

Tables Summarising Kingston Town Centre Area Action Plan Preferred Options Consultation

Note: 2524 responses were received, of which there were 2495 completed questionnaires returned.

Table 1: Views on the Vision

Response	No. of responses received	%
Support	1919	77
Don't support	134	5
Don't know	66	3
Did not answer	377	15

Table 2: Landmark new shopping facilities

Response	No. of responses received	%
Support	1442	58
Don't support	680	27
Don't know	246	10
Did not answer	127	5

Table 3: New and refurbished offices

Response	No. of responses received	%
Support	1470	59
Don't support	573	23
Don't know	297	12
Did not answer	155	6

Table 4: New homes

Response	No. of responses received	%
Support	1289	52
Don't support	823	33
Don't know	234	9
Did not answer	149	6

Table 5: New facilities for University

Response	No. of responses received	%
Support	1541	62
Don't support	487	20
Don't know	352	14
Did not answer	115	5

Table 6: Wider range of cultural and entertainment facilities

Response	No. of responses received	%
Support	2042	82
Don't support	249	10
Don't know	115	5
Did not answer	89	4

Table 7: Major new development in pedestrian ‘streets and squares’

Response	No. of responses received	%
Support	1885	76
Don't support	337	14
Don't know	186	7
Did not answer	87	3

Table 8: Enhancing medieval core

Response	No. of responses received	%
Support	2165	87
Don't support	132	5
Don't know	112	4
Did not answer	86	3

Table 9: Environmental improvements

Response	No. of responses received	%
Support	2208	88
Don't support	97	4
Don't know	96	4
Did not answer	93	4

Table 10: Enhancing the riverside

Response	No. of responses received	%
Support	2194	88
Don't support	117	5
Don't know	96	4
Did not answer	88	4

Table 11: New covered bus station

Response	No. of responses received	%
Support	1484	60
Don't support	521	21
Don't know	382	15
Did not answer	108	4

Table 12: More pedestrianised streets and enhanced routes

Response	No. of responses received	%
Support	1803	72
Don't support	375	15
Don't know	196	8
Did not answer	121	5

Table 13: New/improved rail station with better pedestrian links to centre

Response	No. of responses received	%
Support	2022	81
Don't support	195	8
Don't know	161	6
Did not answer	117	5

Table 14: Better cycle routes and secure cycle parking

Response	No. of responses received	%
Support	1754	70
Don't support	364	15
Don't know	263	11
Did not answer	113	5

Table 15: Better parking with replacement parking in south and east

Response	No. of responses received	%
Support	1609	64
Don't support	475	19
Don't know	309	12
Did not answer	102	4

Additional comments

1120 questionnaires had additional written comments

Transport issues

General Comment	No.	%	Ranked
Improvements to traffic through Kingston	99	9	1
Public transport improvements	71	6.3	2
Permanent park and ride scheme supported	44	4	3
Parking costs concerns	37	3.3	4
Improvements for cyclists	33	3	5
Support for additional parking	30	2.6	6
Improvements to pedestrian walkways/areas	28	2.5	7
Improvements to train station	22	2	8
Existing parking suitable	22	2	8
Separation between cyclists and pedestrians	19	1.7	9
New bus station – don't support	14	1.3	10
Improved train service from Kingston	12	1	11
New bus station – support	11	1	12
Pedestrianised areas – support	10	1	13
Tram network supported	10	1	13
Improved traffic/cycle enforcement	9	0.8	14
Improvements to parking (mother and toddler, improved signage etc)	9	0.8	14
Reduced speeds and traffic in town centre	8	0.7	15
Pedestrianised areas – don't support	8	0.7	15
Underground station supported	7	0.6	16
Disabled parking improvements	7	0.6	16
Improvements to gateways and approaches	5	0.5	17

Signage issues	5	0.5	17
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Housing Issues

General Comments	No.	%	Ranked
No additional housing without social infrastructure (schools, medical, etc)	62	5.5	1
Additional housing – don't support	52	4.6	2
Support for increased number of affordable housing units	34	3	3
Support for increased number of family housing units	16	1.4	4
No student accommodation	15	1.3	5
No high rise/high density housing	5	0.4	6
Additional housing - support	5	0.4	6
New housing units to be spread out across borough	5	0.4	6
Separation of private and social housing	1	0.1	7

Environmental Issues

General Comments	No.	%	Ranked
Improved street maintenance (incl. litter and gum removal)	46	4	1
Improved soft landscaping within town centre	40	3.6	2
Improvements to riverside	39	3.5	3
Improved and additional open spaces within town centre	23	2	4
Improved recycling facilities within town centre	11	1	5
Sustainable building methods to be incorporated into new developments	10	1	6
Greater awareness for ecological issues	8	0.7	7

Built Environment Issues

General Comments	No.	%	Ranked
Historic heritage/character/buildings need preservation	129	11.5	1
New developments/modern buildings need to sit well within the older historic buildings – quality design	28	2.5	2
Development needed to degraded areas of the town centre	12	1	3
New developments need to be kept low rise – no high rises	8	0.7	4
The retention and use of Surrey County Hall	6	0.5	5
Improvements needed to street furniture/signage/public art	6	0.5	5
Development needed to north of town centre	2	0.2	6
Improvements to existing buildings/no new development	2	0.1	6
Mixed-use development support	1	0.1	7
Improvements to the gateways/approaches into the town centre	1	0.1	7

Retail Issues

General Comments	No.	%	Ranked
Additional retail – don't support	91	8	1
Variety of retailers required – quality, independent and local retailers	68	6	2
Improvements and additional support of markets in town centre	16	1.4	3
Use of existing vacant shops before additional shopping units developed	9	0.8	4
Character shopping areas required – no mall development	8	0.7	5
Mall development supported	3	0.3	6
Additional retail – support	2	0.1	7

Office and Commercial Issues

General Comments	No.	%	Ranked
Use of vacant offices before additional new office development built	25	2.2	1
New office development – don't support	18	1.6	2
Job creation a priority	4	0.4	3
New office development – support	2	0.2	4
More affordable rents for office letting	1	0.1	5
Support for creative industry sector	1	0.1	5

Leisure and Community Uses Issues

General Comments	No.	%	Ranked
After-dark issues	79	7	1
Enough A4 uses within the town centre	68	6	2
Social/community facilities required (schools, medical, parks etc)	59	5	3
Range of leisure facilities required for all ages	48	4	4
Improved cultural facilities within town centre	31	2.8	5
Improvements to leisure facilities – support	22	2	6
Improved leisure facilities for youth/elderly	21	2	7
Christian-based/non-profit activities required	2	0.2	8
Improvements to leisure facilities – don't support	1	0.1	9

Access issues

General Comments	No.	%	Ranked
Disabled parking improvements	11	1	1
Level access	5	0.4	2

General Issues

General Comments	No.	%	Ranked
Concerns over costs of proposals – no addition to council tax	69	6	1
More policing/improved security required within town centre	51	4.5	2
KTCAAP – don't support	33	3	3
KTCAAP – support	28	2.5	4
Kingston University – don' support	18	1.6	5
Improved quality of life for existing residents living within the town centre	13	1	6
Development initiatives needed in other parts of the borough more urgently	10	1	7
Concerns over disruption of proposals	10	1	7
Kingston University – support	4	0.4	9

Equalities monitoring information

Postcode

Postcode	No. of responses received	%
KT1	295	12
KT2	516	22
KT3	401	16
KT4	93	4
KT5	266	11
KT6	321	13
KT7	3	0.1
KT8	3	0.1
KT9	249	10
KT11	4	0.2
KT16	1	0.04
KT17	1	0.04
KT18	1	0.04
KT19	3	0.1
SW15	10	0.4
SW18	2	0.04
SW20	2	0.1
TW1	1	0.04
TW2	1	0.04
TW4	1	0.04
TW10	1	0.04
TW11	5	0.2
TW12	2	0.1

W1	6	0.2
EC1A	1	0.04
CR5	1	0.04
SM1	1	0.04
SM2	1	0.04
SE11	1	0.04
N1	2	0.1
NW1	1	0.04
Did not answer	295	12

Gender

Gender	No. of responses received	%
Male	1056	42
Female	1361	55
Did not answer	78	3

Ethnic Group

Ethnic Group	No. of responses received	%
White British	2068	82
White Irish	42	2
White Other	126	5
White and Black Caribbean	8	0.3
White and Black African	2	0.1
White and Asian	8	0.3
Other Mixed	7	0.3
Black Caribbean	7	0.3

Black African	12	0.5
Indian	29	1
Pakistani	7	0.3
Bangladeshi	4	0.2
Gujarati	2	0.1
Tamil	9	0.4
Other Asian	15	0.6
Chinese	13	0.5
Korean	3	0.1
Other Ethnic Group	13	0.5
Did not answer	120	5

Disability

	No. of responses received	%
Yes	366	15
No	1976	78
Did not answer	153	6

Type of disability (taken from those that replied yes to the above question)

	Number
Hearing impairment	71
Visual impairment	37
Mental Health	16
Physical disability	217
Learning disability	6
Other	72

Source of questionnaire

Total number of questionnaires returned – 2495

Source	No. of responses received	%
Internet	50	2
Leaflet	444	18
Preferred Options document	13	0.5
Livin' Kingston Magazine	1988	80
Total	2495	