

4th March 2007

Newent House Resource Centre
8-10 Browns Road
Surbiton
Surrey
KT5 8SP

Dear Mr Belfield

I am writing on behalf on Mrs. RD who has expressed that she would like to remain at Newent House Day Centre which she visits on a daily basis. She would like to remain there for the following reasons:

- Newent House is very big and spacious
- all the drivers and staff are very helpful and attentive
- the staff massage her hands and cut her nails thoughtfully
- she enjoys singing songs and playing bingo
- the space allows her to walk about in the centre
- the rooms are very airy
- they hold fetes and Christmas events
- they are taken on day trips
- the hairdressers are very good

Many of the day care visitors have been very happy at Newent House and I hope you will take these thoughts into consideration when making your final decision.

Yours sincerely

A handwritten signature in black ink, appearing to be 'KP', written on a light-colored background.

KP (daughter of Mrs R D)