

General Information



Victorian twin gothic style chapels.

The grounds, Remembrance & Floral Chapels are open every day of the year at the following times:

Monday to Friday

January, November & December	9.00am — 4.00pm
February & October	9.00am — 5.00pm
March, April & September	9.00am — 6.00pm
May, June, July & August	9.00am — 7.00pm

Saturday, Sunday & Bank Holidays

January, November & December

10.00—4.00

All other months

10.00—5.00

Notes :

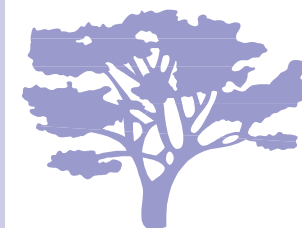
Royal Borough of
Kingston upon Thames
Bereavement Services

Bereavement Services
Bonner Hill Road
Kingston upon Thames
Surrey

Phone: 020 8546 4462
Fax: 020 8546 4463

Royal Borough of
Kingston upon
Thames
Bereavement
Services

Guidance Notes
for placement of
Cremated
Remains



Member of the
Charter for the
Bereaved
and Investor in
People

Help & advice
Tel: 020 8546 4462

At any time you wish you may decide to commemorate a loved ones resting place with a memorial in our grounds .

Alternatively when you choose to remove remains from our care or place them on our Garden of Remembrance you may wish to dedicate a memorial to their memory within the grounds or other special place.

Our dedicated staff will be privileged to offer any assistance you feel you may need. Please remember that if you wish to change your mind at any time then it is ok.

If placement on the Garden of Remembrance is your chosen option then this will not take place until one month from the date of cremation unless you have specifically requested otherwise. Any change of instruction must be authorised in writing by the Applicant for Cremation. If you are not sure whom this is please ask us.

If you have not received this information as an Applicant for Cremation please ask for a price list & copies of the memorial information which may be of interest to you.

We trust the following guidance will assist you in making a fully informed decision.

*Kind Regards,
Howard Greenoff
Bereavement Services Manager
& Registrar.*

Burial Options

There are three options available:

Private Garden

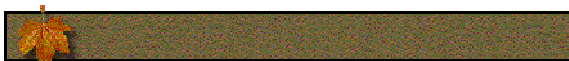
We will create a circular garden which includes a dwarf conifer & a fully inscribed granite plaque with emblem in gold leaf inset into a rustic boulder with gold topped flower vase. A garden is maintenance free & a choice of natural stone chippings' to dress the garden surface is available which offers all year round colour.

Cremation Plot

Grave spaces are adjacent to each other in a line. A grave is allocated consecutively & a foundation slab is placed upon which you may wish to place a memorial of your choice supplied by your Funeral Director or Monumental Mason. We can supply you with a copy of our 'approved masons list'.

Existing Family Grave Space

Before a burial or surface placement of remains on a grave takes place we will require the written consent of the Registered Grave Owner. If the owner is deceased a new owner will need to be registered. If the grave is not already full burial will usually takes place at the head or foot of the grave to leave space for the future burial of coffins.



Placement in the Garden of Remembrance

You may make an appointment to witness the placement or instruct us to reverently do so on your behalf. A record is kept of the general area for future visits. This choice does not permit planting or memorialisation of any kind as in time the area will be used again for the needs of other families. Gardeners will remove any items placed. You may place cut flowers & we would ask that you remove wrappers to help us keep the area tidy.

Removal from our Care

The Applicant for Cremation or authorised representative can collect remains from our care. We will ask for i.d. & require that a release form is signed. If you have not purchased a container from your funeral director or ourselves then we will provide a free container suitable for postage. All containers will be provided with the deceased's identity as well as a Certificate of Cremation which will be required by another cemetery/crematorium into whose care the remains may be given. It is ok to remove & return remains back into our care.

You may also bury/strew remains in your garden & with permission at a favourite walk or say a football ground, burial at sea or take abroad.

Memorial Only Dedication

We offer many forms of memorial:

- Book of Remembrance
- Children's Book of Remembrance
- The Family Memorial
- Standard or Bush Rose
- Remembrance Garden Memorial
- Rustic Boulder
- Memorial Bench
- Leather Plaque
- Posy Vase

Please ask for more information if required—thank you.