



Getting good lives for people  
with learning disabilities  
in Kingston

## Information about what to do if you are worried about your care.

Please fill in  
this easy read  
form

Your name

Address

Phone

This is information about what to do if you are worried about your care.

The Royal Borough of Kingston has made a way for people to tell us about their care



You and your carer can use a form to let us know what you are worried about.

This form is called a Quality concern form.



If this is to do with Safeguarding or you are worried about someone else go on this link [Safeguarding Link](#)



Please [fill in this form](#) to tell us about your care



This form will be sent to the council for us to talk to the support staff or service.

A yellow rectangular form with three sections. The first section is labeled 'Name' and has a horizontal line below it. The second section is labeled 'Address' and has two horizontal lines below it. The third section is labeled 'Phone Number' and has a horizontal line below it.

We will not say your name to your support staff or service unless you say it is okay.



If we need more details from you we will ring you.



The staff may need to know about your worries in order to make their service better



We will ring you as soon as we have an answer from the service.

It will be in one month



If you have not heard from us in one month, please email [adultscommissioning@kingston.gov.uk](mailto:adultscommissioning@kingston.gov.uk)



We are working together with staff and services to make things better

An 'easy read' form with a light blue background. It has a title 'Please fill in this easy read form' and three input fields: 'Your name' with a person icon, 'Address' with a house icon, and 'Phone' with a mobile phone icon. The 'easy read' logo is in the top left corner.

If you have any worries about how the council works or your social worker - please go on this link <https://www.kingston.gov.uk/info/200232/contact-us/462/feedback-and-complaints/2>