

Consultation meeting for service users and relatives

Hobkirk Resource Centre

7th March 2007

Points raised by service users and their families

- Which is larger Hobkirk or Newent?
- Why does the amalgamation only concern Hobkirk and Newent and not Murray or Devon Way and what is the councils approach to other Day Centres in Kingston?
- The consultation is going to take three months which is causing uncertainty for users and their families.
- We have been here for nine years and have already been moved from Murray House we do not need or want another move.
- Can they assure that the same amount of days attending will be the same if we need to move?
- If we have to move, do the staff go with us? We are used to them and do not want to lose them!
- Service users are happy here and do not want to move. We do not want the change at our time of life.
- I am not happy that my mother has already been in three Day Care centres and due to the level of her dementia she can not adjust to change. If the daily pattern of her life were to change my life as the main carer and my families life would be in turmoil.
- I am very happy with the Centre and if I could not come here it would make me ill.
- If you put every one together it would become too big and impersonal and people would not be able to get to know everyone.
- The disruption of not having the same days would be devastating to users and the friends that they have made.
- The council is not looking to the future of new users and how the changes will affect them.
- We have all been led to believe that we will all go together if we have to move is this true? And will the staff go with us?
- Does Age Concern have transport to collect people for their Day Centre?
- What has happened to the petition of 1300 signatures that were given to the council on Wednesday?

- Kingston Council are paying the government £40 million in Council Tax fees and only receive £1.9 million back.
- Central government make the decisions whatever we say and I believe the decision has already been made.
- Social services are been penalised for mistakes that the government has made.
- Has the decision already been made behind closed doors?
- How much money has been spent on Hobkirk and Newent?
- What will they use the redundant building for?
- What will happen to the room used by members of the Korean community?
- They spent money on Tudor library to house computers and a children's library, they are now proposing to locate kaleidoscope at the library.
- How can they decide what happens to peoples lives in three months? Three months is not long enough.