

# Maldens and Coombe Neighbourhood



[www.kingston.gov.uk](http://www.kingston.gov.uk)

October 2010



## Welcome

This is the third edition of the Maldens & Coombe Neighbourhood e-Bulletin, which will be published four times a year and provide information about news and events in the Neighbourhood. This will be despatched to Councillors, residents and Partners, mainly by e-mail and on the Council's website, although a few paper copies will be available.

We would also like to welcome our new Councillors and to congratulate those who were re-elected.

If you would like to receive a regular e-mailed copy of this bulletin, please contact [gemma.gallant@rbk.kingston.gov.uk](mailto:gemma.gallant@rbk.kingston.gov.uk)

## Would you be interested in becoming part of an exciting new project happening in your Neighbourhood?

We have recently set up a Community Panel of residents/business representatives who are interested in getting involved with the Neighbourhood and influence decision making at a local level. We are keen to hear the views of as many local people as possible to help inform decision making, so that services delivered in the Neighbourhood meet local needs.

The Community Panel holds meetings, and also has an online forum so you can participate in whatever way suits you best.

The Community Panel is supported by the Maldens & Coombe Neighbourhood Committee and acts as a consultative forum for the Committee, who will seek their views on consultations and items of public interest, as well as to find out residents' priorities generally for the Neighbourhood, to help inform how services are run in your area.

For more information, please see the Your Neighbourhood page on the RBK website, [www.kingston.gov.uk/information/nhoodhome/mc.htm](http://www.kingston.gov.uk/information/nhoodhome/mc.htm)

## Remembrance Sunday Services

A service will be held in New Malden on Sunday 14 November to remember those who sacrificed their lives for the peace and freedom which we benefit from today. Remembrance Sunday is always held on the second Sunday of November – the Sunday which is closest to 11 November (Armistice Day) when, at 11am in 1918, the hostilities of the First World War came to an end.



## New Malden Christmas Lights Switch On

This year, the Christmas lights switch on will take place on Friday 26 November. Keep an eye on the Council website for more details as we receive them.

## Useful Contacts

### RBK Environmental Services

Contact Centre

(Open 8am-6pm Mon-Fri)

020 8547 5000 - General

020 8547 5002 - Environment

All Council contact numbers have changed, see back page

Maldens & Coombe

Neighbourhood Manager

Hannah Rees

[hannah.rees@rbk.kingston.gov.uk](mailto:hannah.rees@rbk.kingston.gov.uk)

### Maldens & Coombe Councillors

Beverley Ward

Cllr Trevor Heap

Cllr Simon James

Cllr Derek Osbourne

Coombe Hill

Cllr Patrick Codd

Cllr David Edwards

Cllr Eric Humphrey

Coombe Vale

Cllr Adrian Holder

Cllr Robert John-Tasker

Cllr James White

Old Malden

Cllr Mick Amson

Cllr Dave Fraser

Cllr Kate Stinton

St James' Ward

Cllr Howard Jones

Cllr Priyen Patel

Cllr Ken Smith

## Police Safer Neighbourhood Teams

Beverley - 020 8721 2750

Coombe Hill - 020 8721 2804

Coombe Vale - 020 8721 2515

Old Malden - 020 8721 2517

St James - 020 8721 2595



### Did you know the Maldens & Coombe Neighbourhood has a Facebook page?

Find out what is happening in your Neighbourhood, or raise an issue / start a discussion about something that matters to you.....Search for 'Maldens and Coombe Neighbourhood' and make friends with us!

## Neighbourhood Action Plan

Did you know the Neighbourhood Committee has developed a plan, informed by your priorities and ideas for action? The actions include looking at more activities for young people, supporting community led activities that encourage a greater community spirit, addressing fear of crime and activities to improve the environment.

The plan is ongoing and will be continuously updated to reflect local priorities. Make sure you're involved by getting online and seeing how you can influence it!

For more information, please see the Your Neighbourhood page on the RBK website, [www.kingston.gov.uk/information/nhoodhome/mc.htm](http://www.kingston.gov.uk/information/nhoodhome/mc.htm)

## Have Your Say

Every year, the Safer Kingston Partnership runs a "Reducing Crime Together" survey across the whole of the borough. We do this because we really want to know what you think about crime, disorder, anti-social behaviour and substance misuse in your area. The results of the survey help us to prioritise the areas that the Partnership will target for the coming year. Last year's survey was the most successful ever with four times more responses than the previous year. We are hoping this year's survey has an even greater response.

The hardcopy survey has now been delivered to households and businesses in the borough. However, for those people who prefer to complete the survey online, it is available at the following web page:

[www.kingston.gov.uk/reducing\\_crime](http://www.kingston.gov.uk/reducing_crime)

## Safer Neighbourhoods Update

Coombe Vale Safer Neighbourhood Team, under the leadership of PS Peter Baggs who recently joined the team, are focusing on increasing their engagement within their local community.

This local policing team, in an effort to get to know their local community, are conducting regular weekly 'Have Your Say' Street Briefings. Team officers will visit every home in a street within the ward to meet the residents and listen to any concerns they may have, whilst also offering crime prevention advice. These

concerns are then researched and analysed before the team will work with community partners (where appropriate) to improve the quality of life for those who live and work within the community. The team have committed to visiting all 3,997 homes within the ward. If you live within this ward, then please contact the team to find out when the team will be visiting you!

Whilst Coombe Vale is one of the safest wards in Kingston (itself, one of the safest boroughs in London), the local team are committed to reducing crime. At present the team are proactively seeking to increase the number of Neighbourhood Watch Schemes within the ward, whilst also re-envisioning existing schemes. Neighbourhood Watch is a proven, established national crime prevention initiative that has been run successfully throughout the UK. The scheme is designed to reduce crime by improving security, empowering residents to feel safe in a caring, more vigilant community, thereby reducing crime, increasing public safety and confidence. You can play your part by reporting any suspicious activity to your local policing team. Anyone can join a Neighbourhood Watch scheme and everyone can play their part in contributing to, and achieving, a safer community.

If you would like further information on Neighbourhood Watch or wish to meet your local policing team - there are sixteen dedicated teams across the Royal Borough of Kingston upon Thames - then please just type 'Kingston Safer Neighbourhoods' into a search engine; open the Metropolitan Police Service web page, and click on the link 'Find your Safer Neighbourhoods Team'. Remember, keep safe and get to know your local policing team.





This is your chance to be part of something special. On 27 March 2011 the next Census takes place which is generating over 35,000 jobs across England and Wales. Recruitment is currently taking place and you can find out more at the Census 2011 website <http://2011.census.gov.uk/>

### **Making Solar Panels Affordable**



An exciting initiative to reduce the cost of solar panels has now started in Kingston. GenYO uses group or bulk purchasing to make it easy for homeowners and businesses to go solar and to then earn money from the Government's Clean Energy Cashback Scheme, which can generate up to £1,600 per year. The initiative will help to make Kingston a cleaner and greener place to live.

Anyone interested can join the Kingston Buying Group and benefit from the bulk buying power which GenYO uses to negotiate generous discounts from installers. Buying Group members can achieve an even greater discount by inviting friends to be part of the Group.

For more information, see [www.genyo.co.uk](http://www.genyo.co.uk) or call 020 8340 6419.



Kingston University and Kingston Council have worked together to tackle littering allegedly caused by students. For a trial period, the Council have placed a bin sponsored by the University at the corner of Coombe Park and Kingston Hill, where students reportedly park their cars and deposit rubbish.



### **My London in a Box - Celebrating the City through Creativity**

Last year Kingston residents were invited to create miniature versions of their lives in a cardboard box. This year, the project is being rolled out across the whole of London as part of the Mayor of London's Story of London Festival. My London in a Box will capture the invention and creativity of Londoners by asking you to make a box of ideas about your London for an exhibition that will take place in Kingston in the Market House, as well as City Hall. You can consider any aspect of London you like, music, art, buildings, people, your Neighbourhood, it's really up to you. All you have to do is represent your ideas by transforming the inside of a cardboard box through drawings, painting, collage, photographs or other objects. The box is 25cm x 25cm x 7cm - only boxes provided by My London in a Box can be submitted. Boxes can be collected now from the Council offices at Guildhall 2 and need to be returned by the end of October.

## New Customer Access Points Numbers

From 29 October, our new telephone contact system will become operational and the new Customer Access Points numbers will go live. The 8 new Customer Access Points numbers are set out below:

For all general enquiries:  
Information Line  
020 8547 5000

To speak to a service specialist:

Benefits	020 8547 5001
Environment	020 8547 5002
Housing	020 8547 5003
Children, Schools and Families	020 8547 5004
Adult Care	020 8547 5005
Culture, Leisure and Libraries	020 8547 5006
Income, Council Tax and Payments	020 8547 5007

## Neighbourhood Committee Meetings

All meetings start at 7.30pm at the Christchurch Centre, Coombe Road, New Malden.

The Neighbourhood Manager will be holding an Open Forum event starting at 7pm before each Neighbourhood meeting. Please come along and ask questions or raise issues that affect your local area.

Planning Sub Committee  
3 November

Neighbourhood Committee  
8 December

## New Responsible Dog Owners Scheme for Old Malden

The Old Malden Police Safer Neighbourhood Team (SNT) discovered from one of their panel meetings that Anti Social Behaviour by dog owners was a concern for the community. Residents voiced their concerns about dogs without leads, aggressive behaviour and suggested that the problems were caused by dog owners being irresponsible and not having full control over their dogs. The Old Malden SNT agreed to take this on as one of the ward priorities to focus their work upon. The SNT conducted a survey and found that this was indeed perceived as a problem locally, with the added issue that those who had been bitten or attacked by dogs had not reported the incidents to the Police.



In response to these issues, PCSO George Palmas initiated and developed the Police and Walkers Scheme (PAWS) to promote responsible and enjoyable dog ownership in Kingston. The scheme aims to register all dog owners in Old Malden, who will receive quarterly newsletters informing

them of dog related issues, news and upcoming events. The SNT are also considering setting up training events for members. In addition to this, the first 50 members are offered free microchipping by New Malden Pets at Home, with the actual microchips donated by The Dogs Trust, while the first 30 members also received a free blinker to attach to their dog's collar when walking them at night, this was also donated by New Malden Pets At Home. The first free microchipping event was held on Saturday 2 October at Pets at Home and was a very successful day, registering nearly 30 new members to the Scheme. The Old Malden SNT were at the store for the afternoon and received some very positive feedback about the scheme.

The Police and RSPCA will also be working together to do monthly sweeps of Old Malden to actively discourage dog-related Anti Social Behaviour issues and to ensure dogs' wellbeing. To counteract the issue of incidents not being reported, the SNT have started up a poster campaign asking people to come forward if they or their dog have been attacked by another dog. This has already led to a dangerous dog being seized under the Dangerous Dogs Act. The Scheme's lead, PCSO George Palmas, said "We aim to promote responsible and enjoyable dog ownership in Kingston with the scheme and hope to encourage those who have been affected by Anti Social Behaviour with dogs to come forward and report it."

## Community Payback – New Malden

On Monday 18 October, the Probation Service Community Payback Team conducted a sweep and clear up of the short service road situated off Coombe Road, between New Malden Railway Station and shops to the North side of the bridge (opposite 'The Cut').

The land here is not public highway, but it was difficult to find a responsible party to clear the area, which is used by residents as a car park as well as local workers and commuters, and this little backwater has gradually become an eyesore with fly tipping and littering becoming prevalent here.

Payback attended with two supervisors and ten team members. In a six hour period, a total of nearly three tons of waste was removed and taken in two full lorry loads to the Council Waste site. This included cut backs to plants and bushes and the removal of litter, mattresses, discarded kitchen furniture and two fridges!

