

Community Care Services

Leaflet List & Order Form

General Services Information

<p>'Better Care, Higher Standards' Charter Leaflet The Charter tells anyone who needs long term support or care about the standards they can expect from local Housing, Health and Social Services.</p>	<input type="checkbox"/> Daily Living Equipment Shop Information about where to go to buy or order equipment such as bath aids and kitchen gadgets to make life easier in the home. <input type="checkbox"/>
<p>Social Services Team for Kingston, Tolworth & Surbiton Hospitals Information about the help available to people leaving hospital to return home or to move into residential or nursing home care.</p>	<input type="checkbox"/> Occupational Therapy Services Information about the help available from Community Occupational Therapy Services including information and advice, alterations to your home, and daily living equipment. <input type="checkbox"/>
<p>Guide to Community Care Services A booklet about the services available from care in the home to residential and nursing home care.</p>	<input type="checkbox"/> For Carers in Kingston Information about services and support for people looking after a relative or friend. <input type="checkbox"/>
<p>Community Care for Adults living in the Royal Borough A leaflet about the services we offer, who we offer them to, the charges we make and where to go for more information.</p>	<input type="checkbox"/> Carers' Directory Information about services and support available for people caring for someone living in the Royal Borough of Kingston. <input type="checkbox"/>
<p>'Directs Payments' Scheme Information about a scheme that provides people who qualify with money to arrange their own services and support instead of receiving direct services from us.</p>	<input type="checkbox"/> Paying for Short Breaks in Care Homes Information about charges and welfare benefit entitlements for people having a short break in a Care Home. <input type="checkbox"/>
<p>Kingston Workstart Information about supported employment opportunities for people with learning disabilities, physical disabilities, and those with sensory impairments.</p>	<input type="checkbox"/> We want to hear your voice Information about the various ways you can get involved making sure our services stay the best. <input type="checkbox"/>

<p>Bath Equipment Information about what equipment is available to help people having difficulty using a standard bath.</p>	<p><input type="checkbox"/> Travel Passes for Disabled People <input type="checkbox"/> Information about travel passes (freedom passes) for disabled people to use on buses, trains and the Underground and Docklands Light Railway.</p>
<p>Your Home Care Service Information about personal and practical support in the home, and the standards you can expect.</p>	<p><input type="checkbox"/> Guide to Daily Living Services and Information for Older and Disabled People <input type="checkbox"/> Information on equipment, occupational therapy services, mail order companies and other support services.</p>
<p>Community Drug and Alcohol Team Information about the help available for people having problems with the use of drugs or alcohol, including counselling, information and advice and detoxification services.</p>	<p><input type="checkbox"/> Are you a disabled parent? <input type="checkbox"/> Information about how we can help and support you and your family.</p>
<p>Kingston HIV Services Information about help and support to people affected by HIV.</p>	<p><input type="checkbox"/> Confidentiality <input type="checkbox"/> Information about how we will use information you give us.</p>
<p>Blue Badge Parking Scheme Information about how to apply for a Blue Badge which allows parking in more convenient places for disabled and blind people who are either drivers or car passengers.</p>	<p><input type="checkbox"/> Your Right to be Heard <input type="checkbox"/> Information about how to compliment. Comment or complain about our services.</p>
<p>Kingston Careline Information about a 24 hour emergency telephone alarm scheme.</p>	<p><input type="checkbox"/> Equally Fair <input type="checkbox"/> Information about why we ask about and record your ethnic background.</p>
<p>Accessible Transport in Kingston Information about the different accessible ways disabled people can get around the Royal Borough of Kingston.</p>	<p><input type="checkbox"/> What's on the record – Your Right to Know <input type="checkbox"/> Information about how to see your personal records.</p>

Services for People with Learning Disabilities

<p>Kingston Community Learning Disabilities Team Information about the services and support available to people with learning disabilities and their carers.</p>	<p><input type="checkbox"/> Respite Care for People with Learning Disabilities Information about the services available to give a break away from home to carers and those they care for.</p>
<p>Woodbury Community Housing Project for Adults with Learning Disabilities A booklet about living at Woodbury on a permanent or short stay basis and the activities and community links offered.</p>	<p><input type="checkbox"/> Causeway Social Education Centre Information about the range of activities offered at the Centre such as pottery and art, discos and barbeques, computer skills training, and classes with Kingston Adult Education Service.</p>
<p>17 Chamberlain Way: short breaks for adults with learning disabilities. A booklet about our care home offering short breaks for people with learning disabilities.</p>	<p><input type="checkbox"/></p>

Services for people with Mental Health Needs

<p>Community Mental Health Teams Information about health and social care services available including, help to find out a person's needs, arranging for support to be provided, and considering the support needs of family members and friends.</p>	<p><input type="checkbox"/> The Mental Health Service Users' Accommodation Panel Information about how the Panel can help people with mental health needs with information, advice and support about their future living arrangements.</p>
<p>Mental Health Services Directory Information about all the services provided by South West London and St. George's Mental Health NHS Trust, including contact telephone numbers.</p>	<p><input type="checkbox"/> Mental Health Day Services Directory A guide to the various therapies, education, training, employment, social, leisure and self-help opportunities available in the Royal Borough of Kingston.</p>
<p>Guide to the Mental Health Act A guide to the Mental Health Act (1983) for service users and their carers.</p>	<p><input type="checkbox"/> Piper Hall Drop-in Centre Information about the various social, leisure and support activities offered by the drop-in based at Piper Road, Kingston.</p>

Services for People with Physical & Sensory Disabilities

<p>Services for Deaf & Hard of Hearing People Information about services, support and equipment available, including useful telephone numbers.</p>	<input type="checkbox"/>	<p>Crescent Resource Centre Information about Day Services and activities available, including physiotherapy, chiropody, arts, sports and a 'drop-in' café.</p>	<input type="checkbox"/>
<p>Services for Visually Impaired People Information about the services available, including, support and advice, rehabilitation, training and equipment, and classes in Braille, Moon and typing.</p>	<input type="checkbox"/>		
<p>Adapting your Home Information about the financial help available for disabled people who are not Council tenants to adapt their home.</p>	<input type="checkbox"/>		

Services for Older People

<p>Royal Borough of Kingston Residential Homes - Murray House, Newent House, Hobkirk House & Amy Woodgate Information about the residential homes run by the Royal Borough of Kingston.</p>	<input type="checkbox"/>	<p>Rehabilitation and Recuperation at Hobkirk House Resource Centre Information about the short-term care available for people recovering from illness or injury or for confidence building.</p>	<input type="checkbox"/>
<p>Mental Health Team for Older People Information about the health and social care services and support available from the Team.</p>	<input type="checkbox"/>	<p>Health and Social Care Services for Older People and Community Nursing for Adults A leaflet about the health and social care services and support available from the Team.</p>	<input type="checkbox"/>
<p>Day Services for Older People Information about the various activities offered by the Borough's Day Care Centres and how to find out more.</p>	<input type="checkbox"/>	<p>Amy Woodgate Day Service for Older People with Dementia Information about the health and social services and support available to older people with dementia.</p>	<input type="checkbox"/>
<p>The Older People's Placement Panel A leaflet about how the Panel can help older people with information, advice and support about their future living arrangements.</p>	<input type="checkbox"/>	<p>Sherwood Day Service for Older People with Mental Health Needs Information about the health and social care services available to older people experiencing depression and anxiety.</p>	<input type="checkbox"/>

Short breaks in Care Homes for Older People

Information about having a short break in a care home to give you and the person who looks after you a break.

Review Meetings

A leaflet about how we make sure Day Services and Care Home Services for older and disabled people are working well.

Charter of Rights

A leaflet about resident's rights for people living in the Royal Borough of Kingston's Homes for Older People.

Hobkirk House Day Centre for Older People

A leaflet about the activities we offer at Hobkirk House Day Centre.

Newent House Day Centre for Older People

A leaflet about the activities we offer at Newent House Day Centre.

To order Leaflets

Please tick the box against any leaflet you want.

Name: _____

Address: _____

Telephone number: _____

Please tell us what format you want the leaflet in:

Audio Cassette Tape

Braille

Standard Print

Large Print

Other Community Language

(please say which language.....)

Send your request in to us. Thank you.

Customer Services

Guildhall 1
St James' Road
Kingston, Surrey KT1 1EU

Tel: 020 8547 6008

Minicom: 020 8547 5819

Email: cust.serv@rbk.kingston.gov.uk

Website: www.kingston.gov.uk/communitycareservices

(All libraries in the Borough have free Internet access)