



# South of the Borough Neighbourhood Community Plan

This is the South of the Borough Neighbourhood Community Plan. The priorities highlighted in the Plan have been identified by the local community through consultation. The Neighbourhood Steering Group has agreed the issues to be incorporated into the Plan after consulting the Neighbourhood Community Panel.

This Plan indicates how these local priorities deliver the strategic aims of the Council as set out in the objectives of the Kingston Plan.

Not all the issues and priorities identified in the Plan come under the direct responsibility of the Council, however the Authority will work with its partnering organisations and others in order to influence and pursue stakeholders to respond to these issues.

If you are interested in being part of the Neighbourhood Steering Group or the Community Panel or would just like some more information please don't hesitate to contact me.

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**SOUTH OF THE BOROUGH NEIGHBOURHOOD COMMUNITY PLAN 2014**

Ref	Issue	Background	Planned outcome	Actions needed to progress outcome	Key partners	Relevant Kingston Plan objective
<b>Traffic &amp; Transportation</b>						
1	Traffic Study	Concerns at volume of traffic and levels of congestion throughout the Neighbourhood.	Reduced levels of traffic volumes and congestion by addressing issues identified in the study,	Work with TfL to develop policies and projects to reduce traffic Undertake a traffic study of the Neighbourhood, to identify congestion and capacity hotspots.	RBK TfL – LIP2 Funding. Surrey CC	Objective 2 – Ensure the sustainable development of our borough and the promotion of sustainable transport.
2	Improvements to the Malden Rushett Crossroads junction	Junction has a poor accident record and is a congestion point on the A243 corridor. There is also a need for better pedestrian facilities.	Reduced accident record. Reduction in traffic congestion	Promote project with TfL and highlight it's important to RBK residents.	TfL	Objective 7 – Make communities safer.
3	Improve the bus service between Chessington and Epsom.	The existing 467 bus service to Epsom is infrequent and often not to time. Because of its unreliability it is not popular with residents. However, it is an important link to Epsom Hospital.	Increased frequency of buses running to time.	Discuss amendments to the service with TfL and Bus Operators.	TfL Bus Operators	Objective 2 – Ensure the sustainable development of our borough and the promotion of sustainable transport. Objective 9 – Support people to be independent.

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4	Better enforcement of illegal on-street parking	Parking enforcement appears to be low and not at a sufficient level to deter illegal parking.	Greater presence of enforcement staff in the Neighbourhood to deter illegal parking	Reduction in illegal parking	RBK / TfL/ Police	Objective 7 – Make communities safer.
5	Chessington World of Adventures – warning sign on the M25	It is believed that there is a sign on the M25 is available to CWoA to warn drivers if the theme park is full or queuing. Is this arrangement still available and is it used.	Regular use of warning sign to reduce congestion on the A243	Confirm that system is still working. If not explore how such a facility might be installed.	CWoA, Highway Agency, TfL, Police.	Objective 2 – Ensure the sustainable development of our borough and the promotion of sustainable transport. Objective 3 – Protect and improve the quality of our local environment. Objective 7 – Make Communities safer.
6	Chessington World Of Adventures / Holiday Inn traffic signals on A243.	Junction causes traffic congestion on main road needlessly. Phasing allows side road to be given green light when no traffic is waiting.	Traffic signals arranged so that side road only given green light when vehicles are waiting.	TfL to examine specification for signal equipment.	TfL	Objective 2 – Ensure the sustainable development of our borough and the promotion of sustainable transport. Objective 3 – Protect and improve the quality of our local environment.
7	Chessington World of Adventures entry arrangements	Current entry arrangements cause queuing on to the A243 crating traffic congestion safety issues. This occurs particularly	Quicker access into the site and better arrangements to pass on information to drivers.	RBK / TfL to liaise with CWoA about how to resolve problem.	TfL RBK CWoA	Objective 2 – Ensure the sustainable development of our borough and the promotion of sustainable transport. Objective 3 – Protect and improve the quality

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		when arriving cars have to be diverted to alternative parking areas.				of our local environment. Objective 7 – Make Communities safer.
8	Improved cycling facilities.	Improve the general safety of cyclists, particularly on the A243, Bridge Road roundabout and Malden Rushett	Increased cycle facilities installed	Bid for funds from TfL through the LIP process	TfL	Objective 3 – Protect and improve the quality of our local environment. Objective 7 – Make Communities safer.
9	Traffic Signage on TfL roads	Some roads traffic signs on TfL roads appears to be inappropriate or wrongly positioned	Removal of street clutter and appropriate positioning of signs.	TfL to respond to queries about particular signage issues.	TfL	Objective 3 – Protect and improve the quality of our local environment. Objective 7 – Make Communities safer.
10	Transport for the elderly at Malden Rushett	Public transport at Malden Rushett is difficult to use for the elderly and infirm. Travelling to other destinations is difficult	Better transport for the elderly in the Malden Rushett area.	Discuss issue with voluntary transport groups.	RBK	Objective 8 – Improve overall health and reduce health inequalities Objective 9 – Support people to be independent.  Objective 10 – Encourage people to take an active part in the social and cultural life in the community

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11	Introduce 20mph speed limits to residential roads in the Neighbourhood	Whilst it is appreciated that the lower speed limit is not enforceable at the current time, its introduction would make residential roads safer and a more pleasant place to live.	Debate and consultation on the introduction of 20mph speed limits across the Neighbourhood	Report to Neighbourhood Committee seeking views and authorisation to consult local community	TfL Police	Objective 3 – Protect and improve the quality of our local environment. Objective 7 – Make Communities safer.
12	Fairoak Lane Pedestrian safety	TfL are reassessing the proposed design for the Malden Rushett crossroads in light of merging road capacity issues. Meanwhile there are still safety concerns about how pedestrians cross Fairoak Lane at the Leatherhead Road junction	Provide a Controlled Pedestrian Crossing facility in Fairoak Lane at the Leatherhead Road junction.	Discussions with TfL to highlight this issue and possible LIP bid.	TfL	Objective 3 – Protect and improve the quality of our local environment Objective 7 – Make Communities safer
13	Bridge Road Roundabout.	TfL have introduced a new layout of lane filtering at the Bridge Road Roundabout. Not all drivers are	All drivers to abide by the new lane filter instructions.	Better signage to be introduced further north on the A243 for southbound traffic.	TfL	Objective 7 – Make Communities safer

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		observing the system which is creating a risk of RTA's and frustration amount other road users.				
14	Ace Roundabout, traffic congestion and road safety issues	The Ace Roundabout causes queuing on the A243 and also the A3 off slip road and the Kingston Bypass. There are also concerns about traffic turning right from the inside lane on the A3 slip road and vehicles exiting the Petrol Garage from the wrong vehicle crossover	Investigate possible introduction of signal control on the roundabout. Improve signage on the A3 slip road or change to a Bridge Road type arrangement. Prevent vehicles exiting the garage onto the Ace Roundabout	TfL are responsible for the Ace Roundabout so discuss with them how these issues might be progressed	TfL	Objective 7 – Make Communities safer
15	Time limited parking Gilders Road	The time limited parking scheme outside the Gilders Road shops is harming trade.	Review the scheme	Ensure that scheme is performing as intended.	RBK	Objective 3 – Protect and improve the quality of our local environment.  Objective 4 – sustain and share economic prosperity.

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16	Train Stations – disabled access	There are 3 train stations in the Neighbourhood and none facilities to allow access for disabled users.	Improvements to the stations to provide access for disabled users.	Liaise with Network Rail and seek opportunities to bid for funding.	RBK, South West Trains. TfL	Objective 2 – Ensure the sustainable development of our borough and the promotion of sustainable transport.  Objective 8 – Improve overall health and reduce health inequalities Objective 9 – Support people to be independent.
17	Cox Lane Bus Gate	Concern that the current arrangements at the bus gate are being abused and that it is not addressing the problem it was designed to prevent.	Introduce a new traffic engineering solution to prevent HGV's penetration into the surrounding residential areas.	Include bid in LIP	TfL Police RBK	Objective 3 – Protect and improve the quality of our local environment Objective 7 – Make Communities safer
18	K2 Bus Route	The current bus route is Cox Lane, Gosbury Hill, Orchard Gardens then left at the A243. Because of the high demand for	Investigate changing the route to Hook by continuing along Hunters Road and left onto the A243. Talk to bus	Discuss proposals with the Bus Operator and NHS.	RBK Bus Operator TfL, NHS	Objective 3 – Protect and improve the quality of our local environment. Objective 9 – Support people to be independent.

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		on-street parking this route can be congested. Also a better service is required to Surbiton Hospital. This is needed by the elderly.	operators and NHS about public transport links between Chessington and Surbiton Hospital.			
19	Fullers Way Subway	Concerns about pedestrians crossing Fullers Way South to gain access to and egress from the subway.	Investigate proposals for road safety improvements for pedestrians	Raise issues with TfL who are responsible for the service road.	TfL	Objective 7 – Make communities safer
20	Lidl Leatherhead Road.	Congestion and safety issues being caused by vehicles turning right into and out of the Lidl car park.	Alteration to road layout or ban right turn movements.	Discuss problem with TfL and Lidl.	TfL, Lidl	Objective 2 – Ensure the sustainable development of our borough and the promotion of sustainable transport. Objective 3 – Protect and improve the quality of our local environment Objective 7 – Make communities safer



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21	Public Transport – overcrowding	There is increasing demand for bus services particularly at school leaving time in the Neighbourhood, but no increase in services provided	Greater frequency of buses, particularly during school going home times. Better supervision of pupils by schools and Transport Police at bus stops and during journeys.	Discuss with TfL, Police, Schools and bus operators.  Review of bus capacity within the Neighbourhood.	TfL RBK Bus Operators	Objective 2 – Ensure the sustainable development of our borough and the promotion of sustainable transport. Objective 3 – Protect and improve the quality of our local environment. Objective 9 – Support people to be independent.
<b>Environment</b>						
22	Health and Traffic Pollution	South of the Borough has the highest incidence of chronic chest disease (COPD) in Kingston. It has been suggested that this may be due to pollution from the A3 and A243. More protection is needed particularly around schools. New legislation is coming that will put great responsibilities on local authorities.	Confirmation or otherwise of a link between our road traffic pollution and the statistically high incidence of COPD. Effective measures put in place to reduce or mitigate the effects of poor air quality.	Monitor actions approved by Council's Executive 31 March 2010 following report on pollution. Better monitoring of poor air quality.	RBK NHS Kingston TfL	Objective 8 – Improve overall health and reduce health inequalities Objective 2 – Ensure the sustainable development of our borough and the promotion of sustainable transport

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23	Hook Parade shops in need of improvement.	Empty shops and units in need of maintenance. Untidy private land.	All shops used.	Liaise with Landlords / retailers. Develop strategy to assist small businesses.	RBK,	Objective 3 – Protect and improve the quality of our local environment
24	Statutory Undertakers	The standard of reinstatement by statutory undertakers is preserved to be poor. Surfaces are left in poor condition or reinstatements soon fail.	Presentation to Committee regarding the regulations regarding street works.	Better understanding of the process	RBK, Statutory Undertakers	Objective 3 – Protect and improve the quality of our local environment
25	RBK Housekeeping	The standard of general maintenance should be improved. Particularly grass cutting, verge reinstatements and footways.	Improved level of maintenance	Discussions with relevant officers to identify how to deliver required outcomes	RBK	Objective 3 – Protect and improve the quality of our local environment
26	Flooding	Certain areas within the Neighbourhood are susceptible to flooding, land around Malden Rushett, CWoA, Sir Francis Barker	Reduce risk and instances of flooding	Identify causes of flooding. Maintenance of drainage ditches	RBK, Private land owners	Objective 3 – Protect and improve the quality of our local environment

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27	Street Cleansing	Increase in the amount of dog mess and litter on our streets.	Cleaner streets. More Dog Litter bins.	Increased resources and monitoring applied to this issue	RBK,	Objective 3 – Protect and improve the quality of our local environment
28	Churchfields Recreation Ground – Dogs not kept under control	Concerns about the number of dog walkers that don't keep their animals under control in the recreation ground and the incidents in dog mess in the park.	Better enforcement of dogs being kept under control and removal of dog mess.	Consult users of the recreation ground regarding the proposals.	RBK Quadron RBK Animal Warden.	Objective 3 – Protect and improve the quality of our local environment Objective 7 – Make Communities safer
<b>Education</b>						
29	Lack of primary school places.	There is an increased demand for places in local schools. Despite the Council's building programme some parents cannot get their first choice school.	Coordinated programme to provide more school places in the Neighbourhood. Possible use of the Moor Centre as a school.	Public consultation on where additional spaces should be provided.	RBK	Objective 5 – Raise educational standards and close gaps in attainment.
<b>Sport &amp; Leisure</b>						
30	Ensure that our sports grounds provide good facilities and value for money	There is concern that some of our sports grounds are not being maintained to an appropriate standard and that the Contract with	Improvement in the facilities provided at our sports grounds Discuss potential improvements with users.	Set up forums to allow communications between Contractor and users.	RBK Quadron	Objective 3 – Protect and improve the quality of our local environment Objective 8 – Improve overall health and reduce health inequalities Objective 10 –

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		the grounds maintenance contractor is not being enforced				Encourage people to take an active part in the social and cultural life in the community
31	Tolworth Court Farm	This space is a valuable resource that should be used to its full potential. Currently there are now facilities to support and encourage its use, also access is poor.	Increased use of the space for leisure and educational activities.	Draft a strategy in consultation with existing users and local community.	RBK Quadron	Objective 3 – Protect and improve the quality of our local environment Objective 10 – Encourage people to take an active part in the social and cultural life in the community
32	Swimming Pool	Swimming lessons are an important part of the National Curriculum. It is also a good exercise for keeping fit and health. The Moor Lane Pool has closed which means the loss of an important local asset. This means children have lost this facility to learn to swim.	Build a new pool in the Neighbourhood	Identify and means to fund or investigate opportunities to provide a new pool in partnership.	RBK	Objective 8 – Improve overall health and reduce health inequalities

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<b>Community</b>						
33	Facilities for youth	General lack of youth facilities across the Neighbourhood and what facilities there are not publicised enough.	Reduced antisocial behaviour  Youth Cafe and other forms of provision	Develop more leisure activities for youth Discuss with partners including KVA.	RBK, Kingston Voluntary Action	Objective 10 – Encourage people to take an active part in the social and cultural life in the community
34	To invoke a sense of community spirit hold an event that endeavours to bring the community together	There is an existing successful event held at King Edwards Recreation ground. Inaugural Celebrating Chessington event held in 2011. We want to build on these and hold events in other parts of the Neighbourhood and involve the local community.	Additional events in South of the Borough	Set up working groups to take projects forward	RBK, Quadron	Objective 10 – Encourage people to take an active part in the social and cultural life of the community.
35	Support For Business	Local businesses and retailers are important to the prosperity of the local community. In the current financial climate, support should be given to businesses to help	Develop a strategy to help local business.	Local business supported by self help associations and RBK. Local initiatives put in place to promote business.	RBK, Chamber of Commerce.	Objective 4 – sustain and share economic prosperity.

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		them survive.				
36	Social Cohesion	Resist the loss of community hubs/assets such as public houses.	Local community bid to take over local assets that may otherwise be lost.	Assist communities to invoke Community Right to Bid.	RBK	Objective 10 – Encourage people to take an active part in the social and cultural life of the community.
37	Helping people to live independently	Supporting people to live independently in their home prevents them from becoming homeless or having to move into institutional care. The services provided by RBK are very good but are not well advertised or communicated to residents.	Provide more information about the services that are available to local residents	Discuss with local service providers	RBK NHS	Objective 8 – Improve overall health and reduce health inequalities Objective 10 – Encourage people to take an active part in the social and cultural life of the community.
38	Youth Employment	There are high levels of youth unemployment in the area. Local businesses should be assisted to provide jobs and training opportunities for young people.	Encourage local businesses to take up opportunities to provide apprenticeships, internships and training schemes.	Discuss with relevant organisations and Council departments.	RBK	Objective 4 – sustain and share economic prosperity.

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<b>Housing</b>						
39	Low Cost Housing	Affordable housing is needed to ensure local young people can stay in the area.	More affordable housing developments.	Discuss with Planning Policy and other relevant partners how to encourage more viable low cost housing development to come forward	RBK,	Objective 2 – Ensure the sustainable development of our borough and the promotion of sustainable transport.
<b>Crime &amp; Disorder</b>						
40	Policing	There has been concern over a long period that road policing on the A3 and A243 is only conducted by CCTV, radar traps and Automatic Number Plate Recognition exercises. This does not address the all day, endemic anti-social behaviour nature of bad driving, mobile phone use and crime that takes place on our roads.	Greater Police presence and enforcement on TfL roads.  Community input into traffic policing policy.  Police to carry out enforcement of the traffic and highway offences still under their jurisdiction.	On-going dialogue with TfL and the Metropolitan Police.	Police TfL	Objective 7 – Make communities safer

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41	Anti-social Behaviour and crime	Whilst the Police report that the levels of ASB and crime are low the perception of local residents is that this is not the case.	Local community's perception is that ASB and crime is not a major issue Increased Police presence.	Maintain SNT Police levels and maintain ASB as a local priority.	RBK, Police	Objective 7 – Make communities safer
<b>Town Planning</b>						
42	The character of the Neighbourhood is threatened because of inappropriate back garden development. Low cost housing developments are offering little amenity space. Low cost housing should be better designed and located.	There is currently no policy in place to allow the Planning Authority to defend against back garden development. Recent approvals have changed the character of the area. The trend is to provide little amenity space in low cost housing developments. This has the potential to create issues for the future occupants and the surrounding community.	Develop policies and strategies to prevent inappropriate back garden development and housing development with little amenity space. Position RBK so that it can defend the refusal of such Applications on Appeal.	Complete work of Local Character Study, Design Guide and investigate creating Conservation Area / Local Areas of Special Character	RBK	Objective 2 – Ensure the sustainable development of our borough and the promotion of sustainable transport Objective 6 – Increase supply of housing and its affordability



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43	Local residents to be more involved in the Town Planning process.	As part of the Government's Localism agenda residents are promised a great say in the Planning process. The local community want to ensure they have the opportunity to be part of this process.	Residents have a greater influence on decisions that affect the character of their Neighbourhood and the build environment	Use the full powers of the Localism Bill and encourage close engagement of the community in the Planning Process.	RBK	Objective 10 – Encourage people to take an active part in the social and cultural life of the community.
44	Reverse the trend of losing Hi-tech businesses from our industrial estates.	Manufacturing type businesses appear to be returning to our industrial estates. These tend to be untidy premises that use "dirty" manufacturing processes and are replacing more modern cleaner businesses.	Encourage the setting up of hi-tech businesses in our industrial estates and business parks.	Incentives to encourage hi-tech businesses into the Borough. Support local business.	RBK	Objective 2 – Ensure the sustainable development of our borough and the promotion of sustainable transport Objective 3 – Protect and improve the quality of our local environment
45	Gypsy and Traveller sites	A report to the SotB Neighbourhood Committee highlights advice that taking enforcement against illegal sites	Identify potential Traveller sites across the Borough to meet the current shortfall.	Meet shortfall in sites so that location and numbers of pitches across the Borough can be developed in a holist and	RBK	Objective 3 – Protect and improve the quality of our local environment

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		was likely to fail because of the current shortfall in the number of legal sites within the Borough. The Borough is therefore vulnerable to further illegal settlements.		coordinated manner.		
46	Building in areas that are polluted or have poor air quality	Air quality monitoring is being undertaken across the Neighbourhood. Now that we have an indication of the levels of poor air quality, planning consent should not be granted for dwellings in polluted areas.	Planning Policy should prevent the building of dwelling in areas of poor air quality.	Discussions with relevant officers to identify how to deliver required outcomes	RBK	Objective 2 – Ensure the sustainable development of our borough and the promotion of sustainable transport Objective 3 – Protect and improve the quality of our local environment Objective 8 – Improve overall health and reduce health inequalities
47	Equestrian Centre development	During construction it is proposed that existing lorries will use Clayton Road. This will create extra traffic, noise and pollution for the residents of Clayton Road and the surrounding area.	Alternative route for lorries to gain access to the main road network.	RBK to support applicant to develop alternative exit route.	RBK, Equestrian Centre	Objective 2 – Ensure the sustainable development of our borough and the promotion of sustainable transport Objective 3 – Protect and improve the quality of our local environment

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	<b>Health</b>					
48	Health services across the Neighbourhood, concerns about capacity and location	There are current 4 GP Practices at 2 locations. Any increase in capacity should ensure that alternative locations elsewhere within the community are used. Also some uncertainty about services being continued to be provided locally. As services appear to have moved away and are being delivered elsewhere.	The health resources provided locally are sufficient to meet demand.	Assessment of services provided within the Neighbourhood.	NHS RBK	Objective 8 – Improve overall health and reduce health inequalities