

Consultation Document

Consolidating Kingston's Day Services for Older People on a single site

Background

Kingston Council's Executive has decided to launch a consultation on consolidating the Council's Day Services for older people on a single site within that site's existing capacity. The reasons for this proposed decision are two fold: one to generate savings as part of the budget plan for 2007/08 (Phase One), and two; to begin the process of modernising Older People's Day Services (Phase Two).

The Royal Borough of Kingston's (RBK) Day Services are currently provided on the Newent House and Hobkirk House sites. Newent provides 50 places, Monday to Friday, and 20 places at the weekend. Hobkirk provides 35 places, Monday to Friday.

Proposal

Our aim is to provide all our day care places for individuals with higher physical care needs on a single site. At present both resource centres have a mixture of service users with higher and lower needs. People with higher level needs are those who would not be safe at home on their own or elsewhere due to their need for physical support to meet their assessed health and social care needs.

We are proposing that we move to a model of provision where the needs of people with higher needs are met by RBK and those people with lower needs are met by a range of services provided through local voluntary sector organisations.

The change will mean the eventual closure of one of the two day centres and identifying an alternative use for it. The proposed change would be phased in and be completed by 2009 which would allow time to match people's needs to our available capacity with minimum disruption to existing service users.

Kingston is committed to continuing to provide a service to those people presently attending both Newent and Hobkirk House.

The Consultation Process - phase one

The Consultation Process will be carried out between the 5th March and 28th May 2007. There will be a series of meetings held in each centre enabling all service users and their relatives to actively engage in the consultation process. This process will decide which site should be developed, how to choose the site, and how to manage the change process.

There will also be meetings for staff, commissioning colleagues, and private and voluntary sector colleagues so everyone has the opportunity to contribute to the process.

Consultation meeting dates and venues

- 6th March, 1-2.30pm at Newent House for **service users/relatives/carers**
- 7th March, 1-2.30pm at Hobkirk House for **service users/relatives/carers**
- 20th March, 10.15am -11.15am at Hobkirk House **for staff**
- 22nd March, 8am-9am at Newent House **for staff**
- 26th March, 6pm-7.30pm at Newent House **for service users/relatives/carers**
- 29th March, 6pm-7.30pm at Hobkirk House **for service users/relatives/carers**
- 3rd April, 11-1 at Hollyfield Road, Surbiton **for voluntary/private sector colleagues**
- 17th April, 12.30-2 at Hollyfield Road, Surbiton **for voluntary/private sector colleagues**

Consultation Questions

1. Which of the two centres is best suited to be the single provider of care for people with higher physical needs?
2. On what criteria should such a judgement be based?
3. How should the change process be managed?
4. How would we continue to support existing service users with low level needs?

The Consultation Process - Phase two

This phase will look at day services for people with lower level needs. A development partnership will be formed between RBK and voluntary sector providers plus representatives from groups representing older people. This group will plan and deliver changes to the services for people with lower level needs. The aim will be to move to services which offer a choice of 'non-buildings based' services (drop-in services set in a variety of community settings rather than all in one place), to improve the promotion of good health and wellbeing, and to offer greater direct access to services.

Consultation feedback

Consultation feedback from the meetings and people's correspondence will be put on our website: www.kingston.gov.uk/communitycareservices

To feedback your response to our proposals, or for more information, please contact:

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