

## Maldens & Coombe Neighbourhood Community Plan

### Action Plan

Priority	Activity	Responsible	Timeframe	Progress indicators
<b>Active, empowered and involved</b>				
A community that is listened to	Community engagement - Neighbourhood Conversations, neighbourhood open days, participation in community events	Neighbourhood Manager	Ongoing	Number and variety of activities Number of attendees Feedback evaluation Expanded community contacts database
	Advising services on consultation and engagement	Neighbourhood Manager	As requested	Number of services advised Activities undertaken
	Engagement of young people - through schools, youth groups, digital media	Neighbourhood Manager RBK Comms Achieving for Children (AfC) Vol sector	Ongoing	Number of young people actively involved Youth focused engagement activities Digital media developments
	Social media as an engagement tool - Neighbourhood Facebook page, Twitter, Google +, Street Life	Neighbourhood Manager RBK Comms	Ongoing	Active FB page with increasing membership Monitor two-way engagement Regular, relevant tweets & posts Number of engagement opportunities (ie Twitter engagements/analytics) Explore new social media opportunities
	Involvement of the M&C business community	Neighbourhood Manager	Ongoing	Number of New Malden business breakfasts hosted

		Lead Business Community		Engagements with other businesses in the neighbourhood
<b>A healthy community</b>				
Residents are well informed about preventative health care and health promotion	Health promotion campaigns focused on M&C relevant health issues	Kingston CCG RBK Public Health Vol sector Communities Team	Ongoing	Number of health promotion campaigns Evaluation of effectiveness/ impact
	Health related engagement and involvement activities in M&C neighbourhood	Kingston CCG RBK Public Health Vol sector Communities Team	Ongoing	Number of health related engagement and involvement activities PPG engagement (local M&C GP surgeries)
	Education within the M&C community about appropriate use of Kingston Hospital A&E	Kingston Hospital Kingston CCG		<i>To be identified and agreed with service providers</i>
Local people have access to health services that are well coordinated and timely	Development of digital access to services	Kingston CCG RBK Public Health		<i>To be identified and agreed with service providers</i>
	Address waiting times where they can be locally influenced (for GP appts, using appt systems, NHS 111 and hospital appts)	Kingston CCG Kingston Hospital		<i>To be identified and agreed with service providers</i>

		NHS England		
	Local facilities for community healthcare services	Kingston CCG		<i>To be identified and agreed with service providers</i>
	Coordination of care for M&C local residents	Kingston CCG RBK Adult Social Care Vol sector Kingston Hospital		<i>To be identified and agreed with service providers</i>
Local growth can be accommodated by local health services	Capacity planning for GPs linked to new development sites in M&C	RBK Planning NHS England		<i>To be identified and agreed with service providers</i>
<b>Access to excellent education</b>				
Residents are confident about local growth and its impact on education provision	Information provided to local people about RBK capacity planning and places forecasting	Achieving for Children (AfC) RBK Comms		<i>To be identified and agreed with service providers</i>
	Develop strong links between capacity planning and large developments/ regeneration plans for specific areas	AfC RBK Planning & Regeneration		<i>To be identified and agreed with service providers</i>
	Education provision as part of Cocks Crescent development	RBK Planning &		Draft brief prepared and presented for consultation

		Regeneration		
	Clarification about location and admission criteria of free schools and academies in M&C ( <i>need to take account of subsequent Govt announcements</i> )	AfC RBK Comms School Trusts		<i>To be identified and agreed with service providers</i>
Local people have access to lifelong learning opportunities	Promotion of adult education opportunities in M&C	Kingston Adult Education RBK Comms Neighbourhood Manager		<i>To be identified and agreed with service providers</i>
	Work with M&C secondary schools to put on evening/weekend classes for local residents where there is demand	Local schools Governors Parents/teachers Neighbourhood Manager		<i>To be identified and agreed with service providers</i>
<b>Supporting growth</b>				
Residents are confident and understand affordable housing provision	Promote information about RBK's affordable housing policy in the neighbourhood	RBK Housing RBK Comms		<i>To be identified and agreed with service providers</i>
	Clarification of how to maximise affordable housing contributions and contributions to local infrastructure from developers	RBK Housing Planning & Regeneration		<i>To be identified and agreed with service providers</i>
Local community	New Malden Futures Group continue to	RBK Planning	Ongoing	Monthly liaison meetings between RBK /

are involved in the design of the Cocks Crescent Development Brief	co-design and collaborate with the Council during the process	& Regeneration		NMFG
	Community wide consultation on draft Cocks Crescent Development Brief	RBK Planning & Regeneration Neighbourhood Manager	Summer/ Autumn 2016	Engagement & consultation plan developed Opportunities for residents to be consulted (events, promotion, interactive on website)
Support New Malden High Street	Support the continued development of the Community of New Malden Business Group (CNMB)	Lead Business Community Neighbourhood Manager	Ongoing	Involvement of CNMB in business breakfasts
	Support community initiatives that contribute to the vibrancy of the High Street	Lead Business Community RBK Culture & Lifelong Learning Neighbourhood Manager	Ongoing	Number of initiatives supported (advice, expertise, not just financial)
	Progress the priorities in the New Malden Vision (as funding is identified)	Neighbourhood Manager	Ongoing	Strategic Working Group (SWG) to lead & receive regular updates on progress with priorities (currently active priorities - Fountain Roundabout, improving the area by the train station, Cocks Crescent Development Brief)
<b>Traffic and travel</b>				
Local people enjoy	Address air pollution through improving	RBK Place	Ongoing	<i>Progress of Fountain Roundabout scheme (see</i>

better air quality	traffic flow in New Malden	(Highways & Transport Env Health)		<i>below)</i>
Safety is improved and better places are provided for everyone	Progress the local Go Developments projects - Fountain Roundabout improvements and New Malden to Raynes Park Link	Go Development Team	Ongoing	<i>Progress of both projects - specific indicators to be agreed with Go Developments Team.</i>