



## Welcome

Welcome to the new style Maldens and Coombe Neighbourhood e-Bulletin, which is published regularly and provides information about news and events in the Neighbourhood.

If you would like to receive a regular e-mailed copy of this bulletin, please contact [gemma.gallant@rbk.kingston.gov.uk](mailto:gemma.gallant@rbk.kingston.gov.uk)

## Which Council Services Matter Most to You?

### Have your say in the difficult financial decisions facing Kingston in 2011/12

Across the country all Councils have to make significant reductions in their spending. Over the next two years, Kingston will suffer a 24.1% reduction in its level of funding which compares nationally to a 19% cash reduction over the next four year period. Kingston Council is currently in the process of preparing its service and financial plans to meet this challenge and in particular set a detailed budget for 2011/12.

We are finalising plans to deliver the savings that are required, and we would like your views and suggestions before we implement these.

We would like to hear from you about the services that you would prioritise as well as any ideas that you have on where savings could be made.

Please help us by completing the consultation to have your say by Wednesday 2 February 2011.

Please follow the link below to complete the questionnaire, or for a hard copy call 020 8547 5919 or 020 8547 6023

[http://www.kingston.gov.uk/budget\\_consultation\\_2011-2012.html](http://www.kingston.gov.uk/budget_consultation_2011-2012.html)

# shoppinglocal.info

*in the Royal Borough of Kingston*



## Shoppinglocal.info

### – Discover variety and discounts on your doorstep

We know that most busy residents use the internet for 'window shopping' because it's quick and effective. So Kingston Council together with Kingston Chamber of Commerce have put together a website called Shoppinglocal.info to help residents browse the high street first from the comfort of their own home, giving shops, cafes, restaurants and other businesses the chance to communicate and promote themselves.

Shoppinglocal.info is a fully searchable and comprehensive listing of shops and services available within New Malden High Street, Surbiton town centre and the surrounding parades which also contains exclusive offers from many of the participating businesses.

[www.shoppinglocal.info](http://www.shoppinglocal.info)

**Maldens and Coombe  
Neighbourhood Manager**  
Hannah Rees

### Maldens and Coombe Councillors

#### Beverley Ward

Cllr Trevor Heap

Cllr Simon James

Cllr Derek Osbourne

#### Coombe Hill

Cllr Patrick Codd

Cllr David Edwards

Cllr Eric Humphrey

#### Coombe Vale

Cllr Adrian Holder

Cllr Robert John-Tasker

Cllr James White

#### Old Malden

Cllr Mick Amson

Cllr Dave Fraser

Cllr Kate Stinton

#### St James' Ward

Cllr Howard Jones

Cllr Priyen Patel

Cllr Ken Smith



### **New Customer Access Points Numbers**

On the 29 October, our new telephone contact system became operational and the new Customer Access Points numbers are now live. The 8 new Customer Access Points numbers are set out below:

For all general enquiries:

Information Line  
020 8547 5000

To speak to a service specialist:

Benefits 020 8547 5001

Environment 020 8547 5002

Housing 020 8547 5003

Children, Schools and Families  
020 8547 5004

Adult Care 020 8547 5005

Culture, Leisure and Libraries  
020 8547 5006

Income, Council Tax and  
Payments 020 8547 5007

### **Police Safer Neighbourhood Teams**

Beverley - 020 8721 2750

Coombe Hill - 020 8721 2804

Coombe Vale - 020 8721 2515

Old Malden - 020 8721 2517

St James - 020 8721 2595

## **Get Involved and Have Your Say! Neighbourhood Communication**

There are lots of ways local people can get involved and influence decision-making in the Neighbourhood, so that services are delivered to meet local needs:

### Neighbourhood Committee Meetings

- Provide opportunities for face to face engagement through attending and taking part in the meetings.
- Take place seven times a year in the evening, at a local venue. Come along and have your say!

### Neighbourhood Open Days

- Held up to three times a year at different venues across the Neighbourhood
- A range of organisations attend including Council, Police, NHS, voluntary and private sector to offer information about the services they provide in your area
- Usually held as part of community events such as Malden Fortnight and the New Malden High Street Christmas lights switch on.
- Check the Your Neighbourhood page on the RBK website for details of the next Open Day!

### Business Breakfast Meetings

- Held quarterly for businesses in New Malden
- Present an opportunity to meet with Kingston Chamber of Commerce and the Council and to network with other local businesses

### Talk to Us Online

- You can also get involved online, at a time and place to suit you!
- We have a Maldens & Coombe Neighbourhood page on Facebook, a 'Your Neighbourhood' page (including a questionnaire) on the Council website and an online Community Panel

### Neighbourhood Community Panel

- We hold both face to face meetings and an online Forum
- Provides an opportunity for local people to comment on and discuss local issues - and give their views on reports being considered by the Neighbourhood Committee

For more information, please see the 'Your Neighbourhood' page on the RBK website: [www.kingston.gov.uk/information/nhoodhome/mc.htm](http://www.kingston.gov.uk/information/nhoodhome/mc.htm)

You can also get in touch with your Neighbourhood Manager, Hannah Rees at [Hannah.rees@rbk.kingston.gov.uk](mailto:Hannah.rees@rbk.kingston.gov.uk) or call 0208 547 5369.

## **Have Breakfast with the New Malden Business Forum!**

If you are a business based in New Malden, please take the opportunity to join us at the next New Malden Business Forum which will be held on Friday 18 February at 8am in the Malden Centre, New Malden. Tea, coffee and a light breakfast are provided.

The New Malden Forums are jointly organised by the Council and Kingston Chamber of Commerce, and any business based in New Malden is very welcome to attend. Some of the benefits of attending are:

- Access to Kingston Chamber of Commerce expertise
- An opportunity to present business concerns/views/proposals to the Council and Chamber
- Contribute a local business input and influence to projects being pursued by the Council and others in the local area
- A forum in which ideas for supporting local retail/business areas can be aired and proposals developed
- Networking opportunities with other like-minded business people

For more information, please email [Richard.evans@rbk.kingston.gov.uk](mailto:Richard.evans@rbk.kingston.gov.uk) or call 020 8547 6005.

## New Malden High Street Review

A feasibility study is being carried out to examine the operation of New Malden High Street in an attempt to smooth traffic and reduce delays. A full technical assessment of the highway's pavement construction will also be undertaken to determine what remedial measures are necessary. When considering ways to smooth traffic, officers will prepare options to help achieve this and these will include:

- Kerb alterations close to bus stops to help passing movements
- Widening / lengthening of parking bays to make manoeuvring easier
- Clearer signing to reduce driver confusion

It is believed that some small changes to the area will bring significant improvements.

As residents have also raised concerns about the level of street clutter and positioning of the street furniture on New Malden High Street, this will also be reviewed as part of the study.

A full structural analysis will be carried out between Fountain Roundabout and the mini roundabout at Dukes Avenue. The investigation works will be carried out during the evening, over a 2-3 week period and will have only a minor impact on traffic flow. It is proposed to carry out these works in February 2011.

Options for the future will be reported back to the Neighbourhood Committee later in the year.

## Look, Lock and Stop Thieves!

Safer Neighbourhood Police would like to advise residents that although burglaries are not common in the borough, they offer the following advice to keep your property safe.

- Keep any access points to your back garden secure - this can be as simple as making sure fencing is in good repair or installing a high trellis
- Fit a simple bolt lock onto gates leading to the rear of the property
- Make sure items which could be used to climb on to reach windows are not easily accessible – such as wheelie bins, crates or ladders
- Plant spiky defensive plants around internal borders
- Always remember to make sure doors and windows are locked and keys are removed
- The fitting of a security sensor light can be an effective deterrent to potential burglars and more advanced measures could also be considered such as fitting security alarms or installing a gravel driveway

For any further advice or information, please contact your local Police Safer Neighbourhood Team, who will be happy to answer any queries.

Please see the Metropolitan Police website for more details: [www.met.police.uk](http://www.met.police.uk)

## The Queen Elizabeth II Fields Challenge

The Queen Elizabeth II Fields Challenge was devised to celebrate and commemorate the Queen's Diamond Jubilee and London 2012 Olympics – and to bring the community together for these once in a lifetime events.

We are looking for five nominations from our Borough to go to the public vote, and it is likely two of these will be designated.

This initiative will protect the chosen green spaces forever, including those owned by a range of agencies such as the Local Authority, Ministry of Defence and National Trust – giving another layer of protection on top of any Planning protection already in place. The areas can be woodlands, children's play areas, cycle trails, sports pitches, ornamental gardens and country parks.

Information will be presented to Neighbourhood Committees in February and there will be more information on the Council website soon....



If you have any news items you would like to be publicised through this e-Bulletin, please email [gemma.gallant@rbk.kingston.gov.uk](mailto:gemma.gallant@rbk.kingston.gov.uk)

# HEALTHY START

## Healthy Start

### - Food Vouchers for Pregnant Women and Toddlers

Healthy Start is a Department of Health initiative where pregnant women and mothers of children under the age of four can receive specific vitamin supplements and vouchers to buy fruit, vegetables and milk— as long as they are receiving certain benefits or are under 18.

- The vouchers are worth £3.10 a week (or £6.20 if the child is less than 1 yr old) and get issued in 4 week batches.
- The vouchers can be used at major supermarkets as well as some local shops.
- The vitamin supplements can currently only be collected from three specific health clinics (Hawks Road, Manor, and Oak Hill).
- To access this scheme, recipients must fill out an application form (NHS Kingston is acquiring hard copies, though it can also be found online on the Healthy Start website: <http://www.healthystart.nhs.uk/en/howtoapply/applicationform.pdf>) and have the form signed by a health professional before sending it off.
- There is some information on Healthy Start in Somali, Bengali and Urdu on the site: <http://www.healthystart.nhs.uk/en/materialforclients/Default.aspx>
- For hard copies of the information, please email [harmandeep.gill@kpct.nhs.uk](mailto:harmandeep.gill@kpct.nhs.uk) or call Harmandeep Gill on 020 8339 8171.



## Thinking About Trying Something a Little Different?

February 2011 could be the time to turn a consideration into an action! Kingston Fencing Club with the support of the Active Kingston Team has secured funding from PlaySport London to open its doors free of charge to complete beginners.

Fencing is a great sport to mix tactical thinking and intelligence, quoted as being 'mobile chess' and having ballet-like movements. It is a great way to gradually build up fitness and improve health and wellbeing.

What better time than now (after the Christmas binge) to get involved in a new sport, meet new friends, take part with a partner, relative, friend, or the whole family and pit your wits in a physical format.

For more information and to book online, please visit [www.kingstonfencing.co.uk](http://www.kingstonfencing.co.uk) (places are limited) or call Joe Shackell on 020 8393 4255

## Neighbourhood Committee Meetings

All meetings start at 7.30pm at the Christchurch Centre, Coombe Road, New Malden.

The Neighbourhood Manager will be holding an Open Forum event starting at 7pm before each Neighbourhood meeting. Please come along and ask questions or raise issues that affect your local area.

2 February	Neighbourhood Committee
2 March	Planning Sub-Committee
30 March	Neighbourhood Committee

## Essential Road Works A2043 Central Road / Malden Road

Kingston Council and Partners have agreed a co-ordinated approach to carry out essential road works along the A2403, including (as part of Phase 1): Gas Main replacement by Southern Gas Network; mains replacement by Sutton & East Surrey Water and Street Improvement scheme for London Borough of Sutton.

These co-ordinated works started on Monday 10 January 2011 and should be completed by the end of March 2011, though periods of bad weather would extend this date. Over this time, it will be necessary to temporarily close - at their junction with the A2403 - Park Terrace in Kingston along with Green Lane and Lynwood Drive in Sutton. Suggested alternative routes will be signed appropriately.

Major delays are expected along the A2043 during these works. We apologise for the disruption this may cause and will endeavour to complete these essential works as soon as possible.

Pedestrians will be affected during the second half of phase 1 works, when the 'green man' facility on the traffic light crossing at the junction with Malden Road/ Station Approach will need to be turned off. It is suggested that you allow extra time to find an alternative safe point when planning your journey.

# Future Events

## The Worshipful Mayor of Kingston invites you to join her for a Charity Quiz Night!

Friday 4th February 2011

7.00 pm for 7.30 pm start

Kingston College, Kingston Hall Road, Kingston KT1 2AQ

Tickets cost £15 per person including food (a maximum of 6 people in a team)

Doors Open at 7.00pm - Quiz Starts: 7.30pm

Food will be served at approx. 8.15pm

A Cash Bar will be available on site for drinks during the evening

Event Closes at approx. 10.30pm

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All proceeds from this event will go to the Mayor's Charity Appeal 2010/2011, supporting The Fircroft Trust and Cairn House.

Note that the latest deadline for entries is Monday 31 January 2011.

The Mayor also hopes to hold another Charity Race Night on Friday 4 March, so keep this date free in your diary – details are to be confirmed.

For more information on either event, please call 020 8547 5027/5030 or email [mayorsoffice@rbk.kingston.gov.uk](mailto:mayorsoffice@rbk.kingston.gov.uk)



## Ma Kelly Is Back In Town!

Tuesday 15 March

Time and venue to be confirmed

ATTIC Theatre Company presents Ma Kelly, a show aimed at older people, the physically vulnerable and their carers, and which provides information on the tools necessary to tackle the problem of distraction burglary and the need for security and a safe home environment.

The show has a distinct mix of humour with more serious undertones, providing an hour's entertainment – even including a song or two – to tackle the issue of Bogus Callers and how we can protect ourselves from them. The show has been highly successful over the past two years and is coordinated by Kingston Police Safer Neighbourhood Teams, working closely with Partners in Trading Standards, Age Concern and London Fire Brigade. All of these will have representatives on hand to provide information and advice.

The show is free to attend and tea and coffee will be provided afterwards, when you will be free to mingle and get information on the services present.

For more information, please contact Sgt Peter Baggs or PCSO Debbie Campbell on either of the following numbers: 020 7161 8111 / 020 8721 2515 or email [Debbie.D.Campbell@met.pnn.police.uk](mailto:Debbie.D.Campbell@met.pnn.police.uk)

# Attic Theatre Co .

