

Tender for carrying out place satisfaction survey

This Contract Notice is being placed on behalf of [London Councils](#) and [Capital Ambition](#) who are seeking a service provider to work with potentially 32 London Boroughs and the City of London (the “participating councils”) to devise and implement the Place Survey. This will be to provide information to at least meet the requirements of the National Indicators satisfaction Place Survey as specified by the [Department of Communities and Local Government](#). As part of Comprehensive Area Assessment the participating councils will be required to carry out the 'Place Survey'- every two years. This largely replaces the Best Value Performance Indicators general satisfaction survey that was carried out every three years.

As the frequency of the survey has been increased to alternate years, the framework being tendered will allow the participating councils to set up a contract with the service provider is to undertake their Place Survey for the 2008 and potentially the following Place Survey (nominally in 2010). There will be an option for the participating councils who are party to the Framework Agreement (that will be in place for four year), to extend their individual contracts for a further two years. The contract will enable any of the 32 London boroughs and the City of London to use this contract for any or both of these surveys.

Tenders are being invited using the Open Procedure and a Contract Notice was published in the [Official Journal of the European Union on 11 July 2008](#). This tendering exercise is being managed by [London Councils](#) on behalf of the participating councils and if you are interested in obtaining a tender pack please refer to the either the OJEU web-site or the London Councils website.

Please note that expressions of interest must be submitted no later than 12:00 noon on 8 August 2008 and the deadline for receipt of tenders has been set for 12:00 noon on Friday 22 August 2008. London Councils will be unable to accept late applications or tenders.

Tenderers should be available on 26 August 2008 as they may be invited to London Councils to give presentations regarding their tender.