

Consultation meeting with voluntary and private sector colleagues

Hollyfield House, 22 Hollyfield Road, Surbiton.

Thursday 3rd April 2007

The following comments were made about the proposals to base Day Care services for older people on a single site:

- Some service users will find a Day Centre for approximately 70 people too intimidating.
- Some service users will not be able to cope with longer journeys to the Day Centre. It was felt therefore that some users will opt out of going to a Day Centre and there may be pressures as a result on other community services.
- There have been some instances when voluntary agencies have not coped when a service user's condition has changed.
- There was some doubt expressed about whether voluntary agencies could cope with service users with low/moderate needs.
- Flexi Transport is not accessible after 3.30pm which could cause difficulties for some people.