



MAP

KCIL
 River Reach
 31-35 High Street
 Kingston Upon Thames
 Surrey, KT1 1LF

1. KCIL OFFICE
2. KINGSTON STATION
3. BENTALL SHOPPING CENTRE
4. MARKET SQUARE
5. EDEN WALK SHOPPING CENTRE
6. LEISURE CENTRE
7. HAMPTON WICK STATION
8. SURREY COUNTY HALL

How can I find out more?

You can get in touch with Kingston Community Care Services to find out if you are eligible for services.

Customer Services

TEL 020 8547 6008
MINICOM 020 8547 5819
 cust.serv@rbk.kingston.gov.uk
[www.kingston.gov.uk/
 communitycareservices](http://www.kingston.gov.uk/communitycareservices)
 Customer Services will tell you which Community Care Team will be able to work with you to discuss your support needs.

Direct Payments

Rosemary Green
 Direct Payments
 Co-Ordinator

TEL 020 8481 1448
FAX 020 8546 7947
rosemary.green@kcil.org.uk

www.kcil.org.uk



**Kingston Centre For
 Independent Living**

direct payments



www.kcil.org.uk



enabling

kingston's community of disabled
 people to become more independent!

What are Direct Payments?

The Direct Payment Scheme offers people who are entitled to Community Care Services in the Royal Borough of Kingston the choice to arrange their own support services so they can live their life the way they want to.

Instead of getting services organised by Community Care Services, you will be offered money to do this yourself. If you qualify for the Scheme you will then be able to use the money to get out and about, buy equipment, or to employ your own staff. These staff are called 'Personal Assistants' or 'PA's' for short.

Who can get Direct Payments?

You may be able to get a Direct Payment if you live in the Royal Borough of Kingston, you are 16 or over, or you are the parent/carer of a disabled child, or you look after someone who needs your help, and you are eligible for Community Care services. You will need to have your support needs considered by a member of staff from Kingston Community Care Services to see if you can join the Scheme. The member of staff will ask you some questions about how you manage your day to day life. This is called an assessment and is carried out in complete confidence.

What can I use Direct Payments for?

- Personal tasks: such as getting up, washing, dressing.
- Practical tasks: such as preparing meals, shopping, housework
- Help to look after your child if you are a disabled parent
- Getting out and about such as visiting a friend or relative, going to work
- Support to live independently such as managing money

- Reading paperwork or letters if you have a visual impairment

What responsibilities will I have?

- Recruiting and employing your PA's
- Opening a separate bank or building society account
- Paying your PA's and keeping simple records
- Meeting from time to time with the Scheme Co-ordinator and with Community Care Services staff

What kind of support can I expect?

- You can always get as much support as you need from
- People already using Direct Payments - There is a PA user group as well as individual members who are happy to help
 - Staff at Kingston Centre for Independent Living - They are able to support you with every aspect of Direct Payments from taking on and managing staff to keeping simple records
 - Your care manager

What do people receiving Direct Payments have to say about it?

- "Personal Assistants gave me freedom."
- "Independent Living is being in control of your life, not necessarily your body."
- "Inadequate and limited care caused me frustration, hopelessness and despair"
- "The Independent Living Scheme gave me flexible and adequate assistance. I became liberated more fulfilled and light hearted."
- "As soon as I came onto the Scheme it enabled me to