

The Royal Borough of Kingston upon Thames  
Local Involvement Network (LINKs)



Questionnaire for attendees at Stakeholder Event 4 March 2008

1. How should the LINK ensure it collects and represents the views of all individuals and groups in the community? Please tick **5 boxes only**

- 1  Hold focus groups looking at specific health or care needs
- 2  Hold meetings at differing times during the day and evening
- 3  Through consultation with existing voluntary sector or partnership groups
- 4  Through monitoring of complaints
- 5  Through targeted focus groups on particular themes
- 6  Through use of free phone telephone lines to encourage views on health and social care services
- 7  Outreach work at different locations in the borough
- 8  By extensive use of multiple choice questionnaires
- 9  Advertising campaigns
- 10  Internet to promote and collect views
- 11  Other Please state \_\_\_\_\_

2. How should the LINK promote itself?

Please rank the following in priority order, with 1 being the most important and 5 being the least important

- Through existing partnership groups in Kingston
- Through local media (radio and newspaper)
- Use of internet to advertise what it does
- Through themed focus groups
- Shop front location

Can you think of any other ways the LINK should promote itself?

3. How should the LINK recruit members?

4. How should the LINK report back to the community? Please tick all that apply.

- 1  Through its own website
- 2  Through focus groups
- 3  Through a quarterly newsletter
- 4  Through production of quarterly reports
- 5  Through meetings held at health or social care premises
- 6  Through updates on the RBK website
- 7  Other Please state \_\_\_\_\_

5. How should the LINK be organised, what structures should it have eg membership?

6. What examples of good practice in involving local people in health and social care should be maintained and built on?

7. What currently does not work so well in terms of involving people in health and social care?

8. If you would like to know more about being involved in the LINK please give us your contact details below. By doing so you are giving RBK consent to pass on your details to the 'host organisation' on its appointment.