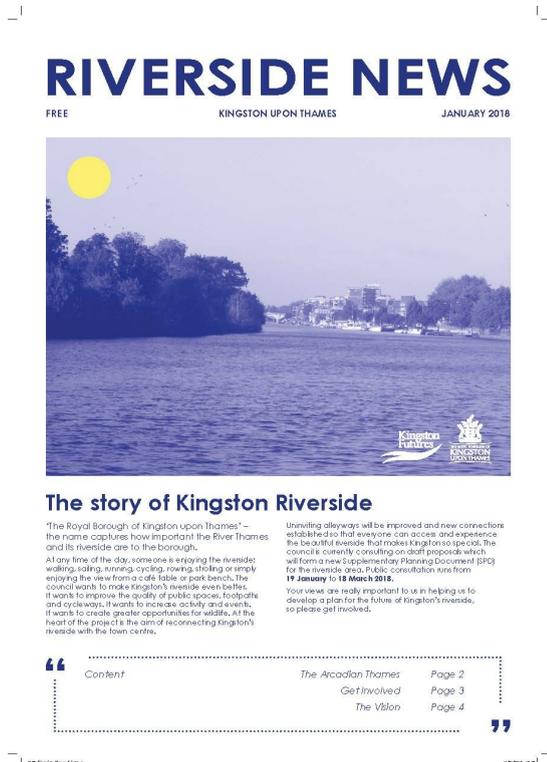
## Consultee Notification

All those on the Strategic Planning database, which included more than 2,000 consultees, were informed of the consultation by email, advising on details of the online survey and upcoming drop in events.

A complete list of consultees can be found in Appendix 1 of this report.

## Riverside Newspaper

A special Riverside information newspaper and poster was produced to tell people about the consultation, consultation timings and how to respond. Over 10,000 newspapers were distributed to residents within a 500m radius of the SPD area. In addition copies were distributed to libraries, local businesses, community groups, leisure facilities and education establishments.



## Drop in public consultation events

The Council organised three drop in events - all of which were advertised through the distribution of consultation posters across the borough. These events included:

Date and time	Event	Council attendees	Estimated number of attendees
Saturday 13 January 2018 11am-1:30pm	Kingston Conversations event at Richard Mayo Centre	2	10-20
Wednesday 31 January 2018 3pm-6:45pm	Minima Yacht Club	2	50-60
Saturday 3rd February 2018 10am-2pm	Minima Yacht Club	3	60-70

At the drop in events we asked people to share their thoughts in response to the vision for the riverside. We split the Riverside into three areas - Canbury Gardens, Historic Wharves and Market Town and Town End park to Ravens Ait. Large maps displayed the proposals for each of the three areas of the Riverside and people were invited to give their feedback as to whether they agreed or disagreed with each proposal, justification for their feedback, and provide any further comments.



*Poster and Drop in event at Minima Yacht Club*

## Online survey

All stakeholders were encouraged to respond to the Riverside SPD via an online survey on the council's engagement portal. The full list of survey questions are set out in Appendix 2 of this report.

## 5. Summary of responses and main issues

In total, the Council received **141** consultation responses. This includes:

- **104** online respondents to the online survey, 76% of which were from local residents;
- **35** emailed responses received from local residents, resident associations, local businesses and specific consultation bodies.
- **2** postal responses from local residents, resident associations, local businesses and statutory consultees.

The main issues identified fall into three main areas:

- the impact of proposals on the operation of the river for river users and the potential for conflict between different uses (e.g. fishing or ecological enhancements on boating, sailing and other leisure activities),
- the potential for conflict between different land-based users (inc. pedestrians and cyclist, residents and activities such as eating/drinking and, balancing the restfulness of certain parts of the river with more active uses), and
- the impact of moorings on the use and attractiveness of the riverside.

## 6. Responses received from specific consultation bodies

- **Environment Agency:** The key issues and opportunities for the Environment Agency relate to: riverside development; flood risk management and climate change; ecological enhancement of the waterfront)
- **Thames Water:** Concerns raised about the provision of infrastructure (particularly water and wastewater infra) in support of new developments.
- **Surrey County Council:** No comment.
- **London Borough of Richmond upon Thames:** See letter for full response (inc. detailed points not summaries here)
- **North Kingston Forum:** See letter for full response (inc. detailed points not summaries here)

## 7 . Conclusion

All comments received through the formal consultation methods have been reviewed, a summary of which are available in Appendix 3. This Appendix also sets out how comments raised have been responded to, including an explanation of why changes have been taken on board. Where comments have not been incorporated into the revised SPD an explanation is provided, in compliance with Reg.12 of the 2012 Local Planning Regulations. A revised version of the SPD document has been developed, including extensive changes in response to consultation feedback.

In light of the main issues raised the following revisions have been incorporated. Changes focus on the resolution of conflict, including;

- Highlighting the risks to continued operation of the river as a result of conflict with other uses including biodiversity improvements,
- Clearer definition of the location of and scope for the proposed sharing of cycle and pedestrian areas,
- More clearly defining the appropriateness (or otherwise) of 'active' uses, in areas which are cherished for their relaxing qualities.

In line with feedback about the clarity and useability of the SPD significant changes have been made to formatting and clarity of the document.

## Appendix 1 - Consultees

<b>Specific Consultation Bodies</b>	
<p>Claygate Parish Council Coal Authority Elmbridge Borough Council Environment Agency Epsom and Ewell Borough Council Ham and Petersham Neighbourhood Forum Kingston CCG Kingston Hospital NHS Foundation Trust London Borough of Croydon London Borough of Lambeth London Borough of Merton London Borough of Richmond London Borough of Sutton London Borough of Wandsworth London Gypsy and Traveller Unit Mayor of London (Greater London Authority)</p>	<p>Mayor's Office for Policing And Crime (MOPAC) Metropolitan Police on behalf of Metropolitan Police Authority Mole Valley District Council National Grid Natural England Network Rail NHS Kingston North Kingston Forum Ofgem - London Surrey County Council Historic England Highways England Transport for London Thames Water</p>
<b>Businesses</b>	
<p>Adams and Adams Ltd Adrienne Hill Ltd AK II Property Investments Limited Alderwick James and Co Allen Pyke Associates Aquila Global Invest Ltd Arrow Plastics Ltd Aviva Investors Barton Willmore Barwell Court Farm Management Co. Ltd Bell Cornwell Partnership Bentall Centre Management Bentalls Berkeley Group BMR Boots British Home Stores British Land C/o: DTZ Canadian Portland Carluccios Carter Bells LLP CBI (London Region) Chelsea Building Society Cherwell (3-5 Penrhyn Road) Ltd Chessington World of Adventures Resort Chris Thomas Ltd. Diocesan Board of Finance DTA Computer Systems Ease &amp; Co Edward Jones Ltd</p>	<p>Jones Lang LaSalle Kidd Adam Ltd Kingston First Kingston Informer Kingston Innovation Centre Kingston Jobcentre Kingston Market Traders Association Kingston Plaza LLP Kingston Tour Guides Lakeside Estates Ltd LIDL UK Lloyds TSB London and Provincial Accommodation Limited Longford Securities and Equities Limited Malden Golf Club Marks &amp; Spencer McDonalds Nova Distribution O'Neils (Mitchell and Butlers) Old London Road Traders Association Osiers Court Properties Ltd Palmers Solicitors Parrs Boat Hire Pearson Maddin Solicitors Planware Ltd Prim Vintage Fashion Pryzm Radio Jackie Riverside Vegetaria Ltd Roofwise Ltd Sainsbury's Supermarkets</p>

<p>Egmont UK  Enstar Capital  Federation of Small Businesses  Four Communications Group PLC  Fusion Arts  Gerald Cullfiord Ltd  Goldcrest Land  Hammersons  Hermes Hotel  Howdens Joinery Co.  Indigo Planning  Insight Services  Jackson-Scott Associates LTD  John Lewis  John Sharkey and Co.</p>	<p>SAV Group  Simone Kay Stained Glass  SNP Associates  Spires Sports Ltd  Spiritbond Kingston Road Ltd  Spiritbond Student Housing Ltd  Spuds  SRIL Penrhyn Road Limited  The Hippodrome Nightclub  The Rose Theatre  Tony Miller Systems Ltd  TP Bennett Architects  Turk Launches Ltd  University Superannuation Scheme (USS)  Watkins Jones and Son Ltd  West &amp; Partners  Wilkinson Stores</p>
<p><b>Community Groups</b></p>	
<p>Freepost Equality Advisory Support Service  Kaleidoscope  Kingston Advocacy Group  Kingston Carers Network</p>	<p>Kingston Citizens Advice  Kingston Citizens Advice Bureau  London Forum of Amenity and Civic Societies  Royal British Legion Institute</p>
<p><b>Disability Groups</b></p>	
<p>Anchor Trust  Crescent Resource Centre  Disability Equality Group  HFT  Home Farm Trust  Kingston Association for the Blind</p>	<p>Parkinson's UK  People with Learning Disabilities Partnership Board  Positive Action for Multiple Sclerosis  Scope (N E Surrey) Geneva Road  Talking Newspaper  The Fircroft Trust</p>
<p><b>Education</b></p>	

<p>Alexandra Infant School  Bedelsford School  Buckland Infant and Nursery  Burlington Junior School  Chessington Community College  Chessington Community College  Christ Church Infants' School  Christ Church Junior School  Christ Church New Malden C of E Primary  Christ Church Primary School  Coombe Boys School  Coombe Girls School  Coombe Hill Infant and Junior School  Corpus Christi Primary School  Dysart School  Ellingham Primary School  Euphrates Education Foundation (Arabic School)  Fern Hill Primary School  Green Lane School  Hindi Bal Bhawan  Holy Cross Preparatory School  King Athelstan Primary School  Kingston College  Kingston Grammar School  Kingston Gurjarati School  Kingston Tamil School  Kingston University  Knollmead Primary School  Latchmere Junior School  Learn English at home  Lovelace Primary School</p>	<p>Malden Manor Primary  Malden Parochial Primary School  Maple Infants School  Nathaniel Lichfield &amp; Partners  Our Lady Immaculate Primary School  Princes Trust- Merton College  Richard Challoner School  Robin Hood Primary School  Roehampton University  Shrewsbury House School  Southborough High School  Southborough High School  St Agatha's Catholic Primary School  St Andrews and St Marks C of E Junior School  St Joseph's RC Primary School  St Luke's Primary School  St Philip's School  St. Andrews &amp; St. Marks C of E Junior School  St. Johns C of E Primary School  St. Mary's Primary School  St. Matthew's Primary School  St. Paul's C of E Junior School  St. Paul's C of E Primary School  The Hollyfield School and Centre for Continuing Education  The Holy Cross School  The Mount Primary School  Tiffin Boys School  Tiffin Girls School  Tiffin School  Tolworth Girls School  Tolworth Infants and Nursery School  Tolworth School</p>
<p><b>Ethnic Groups</b></p>	
<p>Equality and Human Rights Commission  Irish Traveller Movement in Britain  Kingston Asian Arts Forum  Kingston Chinese Association  Kingston Muslim Women's Association  Kingston Racial Equality Council  Kingston Ulster Society  Kingston, Richmond and Surrey African Positive Outlook</p>	<p>London Gypsy and Traveller Unit  Milaap Centre  National Federation of Gypsy Liaison Groups  Refugee action Kingston  Royal Borough of Kingston upon Thames  Sarvoday Hindu Association  The Gypsy Council</p>
<p><b>Health</b></p>	
<p>ASCA (Addiction Support and Care)  Canbury Medical Centre  Health and Safety Executive  HUDU  Kingston &amp; District Welcare Association</p>	<p>Mental Health Partnership Board  NHS London Healthy Urban Development Unit  Public Health Directorate  South West London and St George's Mental Health  NHS Trust</p>

<b>Heritage</b>	
<p>Conservation Area Advisory Committee  Coombe Wood Conservation Area Committee  Friends of Kingston Museum &amp; Heritage Service  Garden History Society  Historic Royal Palaces  Kingston Society  Kingston Town Neighbourhood CAAC</p>	<p>Kingston upon Thames Archaeological Society  Malden &amp; Coombe Conservation Area Advisory Committee  MLA London  Museum of London Archaeology Department  Surbiton Conservation Area Advisory Committee  Surbiton Conservation Area Advisory Committee  Thames Heritage Trust</p>
<b>Housing</b>	
<p>A2 Housing Group  Ability Housing Association  Affinity Sutton  Appley Properties Limited  Bridger Bell  Crown Simmonds Housing  Fairview New Homes Ltd  Family Mosaic Housing Association  Gleeson  Hanover Housing Association  Hestia Housing (Kingston Womens Centre)  Horizon Housing Group  Inquilab Housing Association  Kingston Churches Housing Association  Kingston upon Thames United Charities</p>	<p>Moat Housing Society  Molior London  Origin Housing  Paragon Community Housing Group  PML Building Services Limited  Shepherds Bush Housing Group  St George West London  Stonewater Homes  Teachers' Housing Association  Terry Hill Design and build  Thames Valley Housing Association  Town and Country Housing Group  Wandle Housing Association  YMCA</p>
<b>Infrastructure</b>	
<p>EE  EMF Enquires  London Fire and Emergency Planning Authority  London Fire Brigade</p>	<p>Thames Water  Three  UK Power Networks</p>
<b>Leisure</b>	
<p>AFC Wimbledon  AFC Wimbledon  Campaign for Real Ale  CAMRA - Kingston &amp; Leatherhead Branch  Chessington Young Mums Group  Kingston Arts Council  Kingston Centre for Independent Living  Kingston Debating Society  Kingston Museum  Kingston Theatre  Kingston Tour Guides  Leatherhead Golf Club Ltd  Malden Camera Club  Malden Wanderers Cricket Club</p>	<p>Minima Yacht Club  Natural History Museum  New Malden Tennis, Squash and Badminton Club  Places for People  PRO-ACTIVE South London  River Thames Boat Project  Rotunda  Saheli (Asian Womens Group)  Scout Association  Surbiton Croquet Club  Thames Sailing Club  The Lawn Tennis Association  The Theatres Trust  Turk Launches Ltd</p>

<b>Older people</b>	
Age UK Richmond upon Thames Kingston Pensioner Forum Kingston Pensioners Forum	Older Peoples Partnership Board Staywell
<b>Planning Interest</b>	
Affinity Global Real Estate Arnold Gilpin Associates Ltd Assent Environmental Planning Barton Willmore Bell Fischer Landscape Architects Bonsors Boyer Planning London Broadway Malyan C/o Hammerson PLC, Montagu Evans LLP Canadian and Portland Estates Ltd. Capitalise Assets LLP Carter Jonas LLP Cattaneo Commercial CBRE CgMs Consulting Chapman Lily Planning Chase & Partners Chessington Nurseries Cluttons LLP Coal Pension Properties Colliers CRE Colliers International Cunnane Town Planning LLP Cushman and Wakefield Dalton Warner Davis LLP David A Lewis Associates David Lock Associates Ltd Davis Planning Deloitte General Partner Limited Deloitte LLP Deloitte Real Estate Deloitte Real Estate C/O Eden Walk GP Ltd Denton Wilde Sapte Design Council Designature DevPlan Dewar Hogan Solicitors DLP (Planning) Ltd dp9 DPDS Consulting Group Drivas Jonas Deloitte Entec, Environmental and Engineering Consultancy ESA Ltd. Evans Roden Myzen Farrer & Co	Nathaniel Lichfield & Partners Nicholas Taylor Associates on behalf of John Lewis Paul Dickinson and Associates PB Peacock and Smith Ltd Pegasus Group PlanInfo Planning Mineral Products Association Ltd. Planning Potential Planware Ltd PPML Consulting Ltd Premier Inn Tolworth Proper Decision LTD Quadrant Town Planning Ltd Quod Quod Planning Rapeys LLP Reside Developments Ltd Robin Bretherick Associates RPS Planning RPS Planning on behalf of Costco Wholesale UK Ltd Savills Savills C/O Crest Nicholson Savills Commercial Ltd SLR Smith Jenkins Solum Spiritbond SSA Planning Limited St George West London Ltd St James Group Ltd Stanley Hicks Ltd Surrey County Council Taylor Wimpey Strategic Land Terence O'Rourke Tesni Properties Limited Tetlow King Planning TFL Planning The Crown Estate THE JTS PARTNERSHIP LLP The Milton Group Limited The Planning Inspectorate The Theatres Trust Thomas Eggar LLP Thornccliffe TPAC Ltd.

<p>Firstplan  Fusion Online Ltd  G R Planning Consultancy Ltd  GL Hearn Limited  Gladman Developments  Greater London Authority  Hammerson plc  Harper Planning  Heaton Planning Ltd  Hemingford Properties  Hepher Grincell  Her Majesty's Court Service  HTA Design LLP  Iceni Projects Limited  Indigo Planning Ltd  Jones Lang LaSalle  Kennet Properties Ltd.  Knight Frank  Lancashire Digital Technology Centre  Level Ltd</p>	<p>Troy Planning + Design  Turley  Turley Associates  Turley Associates on behalf of Sainsbury's  Union of Kingston Students  Lichfields  Lidl - Tolworth  London Assembly  Longmoore Regeneration Limited  Malcolm Scott Consultants Ltd  Marcus Beale Architects  Martin Campbell Commercial  Metropolis Planning and Design  Mineral Products Association  Ministry of Defence - Defence Infrastructure  MoD - DIO Safety Environment &amp; Engineering  Vanderbilt Homes  Waind Gohil Architects  Walker Morris  Warner Estates  Wexham Homes Limited  White and Sons Planning Consultants</p>
<p><b>Political</b></p>	
<p>Kingston and Surbiton Conservatives  Kingston and Surbiton Constituency Labour Party</p>	<p>Kingston Borough Liberal Democrats</p>
<p><b>Religious Groups</b></p>	
<p>United Reformed Church  African Families Support Services  Ahmadiya Muslim Association Surbiton  All Saints Church  Anglican Diocese of Southwark  Church Commissioners  Churches Together in Malden  Everyday Church Kingston  First Church of Scientist  Institute of Tamil Culture  Islamic Resource Centre  Kingston and Surbiton District Synagogue</p>	<p>Kingston Baha'is  Kingston Chinese Association  Kingston Liberal Synagogue  Kingston Muslim Association  Kingston Quakers  Kingston, Surbiton and District Synagogue  New Malden Methodist Church  St Catherine of Siena RC Church  Surbiton Community Church  The Korean Church  United Reformed Church</p>
<p><b>Residents Associations</b></p>	
<p>1-14 Marlborough Gardens Residents Association  19 Langley Avenue  Alexandra Neighbours Association  Alpha Road Estate Residents Association  Ancaster Crescent Residents' Association  Ash Tree Close Residents Association  Avenue Road Residents Association (ARRA)</p>	<p>Kingston Vale Residents Association  Knights Park Residents Association  Korean Residents' Society  Lancaster Close Residents Association  Lower Kings Road Residents  Maeldune Residents Association  Malden &amp; Coombe Residents Association  Malden Manor Residents Association</p>

<p> Barnsbury Crescent Residents Association  Beauclere House Surbiton Management Ltd  Blenheim Gardens Residents Association (BGRA)  BRaG Residents Association  Brockley Court (Surbiton) Residents Association Ltd  Brook Road Residents Association  Cambridge Gardens Residents Association (TA)  Cambridge Road Community Association  Cambridge Road Estate Residents Association  Cambridge Road Estates Community Group  Canbury Court Residents Association  CARA  Chantry Area RA  Charter Quay Residents Association  Chessington Court Residents Association  Chessington District Residents Association  Chessington Hall Residents Association.  Chessington R.A  Claremont House  Clarence Street/ London House ltd Residents Association  Coombe Park Residents Association  Coombe Ridings Residents Association  Coombe Roads Association  Coombe Wood Conservation Area  Crofts Residents Association  Cumberland House Residents Association  Dengrove Residents Association  Dysart Avenue Residents Association  Eaton Drive Householders Association  Elgar Avenue Residents Association  Ellerton and Bond Road Residents' Association  Fairfield South (Kingston) Management Company Limited  Fassett Road Residents Association  Federation of Kingston Residents  Federation of RBK Residents Associations  Gateways Residents Association  Glenbuck Studios Residents Association  Gloucester Court Residents Association  Groves Association  Hatfield House Residents Association Ltd  Hawks Road Residents Association  Herne Road Residents Association  Hightrees Residents Association  Hillside Court Residents Association  Hogsmill Valley Residents Association  Homington Court Residents Association  Hook Rise South Residents Association  Horsley Square Residents Co Ltd  Kingsnypmton Park Estate Residents Association  Kingston Residents' Alliance  Kingston Riverside Residents Association  Kingston Society </p>	<p> Malden Rushett Residents Association  Maple Road Residents Association  Marlowe House Residents Association  McDonald House Residents Association  Melbourne Court (Surbiton) Residents Association  Mill Street Residents Association  Knights Park Residents Association  Korean Residents' Society  Lancaster Close Residents Association  Lower Kings Road Residents  Maeldune Residents Association  Motspur Park Residents Association  New Malden (Beverley Ward) Resident's Association  Newborough Green Residents' Association  Norbiton Village Residents' Association  OADRA  Old Kingston Road Residents Association  One Norbiton  Palmerston Court (Surbiton) No 2 Residents Association Limited  Penners Gardens Residents Association  Pennington Lodge Residents Association  Queens Road Residents Association  Ravensview Court Residents Association  River Court Residents Association  Rivermead (Surbiton) Residents Association Ltd  Riverside Residents Association  Royal Quarter Residents Association  SCARA  Scarriff Court Residents Association  School Lane Residents Association  Shane Court Resident Association  South Hogsmill Valley Residents Association  Southborough Residents Association  Southwood Drive Residents' Association  Spring Grove Residents Association  St Mathews Residents Association  Sunray and Egmont Residents Association (SERA)  Surbiton Central Area Residents Association  Surbiton Court Residents Association Limited (Flats 1-69)  Surbiton Road Residents Association  The Alexandra Neighbours Association  The Grange Residents Association  Tithe Barn Close Residents Association  Tolworth South Residents Association  Tudor Residents (Kingston) Ltd  Victoria Avenue Residents Association  Victoria, Albert &amp; Church Road Residents Association  Wessex Close Home Owners Association  Westergate House Residents Association  Windsor Court Residents Association  Wolverton Ave Residents Association </p>
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Kingston Vale Residents Association	
<b>Transport</b>	
Civil Aviation Authority Freight Transport Association- London and South East Region Go-Ahead London Greater London Motorcycle Action Group Kingston Cycling Campaign Living Streets London Cyclists	Office of Rail Regulation RATP Dev London Richmond and Kingston Accessible Transport Road Haulage Association Ltd Scotia Gas Networks South London Partnership South West Trains Sustrans
<b>Utilities</b>	
BT E.ON Energy Health and Safety Executive London Ambulance Service	London Fire Brigade Police and Community Working Group Utility Distribution Networks Ltd.
<b>Voluntary</b>	
Kingston Voluntary Action	The London Community Foundation
<b>Young People</b>	
Parents Forum	Youth Advisory Council

### **Submitted representations**

In addition to the 104 contributors to the online survey, a further 35 respondents emailed their representations to the local plan inbox and 2 people posted their responses.

The list below represents the consultees who submitted representations in response to the formal consultation for the Riverside SPD.

#### Specific Consultation Bodies

- Environment Agency
- Thames Water
- Surrey County Council
- London Borough of Richmond upon Thames
- North Kingston Forum

#### Boat User Groups

- Minima Yacht Club
- Teddington Watersports Centre on behalf of the Royal Canoe Club, Walbrook Rowing Club, The Skiff Club and Kingston Royals Dragon Boat Club.

- Thames Punting Club
- Thames Sailing Club
- Thames Water Utilities Ltd
- Small Boat Club
- The Skiff Club

#### Businesses and Landowners

- Kingston First
- John Lewis Partnership (JLP)
- Fenwick Limited
- Theatres Trust
- Keyway Estates Ltd

#### Residential Associations and other groups

- Canbury and Riverside Association (CARA)
- Kingston Upon Thames Society
- Kingston Cycling Campaign

## Appendix 2 - Online Survey and Quantitative Analysis of Survey Results

The results below sets out the online survey responses only. This accounts for 104 responses of all 141 responses received.

### Content of online survey

- **Q1:** Please tell us to what extent you agree with our vision for the Riverside?

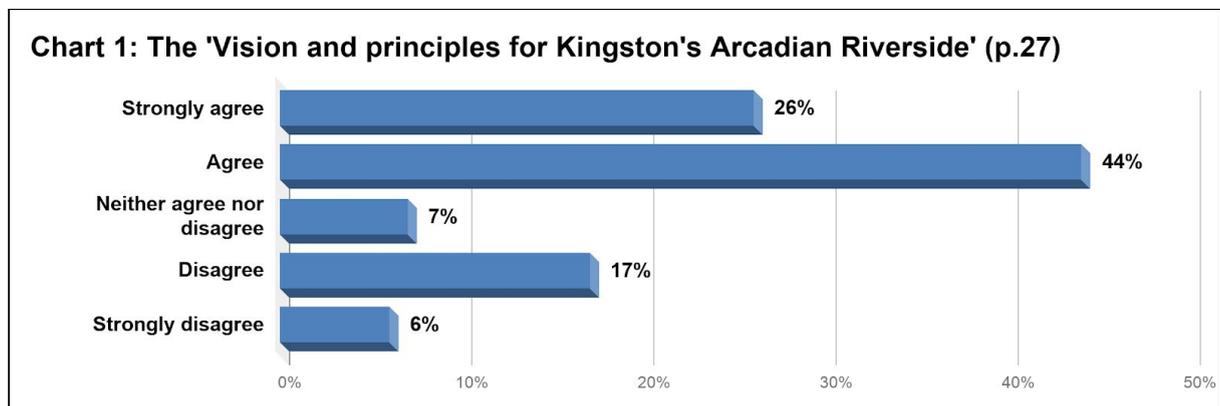
### Main findings from online survey

#### Kingston's Arcadian Riverside

#### **Q1: Please tell us to what extent you agree with our vision for the Riverside?**

#### **The 'Vision and principles for Kingston's Arcadian Riverside' (p.27):**

- 70% of respondents either strongly agreed/agreed with the vision set out in the SPD.
- 23% either disagreed/strongly disagreed.



#### **Q2: Any other comments.**

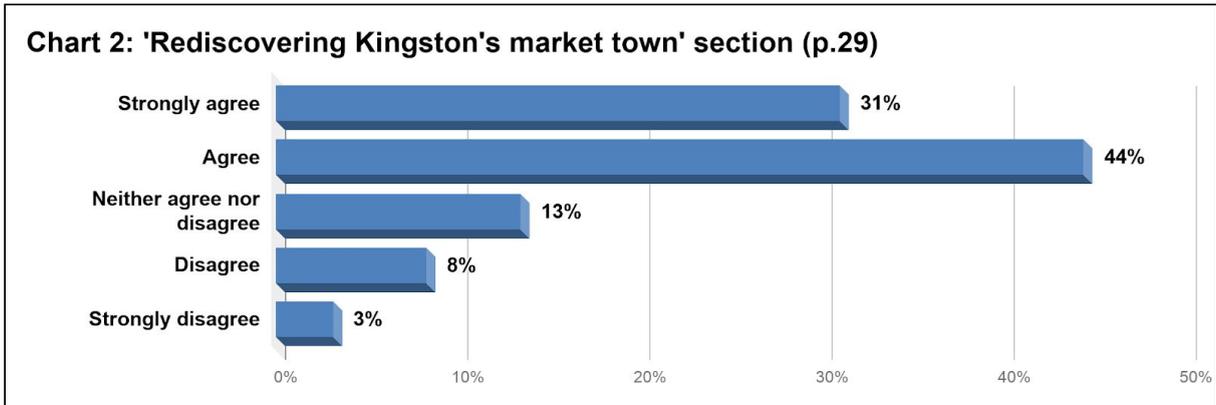
- A summary of comments is contained within Appendix 3.

#### Vision and Themes

**Q3: Please tell us to what extent you agree with the below sections of chapter 4.0 (vision and themes) of the supplementary planning document.**

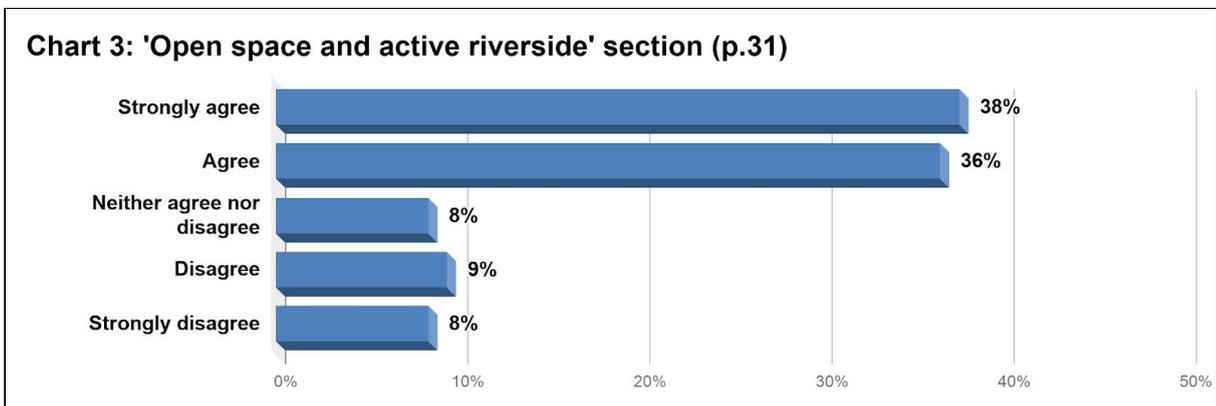
**'Rediscovering Kingston's market town' section (p.29):**

- 75% of respondents either strongly agreed/agreed with the vision for rediscovering Kingston market town.
- 11% of respondents however either disagreed/strongly disagreed with proposals.



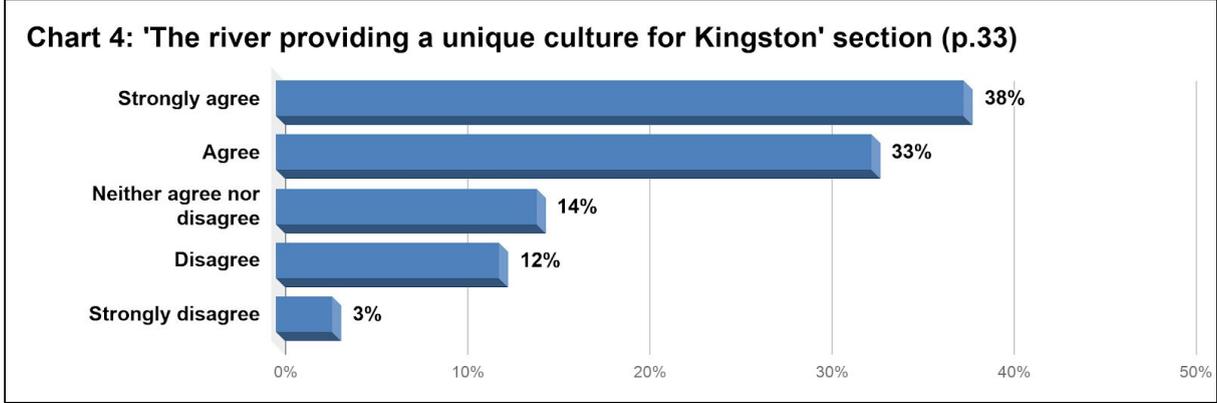
**Open Space and Active Riverside (p.31):**

- 74% of respondents either strongly agreed/agreed with the proposals for open space and an active riverside.
- 17% who either strongly disagreed/disagreed with proposals.



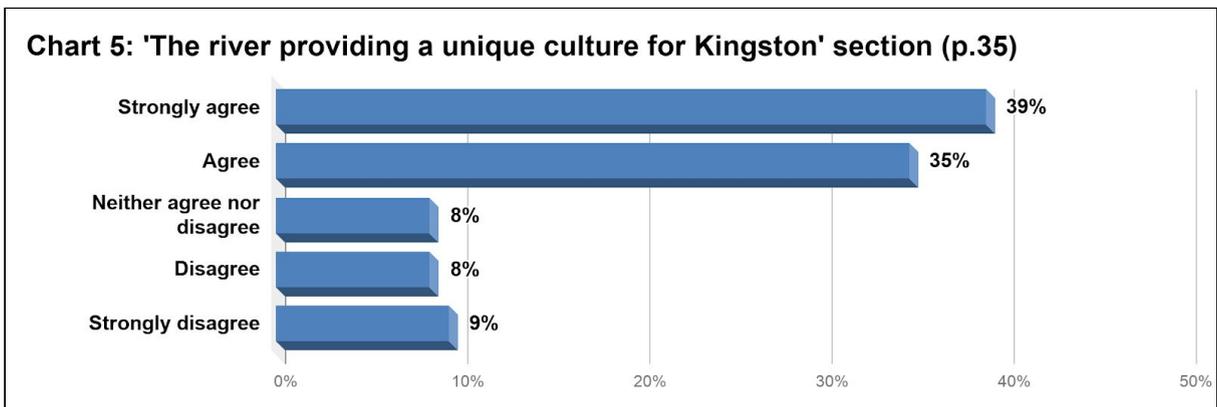
**The river providing a unique culture for Kingston section (p.33):**

- 71% of respondents either strongly agreed/agreed with the section on creating a unique culture for Kingston.
- 15% who either strongly disagreed/disagreed with proposals.



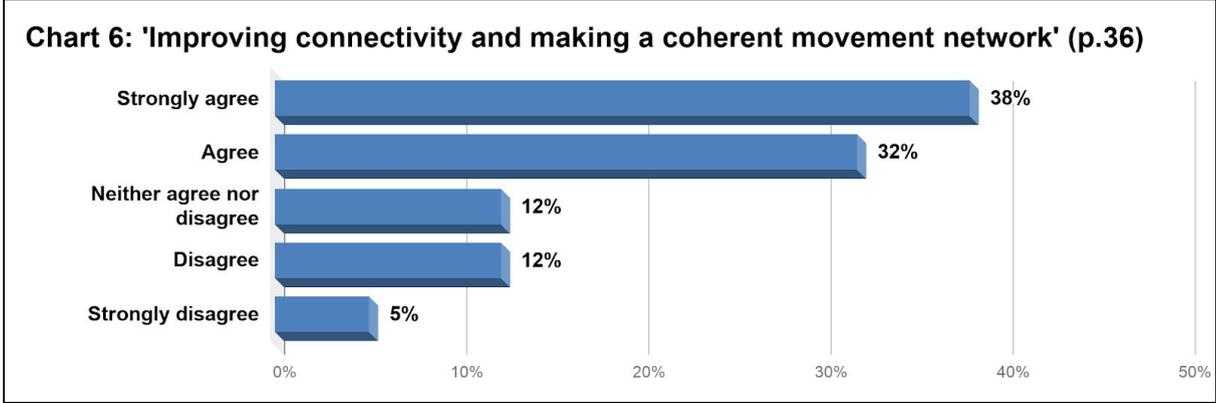
**'Making Space for water and biodiversity' section (p.35):**

- 74% of respondents either strongly agreed/agreed with the section on making space for water and biodiversity.
- 17% who either strongly disagreed/disagreed with proposals.



**'Improving connectivity and making a coherent movement network' (p.36):**

- 70% of respondents either strongly agreed/agreed with proposals for improving connectivity.
- 17% who either strongly disagreed/disagreed with proposals.



**Q4: Any other comments?**

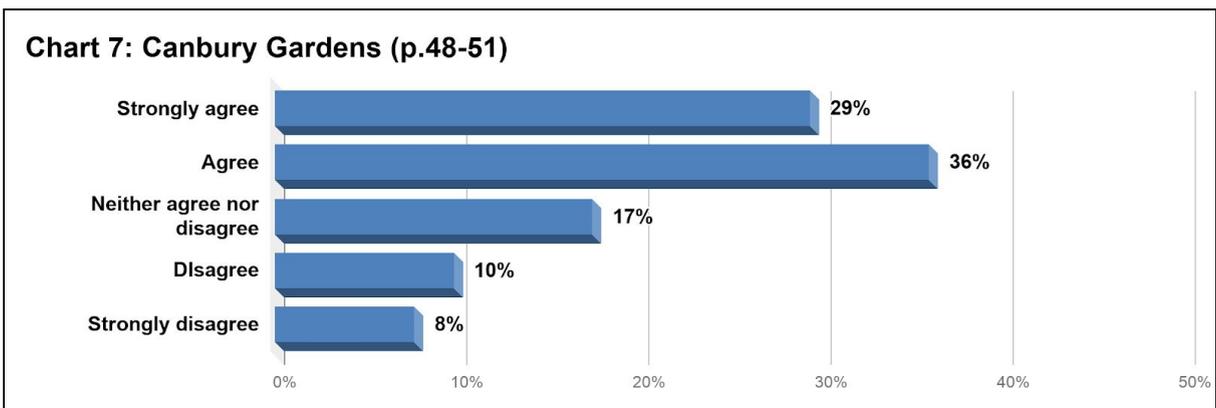
- A summary of comments is contained within Appendix 3.

Character of the Riverside

**Q5: Please tell us to what extent you agree with the below sections of chapter 5.0 (character of the riverside) of the supplementary planning document**

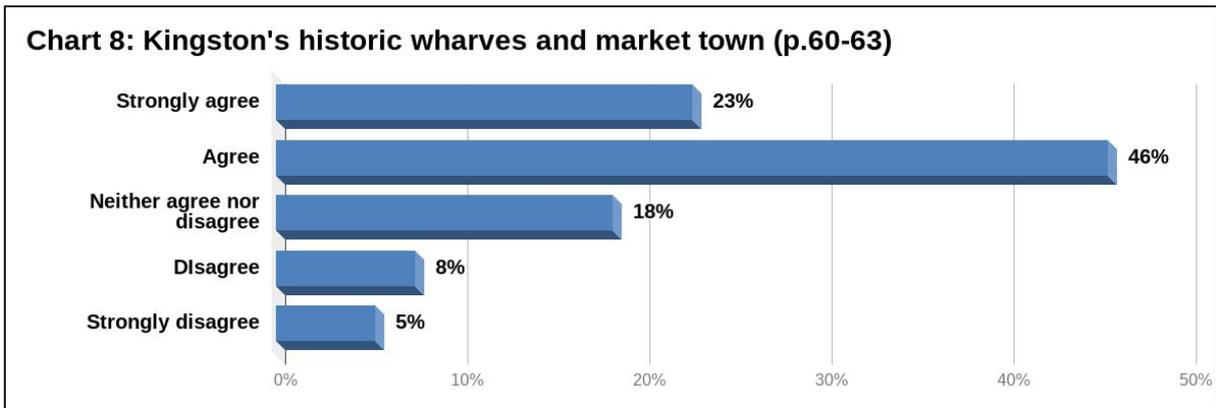
**Canbury Gardens (p.48-51):**

- 65% of respondents either strongly agreed/agreed with proposals
- 18% either strongly disagreed/disagreed with proposals.



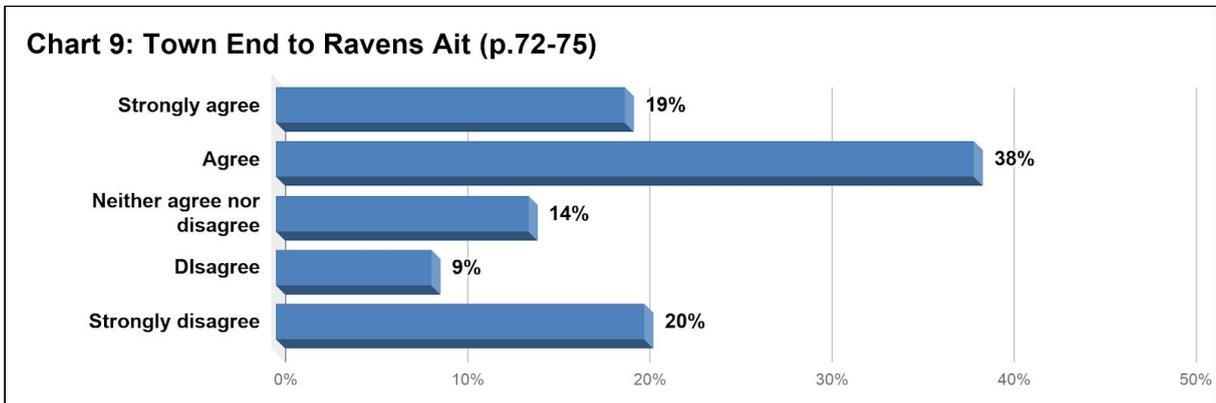
**Kingston's historic wharves and market town (p.60-63):**

- 69% of respondents either strongly agreed/agreed with proposals
- 13% either strongly disagreed/disagreed with proposals.



**Town End to Ravens Ait (p.72-75):**

- 57% of respondents either strongly agreed/agreed with proposals.
- 29% who either strongly disagreed/disagreed with proposals.



**Q6: Any other comments?**

- A summary of comments is contained within Appendix 3.

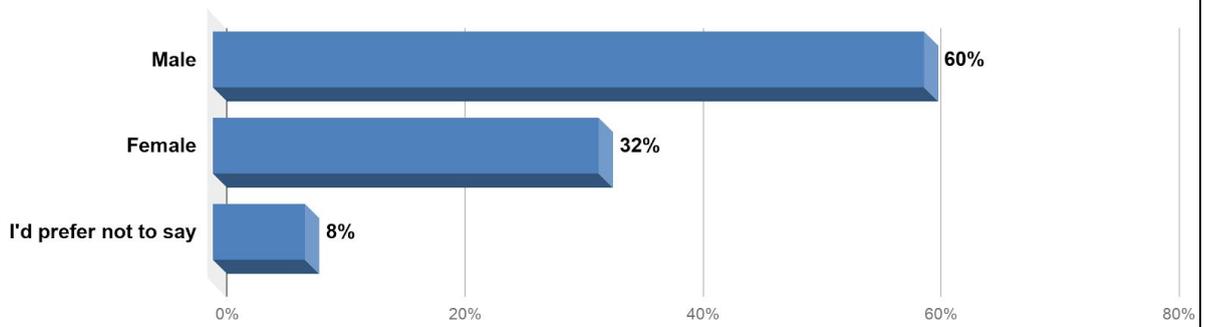
**Profile of respondents**

The survey asked a number of standard demographic questions. This is for equalities monitoring and to check how representative the respondent profile is when compared with that of the borough as a whole.

**Q7: What gender are you?**

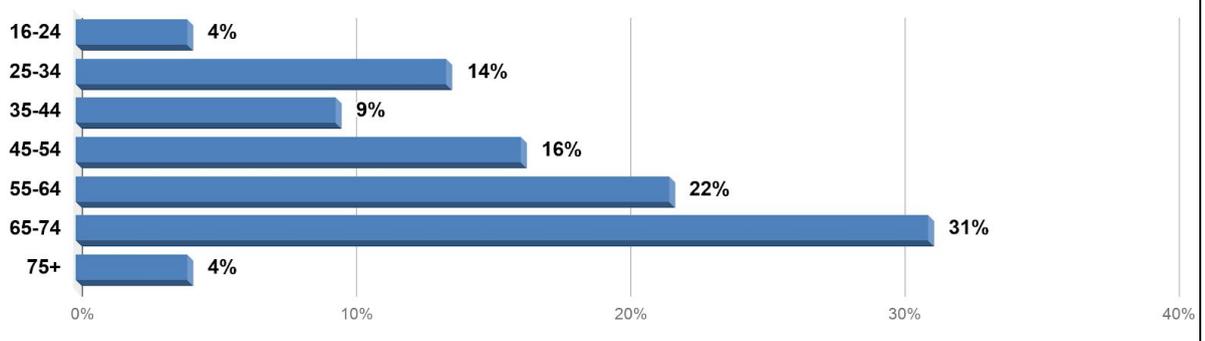
Of the 77 respondents who completed this question, 60% were male and 32% were female.

**Chart 10: What gender are you?**



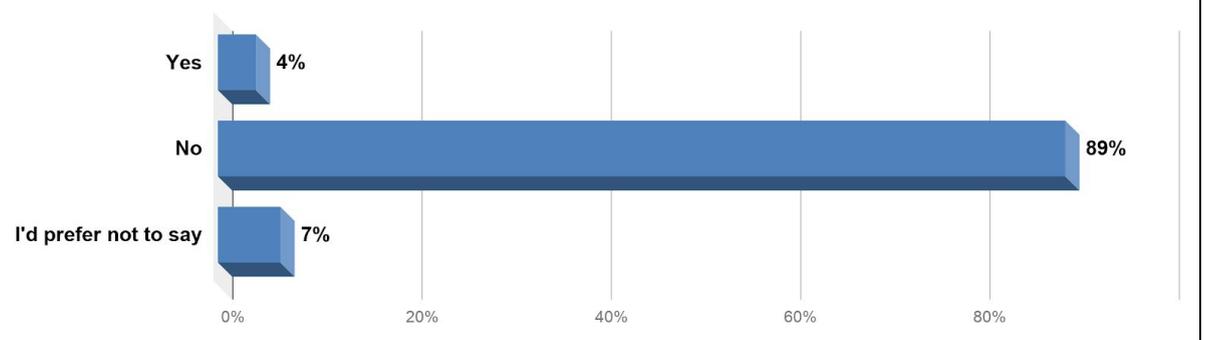
**Q8: What is your age?**

**Chart 11: What is your age?**

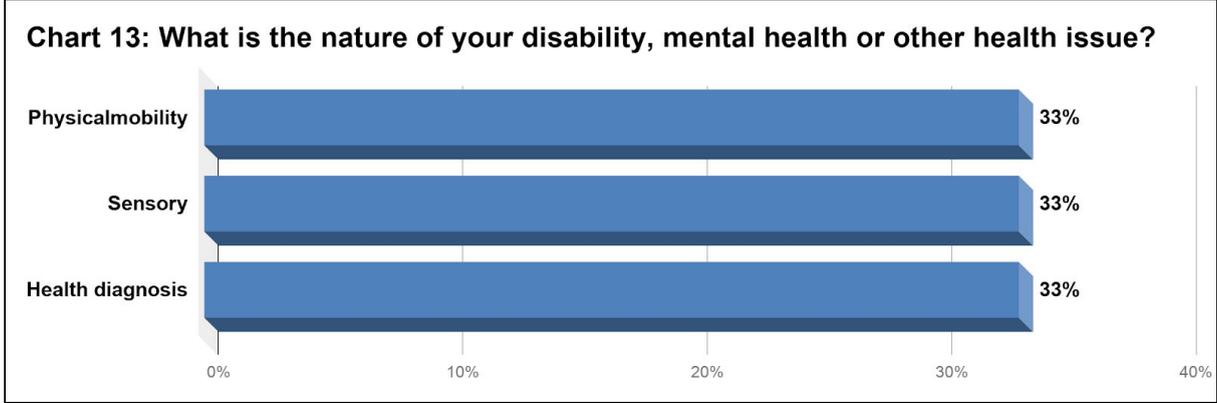


**Q9: Do you have a long term physical or mental health condition or disability?**

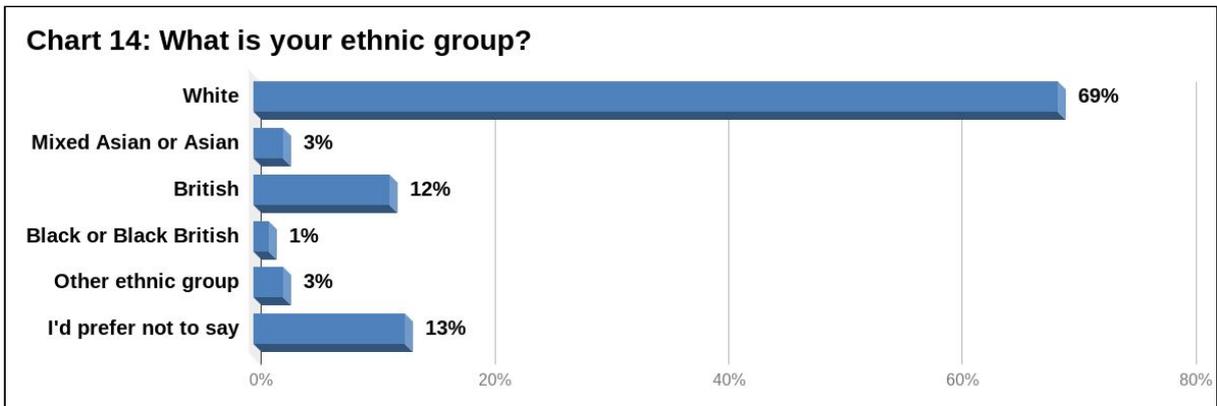
**Chart 12: Do you have a long-term physical or mental health condition or disability?**



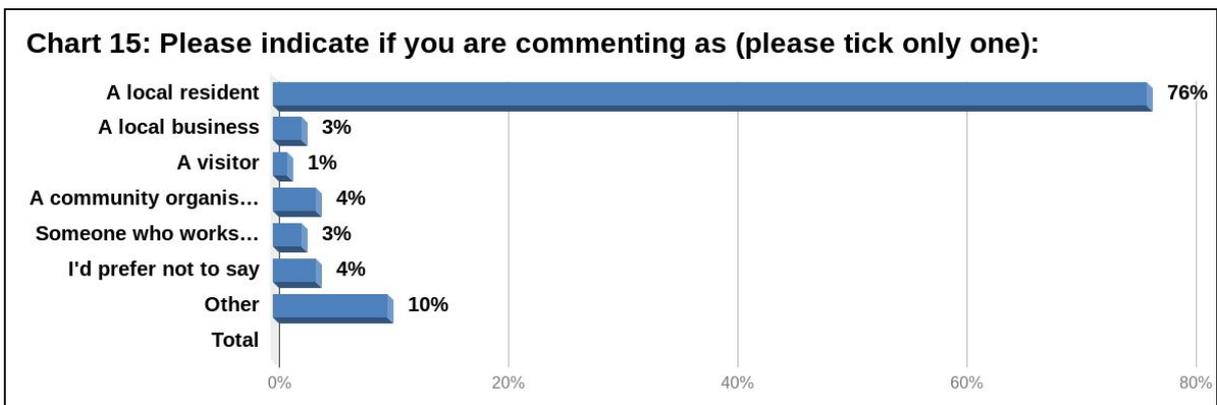
**Q10: What is the nature of your disability, mental health or other health issue?**



**Q11: What is your ethnic group?**



**Q12: Please indicate if you are commenting as (please tick only one):**



## **Appendix 3 - Proposed changes to the Riverside SPD**

The table below sets out all amendments to the Riverside SPD in response to comments from officers and consultation.



Appendix 3 - Proposed changes to the Riverside SPD

Ref. no	Page number of Draft SPD	Paragraph/ Location	Commentary	Reason for changes (if any)	Identified by	RBK response
1	27-36		Different Icons used.	Wrongly aligned	Officers	Icons updated
2		Fig 47	Figure wrongly located east-west route through the privately managed May Bate Ave estate.	Wrongly located	Resident/Portal	East west route from Sury Basin to Canbury Gardens realigned
3	p43	Fig 35	Text wrongly identified location.	Wrongly identified.	Resident	O2: text updated with removal of "e.g. an additional site to host the regatta"
4	p43	Fig 35	Missing landing stage to rowing and sailing clubs.	Missing information	Resident	Update figure to reflect location of landing stages.
5	p86	Cycling	Consider wording of missing cycle link "along the river".	NO CHANGE	Consultee/resident	The route of any future cycle infrastructure will be considered in line with the principles of the Riverside Public Realm SPD, and will be subject to further investigation and community consultation to ensure it/they are appropriately located and designed.
6	p53	Fig 49	Fenwick"s and other sites are in private ownership	Missing information	Consultee	Update figure 49
7	p9	1.5.2	Clarify wording of funding opportunities (inc. CIL 123)	Clarify wording	Consultee	1.5.2. "The character of the Riverside is explored in more detail in Chapter 5.0 which identifies a vision and design principles for each character area, based on a detailed review of existing issues and opportunities. Delivery mechanisms and sources might include using Section 106 or Community Infrastructure Levy funding."
8	p29	Principle 4	The SPD should justify how the requirement for "exceptional design" is justified	Clarify wording	Consultee	The majority of the riverside area is defined as a conservation area, and is host to a significant number of listed buildings of all types, due to their architectural and historic interest. Change text: "Principle 4. Exceptional design standards for new buildings and public realm will be required. Changes should conserve and enhance the quality of the built and natural environment as identified through the designated heritage status of the area, the architectural quality of its buildings, the riverfront as part of the Arcadian Thames and important strategic and local views to and from the study area."
9	p.32, 61	4.3.4. Proposals	There is a lack of clarity on the Council"s position with regard to mooring of the barge Gloriana.	NO CHANGE	Consultee	The aim of housing the Gloriana in the Borough remains an aspiration and would be beneficial for the borough, complementing the themes of the SPD to open up the riverside to diverse activities, supporting the cultural and tourist offer for the town, and celebrating the borough"s heritage. However, as this aspiration remains unfunded, it is a longer-term ambition.
10	p.84	Appendix B	Clarify the definition and role of the Thames as an area of nature conservation.	NO CHANGE	Consultee (EA)	The river Thames" status as a SMINC and SINC is identified in appendix B where there is a fuller discussion of the designated nature conservation sites in and adjoining the SPD area.
11	p.9	1.6.1	Remove reference to Design Guide.	Clarify wording	Officers	Delete para.1.6.1
12	p.82	Land use designations"	Update text to reflect planning history.	Clarify wording	Consultee	Delete: "Improvements to the Barge Dock P17c have not been implemented"
13		General	The SPD should not be used to assess forms of development other than public realm	NO CHANGE	Consultee (Kingston First)	Noted, however the public realm and other forms of development are interrelated, and cannot be considered separately. As such it is envisaged that this SPD could be used to inform and guide other types of development as they relate to the success, or otherwise, of the Riverside and the public realm.
14	Whole Doc	General	Confusion between Riverside Public Realm SPD and Riverside SPD.	Clarify wording	Consultee (Kingston First)	Updated reference 1.1.1. Add: "Is it known as the Riverside Public Realm SPD (or Riverside SPD for short)."
15	p.13	2.5.1	The SPD, by not making reference to the emerging Local Plan, fails to most accurately represent the current and emerging policy position.	Clarify wording	Officers/Consultee (Kingston First)	Add text with regard to emerging Local Plan. Add: "The Council will be preparing a new Local Plan"
16	p.10	2.1.1-2.1.2	Update reference to NPPF (July 2018)	Clarify wording	Officer	Add text with regard to revised and reissued NPPF. [replicate paras 7 and 8. The core planning principles no longer exist. Maybe use text from paras 91-100?. Para 124 as well?]
17	p.60-62	5.6	Clarify wording on how greenspace can be incorporated into Historic Wharves	NO CHANGE	Consultee (Kingston First)	Town Centre Proposals contains high-level and detailed proposals on integration of green space in the town centre.
18	p.51, 63, 75	Fig 47 & Fig 69 & Fig 90	Ensure alignment of proposed cycle parking provision with other Council initiatives.	Missing information	Officers	Bike Parking locations updated in line with the findings of the Cycle Parking Survey.
19	p.27	4.0	Suggested additional theme of "(...) riverside developments should not encroach on (or erode(?)) the river"	NO CHANGE	Consultee	Noted, the impact of "erosion" of the river is addressed, in different aspects under themes "Open Space and Active riverside", "the river providing a unique culture for Kingston" and "making space for water and biodiversity". The SPD sets out that the river is a resource with many diverse and often competing roles. The potential impacts and benefits of proposals will need to be considered (regardless of the applicant).
20		General	Heights assessment should be undertaken to provide further clarity on the heights of the buildings that are deemed to be appropriate at the river frontage.	NO CHANGE	Consultee (LBRuT)	Noted, however the focus of the Kingston Riverside Public Realm SPD falls upon public realm and open space. While it is acknowledged that the success of open spaces and other forms of (built) development are interrelated, and cannot be considered separately it is envisaged that the SPD should be used guide rather to curtail other types of development as they relate to the success, or otherwise, of the Riverside.
21	p.27	4.0.5	Concern there is a conflict between the aspiration of the different themes. Identify that "appropriate balance" is needed in developing and considering proposals.	Clarify wording	Consultee (LBRuT)	Noted, strengthen wording: (pp.27. 4.0.5) "Where there is potential conflict between the aims of these principles, appropriate balance should be struck"
22		General	Legibility of figures affect the clarity of the doc	Update formatting	Consultee (LBRuT)	Noted. Document format and layout to be investigated, to improve clarity.
23	p.23	Fig 16	SPD should document clubs and river users on the Richmond side, to give a fuller picture of river use.	Update information	Consultee (LBRuT)	Fig 16. Information on river users outside the SPD area to be updated and included in line with information supplied.
24	p.27	4.0.1	Text is oppositional and divisive.	Clarify wording	Consultee (LBRuT)	Text revised to reduce opposition statement re: Richmond and Kingston"s current roles. Proposed text: "Hampton Court, Kew and Richmond Park, were developed as formal landscapes with specific functions. Kingston's Riverside has evolved organically over recent decades from a place of industry and private ownership to a vibrant, public space for the town's people to enjoy."
25	p.32	4.3.4	Better define what we mean by "new interpretation materials"	NO CHANGE	Consultee (LBRuT/Kingston First)	Noted, no change. Interpretation materials relates to methods and tools used to reveal historic or other interest which is not readily appreciated, including notice boards or artistic installations. This is picked up in para 4.3.4 and further included in 5.6 "Kingston"s Historic Wharves & Market Town proposals". The detail as to how this is taken forward is not the scope of this SPD.
26	p.32	4.3.5 & 4.5.3	Greater clarity and support statements elsewhere in the SPD, namely para 4.5.3 which seeks to manage the impacts of such activities.	Clarify wording	Consultee (LBRuT)	Noted. Text change add: "to be located outside of the riverside area, taking advantage of facilities across the town." and "Increased leisure use or events on the riverside must consider the impact on adjacent residential areas, and the river itself"
27	p.36	4.5.3	Greater clarity and support statements elsewhere in the SPD, namely para 4.5.3 which seeks to manage the impacts of such activities.	clarify wording	Consultee (LBRuT)	Noted. Text changed add, "...actively managed in the Riverside to minimise negative impacts, to rebalance..."

Appendix 3 - Proposed changes to the Riverside SPD

Ref. no	Page number of Draft SPD	Paragraph/ Location	Commentary	Reason for changes (if any)	Identified by	RBK response
28	p.32	4.3.5	Greater clarity and link Movement/connectivity with wider themes.	clarify wording	Consultee (LBRuT)	Text changed "that potential facilities for commercial leisure cruises or for high-quality space for visitor mooring should only be considered in locations where they do not harm the character, openness and views of the river (by virtue or design); they do not interfere with the existing recreational use of the river, riverside or with river navigation; and that their development provides a benefit to the wider community."
29	p.37	4.5	Greater clarity and link Movement/connectivity with wider themes.	clarify wording	Consultee (LBRuT)	Add "...and to the western bank"
30	p.36	4.5	Para. should be titled 4.5, not 4.4	Wrongly titled.	Consultee (LBRuT)	Update text
31	p.38	5.0.2.3	Should be titled "Town End to Ravens Ait" not "Queens Promenade"	Wrongly titled.	Consultee (LBRuT)	Update text
32	p.44	5.2.1	Strengthen wording with regard to further large buildings in the Riverside SPD area.	NO CHANGE	Consultee (LBRuT)	Noted . No action. The focus of the SPD is on public realm. While the relationship of buildings to public realm is critical to the success of both, the SPD does not seek to give guidance on these aspect of built development beyond their demonstrable impact.
33	p65	Fig 37 & Fig 71	Concern about the detailed impact of extending mooring at Canbury Gardens, and their impact in light of LBRuT policy L19	NO CHANGE	Consultee (LBRuT)	Noted
34	p.47	O1	O1 should read "GoCycle improvements."	NO CHANGE	Consultee (LBRuT)	Noted, the proposed green link between the river and the station is only partly delivered by the Go Cycle programme.
35	p.47	O8	Strengthen wording with regard to character and quality of proposed buildings in the riverside area.	Clarify wording	Consultee (LBRuT)	Text changed: "Any building must be of high-quality and reflect the scale and character of local boathouse architecture".
36	p.52	5.4.5.	Ensure clarity through continuity of reference to relevant K+20 policy position.	Clarify wording	Consultee (LBRuT)	add "significant impact on the character of the area and must be in line with K+20 Policy K9 and K10"
37	p.82	Appendix B	Further important views are not referenced within the SPD.	Clarify wording	Consultee (LBRuT)	Views: Policy K9 of the K+20 Kingston AAP identifies and safeguards (the following) views and panorama within the town centre. "Add: "The Views Study" (2018) notes a number of important and highly important views to, from and along the riverside, on both the east and west banks. Views are both static and kinetic, point to point and panoramic."
38	p.67/72	Weakness/proposal	Greater clarity over the use of paths/choice at Town End is needed to stop conflict of uses along Ports Road.	Clarify wording	Resident	Add; "W4. Confusion for pedestrians heading south and access to lower paths to avoid conflict with dedicated cycle lane"
39	p.46	Fig.41	Image(s) within the SPD contain apparent mooring violation, without this being referenced.	Update image	Resident	Update image Fig.41
40	p.29	4.1	SPD fails to mention the competitiveness and strengthen KTC offer and independent traders	Clarify wording	Portal	The public realm SPD seeks to support the operation of the town centre, including "the diverse retail offer of the town."
41	p.30	4.2	Promote additional slipways along the length of the thames	NO CHANGE	Portal	The SPD does not seek to promote additional slipways, but support use and access to existing slipways.
42	p.32	4.3	Opportunity for more housing in the riverside area	NO CHANGE	Portal	Identifying sites for housing is not within the scope of the Public Realm SPD.
43	p.34, 35	4.4.1 & Principle 4	Take opportunity to increase "native" biodiversity along the length of the riverside.	Clarify wording	Portal	4.4.1 "(...) biodiversity along the length of the riverside, including within the green spaces of(...)" & Principle 4 (bullet 2) "Create habitats for native species, and"
44	p.35	4.4	Making Space for water must include; planned active water management, and support the use of permeable paving/materials to reduce surface runoff	Clarify wording	Portal	Add: "Principle 5: Support measures to manage excess water including the use of attenuation and permeable paving."
45	p.71-2	Fig.90 & 5.9	Support for accessible access between the two banks (east and west) from Queens Promenade to Home Park (and/or Ravens ait)	Clarify wording	Portal	Strengthen text with regard to accessibility of any proposed connection between Ravens Ait and adjoining banks. Fig.90 Add "accessible" & 5.9 add "accessible"
46	p.32	4.3.3	The SPD must consider how the riverside area operates outside of summer season.	Clarify wording	Portal	Strengthen text with regard to the use of the riverside at different times of day/week/year. Add 4.3.3 "(...) exploited. However, the to fulfil its potential the riverside must function all year round and at different times of the day/week."
47		General	The SPD privileges pedestrians and cycles over cars	NO CHANGE	Portal	One of the primary aims of the SPD is to reclaim the riverside for pedestrians and other cyclists for movement and enjoyment.
48	p.37, 59 & 61	Connectivity and movement network	Cycle links north South important (inc. beside JLP)	NO CHANGE	Portal	This principle is already identified within the SPD (pp.37). Strengthen wording of proposals (pp.61)
49	p.37	Connectivity and movement network	Provide a minimum width along the riverside (2.4m) inc. for pushchairs/wheelchairs	NO CHANGE	Portal	The detailed design of spaces and projects should be designed to meet the most appropriate design standards at that time.
50	p.40, 48-49	5.1.8 & 5.3	Cycling in Canbury Gardens should be limited to those paths where cycle connections are most useful.	Clarify wording	Portal	Remove reference to "all paths" to "selected paths". Para. 5.1.8 & 5.3
51	p.48-49	5.3	Differing opinions on the location of the bandstand within Canbury Gardens	NO CHANGE	Portal	Noted. To be reviewed as part of any masterplan or detailed plan for the gardens
52	p.48-49	5.3	Differing opinions on the value of increasing tree cover in Canbury Gardens	NO CHANGE	Portal	Noted. To be reviewed as part of any masterplan or detailed plan for the gardens
53	p.37	4.5	Differentiating between classes of cyclist is complex, and impossible to define. Therefore the use of terms such as "leisure cyclist" is confusing.	Clarify wording	Portal	"Leisure" cyclist is not a useful definition, therefore remove the word leisure to ensure clarity. Principle 3 "Leisure Cyclists will only be encouraged to make use of the riverside walk where its is wide enough (...)"
54	p.43, 49	Fig.35 & 5.3	Address light pollution in Canbury Gardens (tennis club)	NO CHANGE	Portal	The intrusive lighting from the tennis club is already address as both a weakness and addressed in the proposals for Canbury Gardens.
55	p.43&49	Fig.35 & 5.3	Consider the needs of dog owners/walkers and the role of Canbury Gardens	NO CHANGE	Portal	Noted. To be reviewed as part of any masterplan or detailed plan for the gardens
56	p.43&49	Fig.35 & 5.3	Test reality of allowing areas of Canbury Gardens to flood, and investigate using space on the other side of the river to accommodate flood waters too.	NO CHANGE	Portal	Noted. To be reviewed as part of any masterplan or detailed plan for the gardens
57	p.41, 43&49	Fig.27 & Fig.35 & 5.3	Incorporate Community Garden and the opportunity for productive growing in the landscape into commentary on Canbury Gardens	Clarify wording	Portal/Consultee	Noted. Text in support of the Community Garden and food growing to be included in relevant sections of the SPD, as supported by draft London Plan Policy 8.8.1. Add: "Fig.27 update:, "S6; Community Garden and growing space", & O7 "Intensify planning for pollinating specie, at appropriate locations and work with Community Garden to increase productive use of gardens for growing"
58	p.43&49	Fig.35 & 5.3	Consider detail on how biodiversity will be increased and the feasibility of proposals	NO CHANGE	Portal	Noted. To be reviewed as part of any masterplan or detailed plan for the gardens
59	p.43&49	Fig.35 & 5.3	Differing opinions on the value of the formal/informal character of the Gardens	NO CHANGE	Portal	Noted. To be reviewed as part of any masterplan or detailed plan for the gardens

Appendix 3 - Proposed changes to the Riverside SPD

Ref. no	Page number of Draft SPD	Paragraph/ Location	Commentary	Reason for changes (if any)	Identified by	RBK response
60	p.55&61	Fig.58 & 5.6	The frontage and lift/stair/underpass at John Lewis (including former nightclub) are unattractive and block movement from the riverside up to Clarence Street.	Clarify wording	Portal	pp.55 W2 "Poor connection north and to the south of Kingston Bridge (...)", "W4 Current lack of activity on embankment river edge outside John Lewis and the former nightclub" & "W8 Poor connection east and west from Clarence Street to the Riverside". Pp.61 "Expand food and drink, cultural, leisure and heritage uses. Reactivate John Lewis riverside terrace, Turk's landing building and the former nightclub under Kingston Bridge with active (...)"
61	p.56, 59, 61	Fig.68 & 5.6	Potential conflict between residents of the town centre and events/activities which could lead to disturbance.	Clarify wording	Portal	Strengthened wording. Add: 5.5.9 "(...) public events. Additional activities should acknowledge and be responsive to the needs of town centre residents". Pp. 59 Threat "Potential conflict between commercial activity, leisure use and residents as well as residential/visitor moorings." Pp.61 "Intensify activity (...) permitted. Activity should acknowledge the needs of town centre residents."
62	p.59	Fig.68 & 5.6	Vehicle access from High Street to Eagle Brewery Wharf is private property.	NO CHANGE	Portal	Noted.
63	p.55	Fig.58	Thames Side has a particular character that should not be ignored or lost.	Clarify wording	Portal	Add: O9 "Reinstate the historic industrial character of Thames Side".
64	p.48	5.3	Dock use at the Barge Dock must be retained (in line with requirements of K+20)	Clarify wording	Portal	Add: "Any building at the Barge Dock should reflect the scale and character of local boat house architecture. The building must support the leisure use of the Gardens (including potentially a cafe) associated with increased public access to and boat use of the adjacent inlet and the continued use of the dock, in line with the requirements of Policy P17."
65	p.23, 32-3, 61, 72	Fig.79 & Fig.89 & 5.9	Differing opinions on the provision and control of moorings (charges and duration of stay). The primary concerns being (1) the impact of poorly managed moorings on the appearance of the riverside or (2) supporting the success of mooring by addressing the lack of provision of adequate facilities for mooring and leisure craft.	NO CHANGE	Portal/Consultee (Kingston Soc.)/LBRuT	Moorings add to the character and vibrancy on the riverside and town centre. Issues affecting the use of moorings can best be addressed through a dedicated moorings strategy, to address use and management issues. Para. 3.6.1 states that the London Plan, Core Strategy and K+20 AAO support the increased use of the river for recreational uses. The SPD is in line with these documents in supporting these activities.
66	p.69, 71, 73	Fig.89 & 5.9	Consider Ravens Ait and the scout/community use as a Community Asset.	NO CHANGE	Drop-in	It is the role of local communities to identify these assets and make a formal application through the Council to have the asset designated.
67	p.31, 67	4.2 & Fig.79 & 5.9	Consider the management and maintenance of landscape along Queen Prom (inc. benches/flower beds/railings)	Clarify wording	Portal	4.2 add " (...) localised character. With consideration given to the long term management and maintenance of public space to ensure its durability." & Fig.79 Add "T2: The potential for lack on ongoing maintenance to affect the quality of the riverside".
68	p.31, 67, 72	4.2 & Fig.79 & 5.9	Consider safety at night (inc. the use of low level lighting)	Clarify wording	Portal	4.2 add "Public realm enhancements will improve the quality and safety of the environment (...)". & Fig.79 "W 4: Levels of lighting affect feelings of safety". & 5.9 NO CHANGE
69	p.34,68-71, 73 and Appendix C		Differing opinions on the value of Seething Wells as a wildlife habitat. More info needed.	NO CHANGE	Portal	Noted. Further investigations into the exact nature and value of this habitat to be considered alongside any detailed proposals for the area, or adjoining sites.
70	p.3, 27	Exec. Summary & 4.0.3	Lack of clarity over the use of the term "Arcadian" in the Kingston context.	Clarify wording	Portal	Noted. Reference in Appendix B to be made at the start of the document. P.3 "Appendix B describes and explains Kingston" position and role in the Arcadian landscape in greater detail."
71		General	Ensure adequate provision of clean and accessible public toilets.	NO CHANGE	Portal	Noted. Addressed in Equalities Impact Assessment.
72	p.48, 49, 55, 60	5.3	Remove cars/parking from all riveredge spaces; Thames Side car park is a negative presence, cars in north Canbury Gardens and servicing on Thames Street are disruptive to the quality of the space and all discourages cycling on these routes.	Clarify wording	Portal	Support noted. This suggestion is already accommodated by the proposals for Canbury Gardens and Town Centre area proposals. pp.49 Northern Entrance Proposal: "on" - "of"
73	p.72,74	5.9 & 5.9.1	Queens Promenade has a peaceful and relaxing character, which is distinct to the riverside in the town centre. Ensure this quality is not lost through promoting incompatible activity and uses.	Clarify wording	Portal/Consultee (Kingston Soc.)	Clarify wording of Para. 5.9.1 with regard to preserving the quality of Queens Promenade. "Queens Promenade offers a distinct environment from the activity of the town centre." "A series of new activities will provide interest along the route, while complementing the more restive character of this portion of the riverside".
74	p.71, 73	5.9 & 5.9.1	Concern about potential direct or indirect impacts on active river use, due to changes in landscape or riverbank, including the location of osier beds at Ravens Ait and the potential impact on width and safety of river use.	Clarify wording	Portal	Fig.89: "O1: Replant reed beds on island where conflict with river uses is minimised". & 5.9 "Replant traditional osier beds where conflict with river users is minimised"
75	p.71, 73	Fig.89	A destination already exists at the Southern end of Queens Promenade.	Clarify wording	Portal	O4 "Support the success and growth of a destination at the end of Queens Promenade"
76	p.71, 73	Fig.89	Concern over appropriate access and appreciation of Seething Wells while not disrupting the habitat.	Clarify wording	Portal	O2: "Provide sensitive public interface with filter beds." Proposal: "Potential hide or viewpoint over Seething Wells habitat with visitor interpretation"
77	p.67, 71, 72	Fig.79 & 5.9	Concern that planting of trees in the riverside area will impact on wind (thereby negatively impacting on sailing), sunlight and views.	Clarify wording	Portal	Noted. 5.9: add "Implement arboretum planting (...) with consideration on impact on sailing" Clarify location "to be located between Portsmouth Road and the Promenade"
78		General	Concern about misuse of proposed spaces, including use by skateboarders.	NO CHANGE	Portal	Noted. However, consideration needs to be given to ensure public areas can be enjoyed by everyone, including people who enjoy skateboarding.
79	p.3	Character Areas	Clarify the meaning of "nonessential activity"	Clarify wording	Portal/Consultee (Kingston Soc.)	Noted. Pp.4 (para2.) "Additional space will be created by the removal of non essential activities; relocation of activities which do not support or in other way have a direct connection with the riverside"
80	p.8	1.3.4	Commentary that the SPD lacks clarity on how proposals will be achieved.	NO CHANGE	Portal	1.3.4 sets out the the role of the SPD in supporting the delivery of projects.
81	p.71	Fig.89	Identify the historic interest of the electric substation at Westfield Landing.	Clarify wording	Portal	Fig.89 "Reveal the historic interest of the substation at Westfield Landing". The historic and architectural interest of the substation can be considered in a review of the Riverside South Conservation Area.
82		General	Concern the SPD will open the door to inappropriate development.	NO CHANGE	Portal	Chapter one sets out how the SPD will sit alongside other planning documents, as part of a wider consideration for dealing with proposed developments. The Public Realm SPD does not identify development sites.
83	p.34	4.4.7	Concerns about considerate construction in carrying out works in the public realm and their impact on residents and wider riverside.	Additional wording	Portal	Add: "4.4.7 Ecosystems are often susceptible to changes and disruption. Any works carried out in the riverside area need to ensure they are considerate to both local resident populations and wildlife."
84		General	Commentary that the SPD makes proposals for private land, outside the ownership of the Council.	NO CHANGE	Portal	SPDs cannot be used to allocate sites for particular uses, this can only be done through the Local Plan. SPDs can however provide guidance on how development on both public and private land could be brought forward, and the principles by which such proposals would be assessed.

Appendix 3 - Proposed changes to the Riverside SPD

Ref. no	Page number of Draft SPD	Paragraph/ Location	Commentary	Reason for changes (if any)	Identified by	RBK response
85	p.43, 48, 51	Fig.47	Potential conflict between fishing and riveruse should be acknowledged and avoided.	Clarify wording	Consultee	Noted. To be reviewed as part of any masterplan or detailed plan for the gardens. And add, Fig.47 "T1: Relationship between fishing, and vegetated edge and river users"; & 5.3 "Provision of fishing platforms at appropriate points along the riverbank, while avoiding conflict with river users"
86	p.32-33	4.3	SPD fails to identify the opportunities presented to work with existing cultural institutions to support this ambition.	Clarify wording	Consultee	pp.33 Principle 2 Add: "riverside walk as a stage, working with existing institutions to encourage more cultural events on the river."
87		General	Concern about the provision of water and wastewater infrastructure to support new development.	NO CHANGE	Consultee	Noted, however, the focus of the Kingston Riverside Public Realm SPD falls upon public realm and open space. While it is acknowledged that the success of open spaces and other forms of (built) development are interrelated, and cannot be considered separately