

2011

# [DOMESTIC VIOLENCE SERVICES:]

ONLINE GUIDANCE FOR PROFESSIONALS IN KINGSTON

Guidance for professionals:  
What services are available to people in Kingston suffering Domestic Abuse?

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	Advice	Contact details	Web address/further info
<b>Is the client in immediate physical danger?</b>	Call the police on 999.		
<b>Are you very concerned about the client's safety?</b>	<p>If the client is in immediate danger, call the police on 999. If the danger is critical but not imminent, contact the Kingston Police Community Safety Unit who will advise you of the next steps.</p> <p>The Community Safety Unit may advise you to complete a <a href="#">CAADA DASH Risk Assessment</a>. If you are not confident to carry out this assessment you can contact any of the Domestic Abuse professionals in the borough who would be pleased to assist you.</p> <p>Such a professional may advise you that the case should be referred to the <a href="#">MARAC</a> (the multi-agency risk assessment conference).</p> <p>The client may need to go into <a href="#">refuge accommodation</a>.</p>	<p><b>Jo Keogh, the MARAC Coordinator/ Crisis Intervention Worker at the Community Safety Unit</b> Tel: 020 8721 5857 Mobile: 07917 271549 <a href="mailto:Jo.Keogh@met.pnn.police.uk">Jo.Keogh@met.pnn.police.uk</a></p> <p><b>Julia , the Victim Support Independent Domestic Violence Advisor (IDVA)</b> on 020 8547 3202 <a href="mailto:Julia.metcalfe@victimsupport.org.uk">Julia.metcalfe@victimsupport.org.uk</a></p> <p><b>Laura, Hestia – Domestic Abuse Floating Support Service – Kingston</b> Tel: 0208 786 2128 Mobile: 07967271278 <a href="mailto:Laura.dix@hestia.org">Laura.dix@hestia.org</a></p>	<p>Click <a href="#">here</a> to access frequently asked questions on the CAADA DASH.</p> <p>Click <a href="#">here</a> for a definition of what an IDVA does.</p> <p>Click <a href="#">here</a> for information on Hestia Domestic Violence Services.</p>
<b>Does the client need refuge accommodation?</b>	If your client needs refuge accommodation, contact the National Domestic Violence helpline. The helpline coordinates refuge accommodation for all providers and will advise you of the next steps.	<p><b>24 hour National Domestic violence Helpline</b></p> <p><b>0808 2000 247</b></p>	

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<p><b>The MARAC (Multi-Agency Risk Assessment Conference)</b></p>	<p>If someone is assessed as at High Risk of domestic abuse, they need to be referred to the MARAC. The MARAC is a monthly meeting during which services share information about High Risk clients in order to prevent serious harm, putting holistic support in place to lower the risk as soon as possible. The meeting is attended by organisations which may be involved in supporting victims, public sector agencies and agencies which are connected with the perpetrator.</p> <p>Representatives at the MARAC reflect the needs and risks faced by the victim whose cases are discussed; the list of attendees can include the criminal justice agencies, health agencies, housing agencies, those working with children and young people and those working with adults (including vulnerable adult services and substance misuse services).</p> <p><b>If you carry out a CAADA DASH Risk Assessment and find the case to be high risk, refer it to the MARAC Coordinator. Regardless of the CAADA DASH result, if your professional judgement tells you that the case is high risk, refer it to the MARAC.</b></p> <p>The MARAC Coordinator, Jo Keogh, is happy to discuss any case with you if you are unsure whether the client reaches the risk threshold for the MARAC.</p>	<p><b>Jo Keogh, the MARAC Coordinator/ Crisis Intervention Worker at the Community Safety Unit</b> Tel: 020 8721 5857 Mobile: 07917 271549 <a href="mailto:Jo.Keogh@met.pnn.police.uk">Jo.Keogh@met.pnn.police.uk</a></p>	

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<b>Key independent advocacy services:</b>	<p>Julia, Kingston Victim Support’s Independent Domestic Violence Advisor (IDVA).</p> <p>An IDVA’s key outcome is to increase the safety of survivors of domestic violence and their children. IDVAs carry out risk assessments and form an appropriate safety plan with the client. They also can assist with issues arising as a result of domestic violence, such as supporting clients through the court process and providing advocacy with housing issues. IDVAs are independent from all agencies to ensure the best possible support and advice is offered to each survivor.</p>	<p>Tel: 020 8547 3202</p>	<p><a href="mailto:Julia.metcalfe@victimsupport.org.uk">Julia.metcalfe@victimsupport.org.uk</a></p>
	<p>Laura, the Hestia Domestic Abuse Floating Support Worker</p> <p>Hestia Floating Support provides both crisis and ongoing support for a number of issues, for example: assistance when applying for DSS grants/loans; resettlement skills; dealing with debt; assistance in finding work or getting the right training; supporting the client when dealing with any issues relating to children or housing.</p>	<p>Tel: 0208 786 2128</p> <p>Mobile: 07967271278</p>	<p><a href="mailto:Laura.dix@hestia.org">Laura.dix@hestia.org</a></p>
<b>Key police affiliated service:</b>	<p>Jo Keogh, the MARAC Coordinator/ Crisis Intervention Worker at the Community Safety Unit</p> <p>Jo manages the One Stop Shop and coordinates the MARAC for the borough. She also supports victims, especially those who come into contact with the police.</p>	<p>Tel: 020 8721 5857</p> <p>Mobile: 07917 271549</p>	<p><a href="mailto:Jo.Keogh@met.pnn.police.uk">Jo.Keogh@met.pnn.police.uk</a></p>

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<p><b>Would the client benefit from face to face advice, including free solicitor's advice (housing and injunctions)?</b></p>	<p>The Kingston One Stop Shop domestic violence service provides a comprehensive walk-in service for victims. The service runs from 9.30am – 12.30pm every Monday morning, providing advice and support regarding injunctions, housing issues, health, welfare benefits and drug/alcohol issues. Survivors visiting the service also have the opportunity to be assigned a Victim Support IDVA or to opt for more practical support via the Hestia Floating support worker. Solicitors work with clients on injunctions and housing at no cost to the client. There is also representation from the Health Visiting Team who are on hand to provide information and advice regarding the effects of Domestic Violence on children.</p>	<p>Every Monday from 9.30am – 12.30pm at the Baptist Church, Union Street, Kingston, KT1 1RP</p> <p><b>This is a walk in service – no appointment necessary</b></p> <p>Tel: 07917 271549 for further details (if there is no answer on this mobile, please leave a message and you will be called back).</p>	
<p><b>Would the client benefit from Counselling?</b></p>	<p>Kingston Women's Centre provides the following support services:</p> <ul style="list-style-type: none"> <li>• Face to face counselling</li> <li>• Information service</li> <li>• Support service</li> </ul> <p>Kingston Women's Centre provides the above services to people who have suffered any of the following types of abuse, including in childhood:</p> <ul style="list-style-type: none"> <li>• Emotional abuse</li> <li>• Physical abuse</li> <li>• Sexual abuse</li> <li>• Rape</li> </ul> <p>The Kingston Women's Centre offers counselling for women, Monday-Friday am/pm and evenings and Saturday mornings.</p> <p>Assessment is by appointment – There is usually a 2-3 week wait for this appointment, and referral to a counsellor takes approximately 8-12 weeks. To make an appointment, contact by phone, leaving a message if necessary.</p>	<p><b>Kingston Women's Centre</b> 169 Canbury Park Road Kingston upon Thames Surrey KT2 6LG</p> <p>Email: <a href="mailto:kwc@copperstream.co.uk">kwc@copperstream.co.uk</a></p> <p>Phone: 020 8541 1964, 020 8541 1941 - please leave a message on the answer phone if there is no immediate response. Tuesdays and Thursdays are the best days for an immediate phone response.</p>	

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<p><b>Would the client benefit from Citizen's Advice?</b></p>	<p>Kingston Citizens Advice provides free, independent, confidential and impartial advice to everyone on their rights and responsibilities. The main enquiry areas are Welfare Benefits, Debt, Housing, Employment and legal issues.</p> <p>For advice phone or check the website for further details on how to access their service at <a href="http://www.kcabs.org.uk">www.kcabs.org.uk</a></p>	<p><b>Citizen's Advice – Call 0844 8269701</b></p>	<p><a href="http://www.kcabs.org.uk">www.kcabs.org.uk</a></p>
<p><b>Does the client want or need to leave? Housing, homelessness and resettlement</b></p>	<p>The Hestia Domestic Abuse Floating Support Service offers emotional and practical support to women and men who have experienced domestic abuse in the RB Kingston.</p> <p>They will:</p> <ul style="list-style-type: none"> <li>• support the client in approaching a local authority for accommodation</li> <li>• work with Registered Social Landlords and the client to make sure appropriate accommodation is provided</li> <li>• support the client in obtaining protection orders and, if appropriate, the installation of sanctuary scheme.</li> <li>• <b>If your client needs non-urgent advice on their housing options, direct the client to the <a href="#">Kingston One Stop Shop</a>. At the One Stop Shop, they can access free legal advice relating to housing matters.</b></li> </ul> <p>If your client wishes to make an application for accommodation on an emergency basis to the Council you can contact the RBK's Homelessness Assessment Team. The Royal Borough of Kingston also has RBK's Resettlement Team which can offer a client help, guidance and advice if your client is living in private or temporary accommodation, are aged</p>	<p><b>Laura , Hestia – Domestic Abuse Floating Support Service – Kingston</b>            Tel: 0208 786 2128            Mobile: 07967271278</p> <p><a href="mailto:Laura.dix@hestia.org">Laura.dix@hestia.org</a></p> <p>The Kingston housing number is 020 8547 5003. Call this number and ask to be put through, either's to the Resettlement Team, or the Homelessness Assessments Team. The homelessness assessment team only accepts referrals from agencies, and not from survivors themselves.</p>	<p>You can get information about helping a client to move into emergency housing here: <a href="http://www.kingston.gov.uk/prevention_of_homelessness">http://www.kingston.gov.uk/prevention_of_homelessness</a></p>

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	<p>16+ and has one of the following vulnerabilities:</p> <ul style="list-style-type: none"> <li>• Mental health problems.</li> <li>• Drug and alcohol problems or are recovering.</li> <li>• Have been in, or are fleeing, a domestic abuse situation.</li> <li>• Have a learning disability.</li> <li>• Are vulnerable due to poor physical health/disability.</li> <li>• A young person aged 16-24.</li> </ul>		
<b>Does the client want to report the abuse to the police?</b>	Kingston Police Community Safety Unit is responsible for investigating Domestic Violence in the borough and they have male and female police officers who are specially trained to deal with these crimes.	Telephone: 020 8721 5857 for the <b>Community Safety Unit.</b>	The <a href="#">Kingston Community Safety Unit</a> has information available online.
<b>Is the client unable to leave their home or do they want to stay at home?</b>	<p>Call the Kingston Sanctuary Scheme which may be able to provide security measures for people experiencing domestic violence who wish to remain in their home (such as a panic room, safety light or similar). Please note, this service is not currently available for clients living in privately owned properties.</p> <p>Advise the client to call the Domestic Violence 24 hour helpline for ongoing telephone, drop in or outreach support or to contact one of the key domestic violence support services for advice.</p>	<p><b>Call the RBK Housing Contact Centre</b> on 020 8547 5003 for Sanctuary Enquiries</p> <p>The Domestic Violence helpline telephone 0808 8000 340 or textphone 0808 8000341</p>	

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<b>If the perpetrator has left but the client is still being harassed or feels unsafe</b>	<p>Encourage the client to report this harassment to the police Community Safety Unit. Consider carrying out a risk assessment or safety planning work with them or referring onwards to any of the <a href="#">core domestic violence services</a>.</p> <p>Call the Local Sanctuary Scheme, who may be able to provide security measures for people experiencing domestic violence who wish to remain in their home (currently not available for private properties).</p> <p>See the next section re: obtaining free legal advice.</p>	<p><b>Community Safety Unit:</b></p> <p style="text-align: center;">020 8721 5858</p> <p><b>For sanctuary enquiries call the RBK Housing Contact Centre:</b></p> <p style="text-align: center;">020 8547 5003</p>	
<b>Does the client want to take legal action?</b>	<p>Direct the client to the <a href="#">One Stop Shop</a>, for free solicitor’s advice and to explore the client’s housing options. Options include taking out an injunction to order the perpetrator to leave the house.</p>	<p><b>Jo Keogh, the One Stop Shop Manager</b></p> <p>Tel: 020 8721 5857 Mobile: 07917 271549 <a href="mailto:Jo.Keogh@met.pnn.police.uk">Jo.Keogh@met.pnn.police.uk</a></p>	
<b>Are you concerned about the safety of the client’s children?</b>	<p>Tell your client that you have a duty to protect the client’s children and will have to make a referral. Follow safeguarding children procedures (this may involve consulting your Line Manager or Child Protection Representative).</p> <p>Do a <a href="#">CAADA DASH Risk Assessment</a> and consider referring to <a href="#">MARAC</a></p>	<p><b>Contact Safeguarding Services</b></p> <p>Tel: 020 8547 6587 Email: <a href="mailto:safeguarding@rbk.kingston.gov.uk">safeguarding@rbk.kingston.gov.uk</a></p>	<p>All the information you need on <a href="#">Kingston Children’s Services</a>, including out of hours contacts and descriptions of different services.</p>

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<p><b>Does the client want to stay in the relationship?</b></p>	<p>You must respect the client’s decision, whatever you may think about it.</p> <p>Do a <a href="#">CAADA DASH Risk Assessment</a> and refer to <a href="#">MARAC</a> if you think the client is at risk.</p> <p>Encourage the client’s to use Outreach or Floating Support from a domestic violence service. As an alternative, you could offer the client’s counselling through <a href="#">Kingston Women’s Centre</a>. If possible, call the service yourself while with the client, helping the client to make the first step.</p> <p>Offer emotional support if this is within your job role. You may also wish to help the client write a <a href="#">safety plan</a>. If you are not confident working with the client on a safety plan, refer them to any of the three services on the right.</p> <p>Give the client’s a domestic violence information card: to order more copies call 020 85475040.</p>	<p><b>Jo Keogh, the MARAC Coordinator/ Crisis Intervention Worker at the Community Safety Unit</b> Tel: 020 8721 5857 Mobile: 07917 271549 <a href="mailto:Jo.Keogh@met.pnn.police.uk">Jo.Keogh@met.pnn.police.uk</a></p> <p><b>Julia, the Victim Support Independent Domestic Violence Advisor (IDVA)</b> on 020 8547 3202 <a href="mailto:Julia.metcalfe@victimsupport.org.uk">Julia.metcalfe@victimsupport.org.uk</a></p> <p><b>Laura, Hestia – Domestic Abuse Floating Support Service – Kingston</b> Tel: 0208 786 2128 Mobile: 07967271278 <a href="mailto:Laura.dix@hestia.org">Laura.dix@hestia.org</a></p>	

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<b>Is the victim of Domestic Abuse in a same sex relationship?</b>	<p>If the client is a victim of domestic violence in a same sex relationship, the Kingston Community Safety Unit has a dedicated team of officers aiming to improve services to LGBT survivors in the borough.</p> <p>These are also LGBT specific help-lines and support, such as Broken Rainbow UK, which specialises in LGBT Domestic Violence. Please see the link on the right for further details.</p>	<p><b>The Kingston CSU has dedicated LGBT Liaison Officers</b> Tel: 0208 7215916 or 07917 072 824.</p> <p>For Broken Rainbow, call 0300 999 5428 between these times:</p> <ul style="list-style-type: none"> <li>• Monday 2-8pm</li> <li>• Wednesday 10-5pm</li> <li>• Thursday 2-8pm</li> </ul>	<p><a href="#">Kingston Community Safety Unit</a></p> <p><a href="http://www.broken-rainbow.org.uk/">http://www.broken-rainbow.org.uk/</a></p>
<b>Does the client have no recourse to public funding?</b>	<p>Hestia Housing Services have a dedicated project to help women who have no recourse to public funds. For further details, please contact Hestia.</p>	<p><b>Laura, Hestia – Domestic Abuse Floating Support Service – Kingston</b> Tel: 0208 786 2128 Mobile: 07967271278</p> <p><a href="mailto:Laura.dix@hestia.org">Laura.dix@hestia.org</a></p>	<p><a href="http://www.hestia.org/how-we-help/domestic-violence-services-information">http://www.hestia.org/how-we-help/domestic-violence-services-information</a></p>

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<p><b>Is the client a drug or alcohol user?</b></p>	<p>The <a href="#">One Stop Shop</a> has a drug and alcohol worker from Addaction (specialist drug and alcohol treatment charity).</p> <p>Addaction recognises that there is no 'one size fits all' approach to helping people recover from drug and alcohol addictions. They have designed a diverse range of services that aim to meet your clients needs, and the needs of their family which include:</p> <ul style="list-style-type: none"> <li>• Assessment and psychosocial interventions, including motivational interviewing/ brief interventions on substance misuse.</li> <li>• Community prescribing programmes including stabilisation, maintenance, detoxification and rapid prescribing.</li> <li>• Open Access, user friendly needle exchange service.</li> <li>• BBV service, including pre and post test discussions for Hepatitis and HIV, testing for Hepatitis B, C and HIV and Hepatitis A and B combined vaccination.</li> <li>• Basic health examinations including checks on injecting sites, dealing with minor infections and dressings, or referral to appropriate services.</li> </ul>	<p style="text-align: center;"><b>Addaction Kaleidoscope</b></p> <p style="text-align: center;">Sonia Benitez – Project Team Leader</p>  <p style="text-align: center;">28-46 Cromwell Road</p> <p style="text-align: center;">Kingston Upon Thames</p> <p style="text-align: center;">Surrey KT2 6RN</p> <p style="text-align: center;">Tel: 020 8549 2681</p> <p style="text-align: center;">Fax: 020 8547 0228</p>	<p><a href="http://www.addaction.org.uk/default.asp?section=2&amp;sectionTitle=Homepage">http://www.addaction.org.uk/default.asp?section=2&amp;sectionTitle=Homepage</a></p> <p>For further details on all services available to drug and alcohol users in Kingston, please click the following link:</p> <p><a href="http://www.kingston.gov.uk/rbk-da-drctry_aw7.pdf">http://www.kingston.gov.uk/rbk-da-drctry_aw7.pdf</a></p>

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<p><b>Would the victim benefit from a self-esteem and empowerment course?</b></p>	<p><b>Wednesday's Women</b> is a 12 week, semi-structured course, where a small group of women meet to work through issues relating to domestic violence. It demonstrates success in helping women to get free from violence.</p>	<p style="text-align: center;"><b>Jo Keogh</b> Tel: 020 8721 5857 Mobile: 07917 271549</p> <p style="text-align: center;"><a href="mailto:Jo.Keogh@met.pnn.police.uk">Jo.Keogh@met.pnn.police.uk</a></p>	
<p><b>Peer Support and free resources – Pilates, The Iris Trust and the Butterfly Group</b></p>	<p>Kingston has a wealth of free resources for victims of Domestic Violence:</p> <p><b>Free Pilates</b> classes from a trained IDVA. These classes run in term time only at an address disclosed on application.</p> <p><b>Meditation/relaxation courses with the Iris Trust:</b> Completely free, held over 6 weeks. One and a half hour sessions. No special clothing or equipment required; the course is generally conducted from a seated position.</p> <p><b>The Hestia Butterfly Project:</b> A supportive group for female survivors of domestic abuse living in Kingston. The Butterfly Project aims to provide a safe space for women who currently (or who have previously) experienced domestic abuse to support each other and find time for themselves. We run sessions on anything from meditation and relaxation to art therapy and welcome suggestions from our attendees re: What to do next! Fortnightly Thursdays 9.30 – 11.30am</p>	<p><b>For Pilates,</b> contact Becki Stephenson Tel: 07502 215 827</p> <p style="text-align: center;"><a href="mailto:beckipilates@googlemail.com">beckipilates@googlemail.com</a></p> <p><b>Meditation at The Iris Trust</b> Tel: 07837 231788</p> <p style="text-align: center;">Email: <a href="mailto:info@theiristrust.org.uk">info@theiristrust.org.uk</a></p> <p><b>For the Butterfly Project,</b> contact Hestia – Tel: 0208 786 2128 Mobile: 07967271278</p>	

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		<a href="mailto:Laura.dix@hestia.org">Laura.dix@hestia.org</a>	
<p><b>Free counselling for under 25s</b></p>	<p>RBK has supported <b>Relate</b> to offer counselling, completely free of charge to young people between the ages of 11 -25 who would like help with relationships or family issues.</p> <p>Counselling is available in a private space at the Relate office at 41 Fife Road. Relate counsellors don't judge but they do listen. Appointments are held between 4-7pm on Wednesday and Thursday evening each week. Relate counselling always begins with an introductory session to see whether counselling is suitable.</p>	<p>For further information or to make an appointment please contact <b>Relate:</b></p> <p style="text-align: center;">41 Fife Road Kingston upon Thames KT1 1SF</p> <p style="text-align: center;">Tel No. 020 8549 3318</p> <p>Email: <a href="mailto:counselling@relaterkh.org">counselling@relaterkh.org</a></p>	<p>Visit the <a href="#">Relate</a> website for counselling services.</p>
<p><b>If the client is under 19 - Kingston's sexual health and relationship services for young people aged 19 and under</b></p>	<p><b>KU19</b> is Kingston's health service for young people aged 19 and under. For health advice and information, including advice on sexual health, you can call, text, email or simply drop into one of the KU19 Clinics around the Borough – see the web link to the right for clinic times.</p> <p>Services available at the clinics include free condoms, emergency contraception, advice and information, pregnancy testing and more. No appointment is necessary.</p> <p><b>The Point</b></p> <p>The Point clinic is based at the Wolverton Centre for Sexual Health, Kingston Hospital, Glasworthy Road, Kingston KT2 7QB (next to the Accident &amp; Emergency Department).</p> <p>The Point clinic takes place every Tuesday between 4-6pm for you</p>	<p style="text-align: center;"><b>KU19</b></p> <p style="text-align: center;">Telephone: 020 8549 6323 (9am-5pm) Text: 07781 488 019 Email: <a href="mailto:ku19@kpct.nhs.uk">ku19@kpct.nhs.uk</a></p> <p style="text-align: center;"><b>The Point</b></p> <p style="text-align: center;">Tel: 020 8974 9331</p>	<p>For information on KU19 clinic times and places, please visit <a href="http://www.younglavin.org.uk/index/info/sexual_health/ku19.htm">http://www.younglavin.org.uk/index/info/sexual_health/ku19.htm</a></p> <p><a href="http://www.sexualhealthkingston.co.uk/clinics-times/sti-hiv-screening/young-persons-the-point">http://www.sexualhealthkingston.co.uk/clinics-times/sti-hiv-screening/young-persons-the-point</a></p>

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	<p>people aged 18 years and under.</p> <p>No appointment is necessary, just drop in for free, friendly and confidential service offering:-</p> <ul style="list-style-type: none"> <li>• Testing for Sexually Transmitted Infections</li> <li>• Pregnancy testing and advice</li> <li>• Condoms</li> <li>• Contraceptive advice</li> <li>• Advice about sex and relationships</li> </ul>		
<p><b>If the client discloses that the client has experienced Sexual Violence in the relationship</b></p>	<p>If the assault was in the last 12 months, contact Kingston’s local Haven Sexual Assault Referral Centre in Camberwell. The Haven’s aim is to help women deal with and recover from the emotional and physical effects of the assault and they will advise you on the best course of action depending on the length of time since the assault, the nature of the assault and what the victim wants to happen to help them to deal with the assault.</p> <p>The Haven works in a victim centred way, offering:</p> <ul style="list-style-type: none"> <li>• Psychological therapy</li> <li>• Emotional support</li> </ul>	<p><b>The Haven - Camberwell</b>            Camberwell haven: 020 3299 1599            King’s College Hospital,            Denmark Hill,            London</p> <p>Other Havens in London are based in:</p> <p>Paddington: 020 3312 1101            Whitechapel: 020 7247 4787</p>	<p>For further information on the Haven - Camberwell and the services it offers, please click <a href="#">here</a>.</p>


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	<p>They can also refer your client to other specific support services.</p> <p>Our specialist medical teams offer:</p> <ul style="list-style-type: none"> <li>• First aid and advice</li> <li>• Emergency contraception</li> <li>• Advice and treatments for sexually transmitted infections (STIs)</li> <li>• A forensic examination to collect evidence from the assault.</li> </ul> <p>The forensic examination is voluntary. It will only happen if your client says it can. Remember – you must reinforce to your client that it is entirely up to them which of these services to use.</p> <p>And after that?</p> <p>It's after your client's first visit that the emotional support really starts. They will be given an appointment for follow-up care. At this session they can talk to a counsellor/health adviser about how they feel and about options for counselling or psychological therapy. The counsellor/health adviser can make arrangements as appropriate. The follow-up appointment is usually 7-10 days after the assault.</p> <p>Your client can use any of the services at The Havens without involving the police. If your client does decide to report the assault or rape to the police, the SARC will help and guide your client through the process.</p> <p>If your client needs an interpreter, the SARC can provide experienced</p>		

**Guidance for professionals:  
What services are available to Women in Kingston suffering Domestic Abuse?**

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	<p>professionals, all bound by strict codes of confidentiality.</p> <p>The SARC is available 24 hours a day and 7 days a week, but you must phone first to make an appointment.</p> <p>If your client does decide to report the assault to the police first, the police will organise their visit to the Havens and will transport your client to the nearest one.</p>		
<b>Rape and Sexual Assault Counselling</b>	<p>There is a Rape and Sexual Assault Counselling service in Guildford, Surrey.</p> <p>They provide a telephone Helpline (for women and men) staffed by trained female volunteers from 7.30pm-9.30pm, Sunday to Friday.</p>	<p style="text-align: center;"><a href="http://www.rasasc-guildford.org">www.rasasc-guildford.org</a></p> <p style="text-align: center;">Tel: 01483-546400</p>	<p style="text-align: center;"><a href="http://www.rasasc-guildford.org/helpline.htm">http://www.rasasc-guildford.org/helpline.htm</a></p>
<b>Sexual health and contraception advice for all age groups</b>	<p><b>The Wolverton Centre for Sexual Health</b> offers a full range of sexual health services.</p> <p>Clinic Times: <a href="http://www.sexualhealthkingston.co.uk/clinics-times">http://www.sexualhealthkingston.co.uk/clinics-times</a></p> <p><b>Hawks Road Clinic</b></p> <p>Hawks Road community contraception sexual health clinic offers a wide range of contraceptive and confidential advice. Free pregnancy testing and well woman advice is also available.</p> <p>The clinic is open to any age group and no appointment is necessary.</p> <p>Monday evening - 6.30pm - 8.30pm</p>	<p><b>Wolverton Centre for Sexual Health</b> Kingston Hospital, Glasworthy Road, Kingston KT2 7QB (next to the Accident &amp; Emergency Department).</p> <p style="text-align: center;"><b>Hawks Road Clinic</b> Hawks Road, Kingston-upon-Thames, KT1 3EW Telephone: 020 8546 1115</p>	

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	<p>Tuesday evening - 6.30pm - 8.30pm.</p> <p>Please note: Screening for sexually transmitted infections is not available at Hawks Road Clinic. If you require this service, please contact the Wolverton Centre for Sexual Health.</p>		
<p><b>Children’s Advice and Guidance – Face to face and online</b></p>	<p> is an interactive, informative website for children and young people affected by Domestic Violence produced by Women's Aid.</p> <p>If the child(ren) affected by the Domestic Abuse would benefit from face to face, 1:1 support, contact Victim Support to make a referral onto the Safespace project.</p>	<p>Miriam Baines, the Victim Support Children’s Worker</p> <p>on 020 8547 3202</p> <p><a href="mailto:Miriam.baines@victimsupport.org.uk">Miriam.baines@victimsupport.org.uk</a></p>	<p><a href="http://www.thehideout.org.uk">www.thehideout.org.uk</a></p>