

## Accessible Transport Options

### ***Buses***

All buses in the borough of Kingston and neighbouring London boroughs are fully wheelchair accessible. However, buses based in Surrey (eg Epsom) may not be.

### ***Trains (overground)***

Kingston and Surbiton Stations are the only wheelchair accessible overground stations in the Borough.

Braille, audio and large print versions of train information is available from South West Trains Customer Services on **0845 6000 650**

To book travel assistance, including wheelchair access onto the train:

- Call South West Trains: **0800 52 82 100**
- Visit South West Trains website: [www.southwesttrains.co.uk](http://www.southwesttrains.co.uk)

### ***Underground trains (tube)***

Relatively few London Underground stations are wheelchair accessible. To plan a journey, call the London Underground Customer Service Centre on **0845 330 9880**.

### ***Transport for disabled people***

- Dial-a-Ride: **0845 999 1999**
- Taxicard (wheelchair accessible black cabs): **020 8547 6085 (am)**
- Capital Call (minicabs): **020 8547 6085 (am)**
- Freedom Pass for disabled people: **020 8547 6008**
- Freedom Pass for older people (60 or over): Visit your local post office
- Community transport (for groups): **020 8481 0031**
- Transport for London Travel Assistance (short-term assistance to enable you to become an independent traveller): **020 7027 5822**

### ***Where can I get more information?***

- Kingston Centre for Independent Living: **020 8546 9603**
- Age Concern First Contact Telephone Helpline: **020 8408 8170**
- Visit the Transport for London website: [www.tfl.gov.uk/gettingaround](http://www.tfl.gov.uk/gettingaround)

### **Transport for London publications – all available from 020 7222 1234:**

- 'Getting around London: Your guide to accessibility' (available in standard print, audio or Braille)
- 'Out and About in London: My Guide' (available in print or audio format) for people with learning difficulties
- 'Out and About in London: Supporting Independent Travel' for people supporting those with learning difficulties

'Stay Independent' factsheets are produced by a partnership of statutory and voluntary sector organisations providing information and advice for disabled and older people in Kingston. For latest version see [www.kingston.gov.uk/stayindependentfactsheets](http://www.kingston.gov.uk/stayindependentfactsheets)