

Tudor Drive Library User Forum Saturday 14th June 2008 2pm – 3pm

The meeting was attended by 3 users of Tudor Drive Library who met with the Library Manager and the Library Operations Manager, below are the main questions and answers that were raised.

1. Given the size and the number of large corporations who have their offices in the Kingston area, why are there not funds available to have a new central Library for Kingston?

Answer: There have been plans for a new library for central Kingston for a number of years. Originally there were plans under the K+20 initiative for a new library and a site had been identified, however for various reasons it would seem that this would not now happen.

2. How secure is the future of Tudor Drive Library, is it likely to close.

Answer: This is a point that has been raised at Library User Forums at other branches. All that can be said is that as far as the Library Management are aware there are no plans by this neighbourhood to close the library for the foreseeable future.

3. Whose decision is it to close libraries or make cuts in the library service, officers or councillors?

Answer: Libraries are in neighbourhoods, and Tudor Library is in Kingston Town Neighbourhood. Neighbourhood Committees are given budgets to allocate to their services as they feel appropriate. However, if they have cuts in these budgets then they have to ask officers to make reductions within their services and ask for the appropriate advice as to what reductions can be made.

4. Why is it not possible to reserve/request books that are not in the library catalogue. Would it be possible to have an on-line request card?

Answer: This is something that will be passed onto our IT team for consideration.

5. Sometimes the internet connection is very slow is there anything that can be done about this?

Answer: Our internet connections are provided through RBK corporate systems and so we are somewhat reliant on them, however again will pass to IT team for consideration.