

Proposed Changes to Fines and Charges 2010-2009

Item	Current Charge	Proposed Charge
Fines		
• Adult	16p	10p
• Senior Citizens	16p	10p
• Children	Nil	5p
• Admin. charge	£1.10	£1.10
• Maximum	£7 for all material	£2
Audio Visual Material		
Spoken word cassette/CDs		
• Senior Citizens	Free	No change
• Adults	70p	80p
• Children/Young Adults/Unemployed/Visually Impaired	Free	No change

Compact Discs		
• Single	£1.10 all stock	£1.20 all stock
• Double		
Computer Games	£0.50	£0.50
DVDs Adult		
• New stock	£2.60	£2.70
• Stock reduced after six months	£1.70	£1.80
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DVDs Children's		
• Standard	£1.70	£1.80
• Feature Film	£2.60	£2.70
Language Material		
• Language Cassettes/CDs	£1.70	£1.70
• Linguaphone Set	£6.00	No change
Sets		
Music Scores		
• 1 month loan	£5.00	No change
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Play Sets		
• 3 month loan	£15.00	No change
Membership card replacement		
• Adult	£1.70	£1.80
• Children	Free for the 1st	No change
Reservation Charges		
Level 1 – Express Reservations Or Items out to another Borrowers.		
• Adult	50p	60p
• Senior Citizen	50p	60p
• Young Adults	50p for adult stock	60p
• Concessions (Disabled etc)	Free	No change
• On Line reservations	50p	60p
Level 2		
• Purchase request RBK	£1.00	No change
Level 3 NIS		
• Obtain from LASER	£3.00	£3.00

Level 4 Obtain from British Library	£6.30	£7.00
Photocopying		
• A4 b/w	5p	No change
• A3 b/w	10p (Tolworth, Tudor Drive, Old Malden) 20p (New Malden Hook, Surbiton, Kingston).	No change
• A4 colour	New Charge	20p.
• A3 colour	New charge	As above
Faxing		
To send		
• UK/Rep. of Ireland	£1.30 for 1 page £3.20 up to 6 pages	£1.40 £3.30
• Europe – EU countries	£3.20 up to 6 pages	£3.30
• Rest of the world	£3.60 up to 6 pages	£3.70
To Receive		
• From all destinations	£1.60 up to 6 pages	£1.70
Computer Facilities		
Internet Access	Free for first 1 hour then charge £1.00 per half hour thereafter.	Scrap charge
Computer Printouts		
• A4 Black and white	20p	20p
• A4 Colour	50p	20p
• A3 Black and white	50p	20p
• A3 Colour	£1.10	20p
CDR	80p	80p
Memory sticks - New category	128mb £5.20 512mb £7.50	?May reduce to remain competitive price suggest
Events and Activities		
Childrens Holiday Actitivites (e.g. craft events) and Adult events (e.g. Talks by authors)	£1.00	£1.50
ICT Training		
Tutor led training		
• 30 minutes 1-to-1 tuition	£6.00	£6.00
• Introductory IT “taster” classes	£1.50	£1.50
• One-off speciality sessions	£3.00	£3.00
• Computer Literacy courses (Rename to multi-session speciality groups)	£6.00 per session for speciality multi-session groups (e.g.	No change

	4 sessions = £24).	
ECDL and other training		
<ul style="list-style-type: none"> ECDL exam 	£11.00 Concessions on application to Learning and Resources	No change
<ul style="list-style-type: none"> Log book 	£25.00 (no concessions)	£26-£28
BCS IT User 2	£15.00	£15.00