

Royal Borough of Kingston upon Thames

AFTER DARK STRATEGY

KINGSTON TOWN CENTRE

IMPLEMENTATION PLAN

UPDATE 2008

Working in Partnership
with

Kingston Police, London Fire Service, Kingston Town Centre Management (Kingstonfirst) Safer Kingston Partnership, Transport for London, Kingston University, Thames Landscape Strategy, Pubwatch, Public Carriage Office, Theatre Trust, Civic Trust, Kingston Society, Transport Operators, Contractors and Developers

AFTER DARK STRATEGY - KINGSTON TOWN CENTRE

IMPLEMENTATION PLAN

Fundamental to the success of the After Dark Strategy and this Implementation Plan will be close integration with Kingston Police's 24/7 Strategy for Kingston Town Centre; the Crime, Drugs, Disorder and Anti-social behaviour Reduction Strategy; future Safer Kingston Partnership Plans; the emerging Alcohol Strategy; the Kingston First Business Plan; the K +20 Area Action Plan, and Local Development Framework.. It will be important to ensure that activities, programmes and investment undertaken by RBK are complementary to, and/or compatible with, those strategies/plans and as such the Implementation Plan will be a 'living' document to meet changing needs and aspirations.

Aim No 1	To bring both Public and Private Sector Partners and Stakeholders together and develop a consensual and responsive approach to the management of the night-time economy
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	Agreed Action	Lead Officer	Partners	Planned Activities 2007/08	Timescale	Likely Outcomes	Financial Implications
1.1	To work with major partners and stakeholders and build on locally available information to target resources to greatest effect.	Gary Walsh	All Partners	Actively support and monitor implementation of After Dark Strategy	Annual Review	Successful Implementation of After Dark Strategy	Contained within defined actions
<p>Update: The After Dark Strategy Partners have continued to work together to target resources to greatest effect. The Head of Neighbourhoods has when appropriate acted to bring Partners together and to mediate on issues aimed at delivering the objectives of this Strategy. The Head of Neighbourhoods also promotes the work of the After Dark Strategy as part of a wider range of policy considerations such as the Community Plan, Safer Kingston Partnership and in the Neighbourhood Policy. This Action is ongoing.</p>							
1.2	To work with the Civic Trust in promoting the provision of appropriate facilities and	Scott Herbertson	Civic Trust Theatre Trust	Establishment of Steering Group commissioning of	Steering Group – August	Successful first season for theatre	RBK £10,000

	venues complementary to the Theatre.		KTCM Police RBK	audit pre and post Theatre launch	Pre Audit - Autumn	Report	Civic Trust £10,000
<p>Update: The Head of Culture Services and Lifelong Learning has established a Steering Group and working with the Civic Trust has overseen the completion of a pre Theatre Opening Night Vision Audit in November 2007, with the post Theatre opening audit scheduled for Spring 2009.</p> <p>As part of the work with the Civic Trust Kingston has been chosen as a pilot Authority for the new Purple Flag Standard, a scheme that has been introduced to measure the success of night time management of town centres. Kingston is seeking to have achieved the Purple Flag Standard accreditation by December 2009. Achieving Purple Flag Status will have budgetary implications of £15,000.</p>							
1.3	Provide effective local leadership and commitment where responsibilities, priorities and linkages between the different partners are clear.	Gary Walsh	All Partners	To act as a main point of contact linking partners and issues	Ongoing	Successful implementation of After Dark Strategy	Contained within defined actions
<p>Update: The Head of Neighbourhoods continues to provide the main point of contact and focus linking partners together on issues with a viewing to establishing good problem solving solutions wherever there are perceived obstructions to achieving the aims of the After Dark Strategy. This action is ongoing.</p>							
1.4	To build on the work of successful partnerships. For example, Kingston Town Centre Management serves on the Safer Kingston Partnership and their Business Plan focuses on the contribution that the wider business community can make to the feeling of safety and security when visiting Kingston Town Centre. It has achieved a number of notable successes to date, including the first BID in the UK, gaining "Park Mark status" for all nine car parks, securing the provision of more	Gary Walsh	All Partners	Maintain and monitor existing partnerships and encourage greater partnership working and community engagement	Ongoing	Successful implementation of After Dark Strategy	Contained within defined actions

	night buses, and as part of a partnership initiative, providing 3 minicab booking kiosks and contributing to the funding of 'Black Cab marshals and the appointment of a part-time Night Time Manager and night-time street pastors.						
Update: The Head of Neighbourhoods continues to maintain involvement with existing partnership working arrangements and to look for opportunities to build on Community engagement. Aspects of the After Dark ethos figures predominantly within the Kingston First Business planning, Kingston Town Neighbourhood policies and as part of the Safer Kingston Partnership action plans. In addition the Safer Kingston Police Team actively contributes to the aims, objectives of the partnership in addressing issues key to the business and local community.							
1.5	Support the Kingston Police 24/7 Strategy for Kingston Town Centre and ensure that activities, programmes and investment undertaken by RBK are compatible with, and support that strategy.	Marion Todd	All partners contributing to overarching Strategies listed above	Contribute After Dark aims to range of strategies listed	Ongoing	Complementary links and outcomes between After Dark Strategy and other appropriate strategies.	Financial impact identified in appropriate Strategies
Update: The Safer Kingston Partnership Manager provides an ongoing overseeing role in supporting the Kingston Police 24/7 Strategy ensuring that the Safer Kingston Partnership Strategy and Action Plans and other appropriate RBK policies are compatible with and support that Strategy. This Action is ongoing.							
1.6	Encourage the Magistrates Court to adopt Bench Statements appropriate to Town Centre Crime	Marion Todd	Magistrates Police Safer Kingston Partnership RBK KTCM	Meet with Magistrates to establish appropriate action required to adopt Bench Statements relevant to Town Centre. Share progress through the Safer	Ongoing	Agreed protocol and actions understood by Partners Clear message to those who commit crimes in the town centre. Safer streets	None identified

				Kingston Partnership			
<p>Update: The Safer Kingston Partnership Manager has engaged with the Magistrates' Bench Manager. The adoption of Bench Statements is not recognised given that Sentencing Guidelines should be followed. The Sentencing Guidelines Council very clearly states that any exceptional departure from the guidelines on the grounds of local deterrence must be based on hard evidence that a particular offence is more prevalent than the norm in a particular area. This "encouragement" could be seen as an interference with judicial independence.</p> <p>No further action is proposed</p>							
1.7	To ensure where possible, appropriate targets contained within Local Area Agreements take account of the challenges faced by Kingston Town Centre.	Marion Todd	Safer Kingston Partnership RBK Kingston Police KTCM	Town Centre Night Time Manager to remain in post subject to funding.	Funding until 31/3/09 subject to LAA assaults stretch remaining on target & this being considered best use of pump priming grant	<ul style="list-style-type: none"> ▪ Anticipated, along with other initiatives, to contribute to an additional reduction of 47 woundings (ABH & GBH) and common assaults in Grove Ward over and above expected performance by 31/3/09. ▪ Reduced fear of crime ▪ Enhanced liaison with all night-time operators ▪ Enhanced system in place for reporting 	<p>£25K LAA pump priming grant in 2006/07. 2007/08 and 2008/09 Total £75k</p> <p>LAA reward grant £350 if target achieved.</p>

						breaches of conditions	
Update: The Safer Kingston Partnership Manager maintains an overview on the Local Area Agreements as part of the Safer Kingston Partnership. The next key target date is 31/3/09 and the outcome of the 2006/09 Local Area Agreement. This action is ongoing.							
1.8	Explore the scope for national funding of projects designed to reduce crime and fear of crime, improve public spaces through, e.g. the National Lottery, Local Area Agreements.	Marion Todd	Safer Kingston Partnership	SSCF funding already allocated for 2007/08 (can only be used to support LAA Outcomes); Other Partnership funding being used to support BBN; Funding being sought from Pubs & Clubs for specific crime reduction initiatives e.g. Search arches/wands	On-going	Reduced crime and fear of crime	BBN - £8K (BCU Fund)
Update: Kingston continues to have little prospect of attracting external funding from Lottery or Regeneration schemes, LAA 2 does not attract PPG. The Safer Kingston Partnership Manager will continue to monitor funding streams for potential opportunities for external funding. Action ongoing.							
1.9	Working with partners to reduce the fear of crime, e.g. promoting positive media messages, assessing the impact of improved street lighting, continuing to carry out regular public surveys of levels of fear of crime	Marion Todd	Kingston University	Further Town Centre Survey in 2007/08 or early 2008/09 (Subject to student availability/course arrangements)	Ongoing	Reduced crime and fear of crime	Part of University Curriculum c. £700 p.a. for use of Optical Mark

							Reader and Research time
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Update: The Safer Kingston Partnership Manager confirms that a survey was undertaken in early 2008/09. The Safer Kingston Partnership will continue to work towards reducing the fear of crime and supporting regular public surveys of levels of fear of crime.

Aim No 2 To use planning powers to greater effect and to seek greater consistency between policies and decisions made under planning powers and those made under the Licensing Act so that they complement one another as far as is legally possible

	Agreed Action	Lead Officer	Partners	Planned Activities 2007/08	Timescale	Likely Outcomes	Financial Implications
2.1	Appraise planning applications for new leisure uses relating to the night-time economy in terms of their nature, scale and location, their relationship to existing facilities and their likely impact, individually and cumulatively, on the character and function of the centre and residential uses and amenities (cross reference with the K+20 Area Action Plan, Policy K6)	Brian Simmonds	Internal and External Consultees	Assessing applications when formally submitted and also through negotiations at pre-application stage.	Ongoing	To ensure that applications comply with relevant policy objectives with the aim of making better decisions and high quality developments to the benefit of all.	Statutory requirement to assess applications

Update: The Kingston Town Planner continues to assess planning applications to ensure that they comply with all relevant policy objectives. In general terms the Kingston Town Planner confirms that the aims and objectives of the After Dark Strategy are a material consideration in the assessment of planning applications. This action is ongoing.

2.2	Encourage, through the Kingston Town Centre Area Action Plan (K+20) and other Local Development Framework documents and policies, a diversity of evening leisure uses, including non-alcohol based uses throughout the town centre to attract a wide range of ages and social groups. e.g. street cafes and retailers opening later, sports facilities	Pat Loxton	Developers, land and property owners, other RBK depts, KTCM	<ul style="list-style-type: none"> • Opening of Theatre 2007/08 • Adoption of K+20 2008, implementation of K6, K13 • Work with partners including pre-app.n discussion to implement K6 & K13 	<ul style="list-style-type: none"> • 2007/08 • Ongoing 	<ul style="list-style-type: none"> • Wider range of evening leisure uses (non-alcohol based) • Wider range of ages/spread of visitors attracted to the town centre 	
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Update: The Rose Theatre has now opened and has contributed to the revitalisation of the market/riverside side the town. Other Council policies and activities such as riverside safety, public lighting and riverside improvements plans are all contributing towards supporting a diversity of evening leisure use. The Council continue to pursue this ambition through K+20 and projects such as the emerging proposals for Bishop Palace House as a multi level restaurant will contribute to increasing such diversity. K+20 continues to be the Councils vehicle for achieving this ambition and this action remains ongoing.

2.3	Use S106 planning obligations more creatively to ensure that uses are appropriately controlled, through the use of measures, works or financial contributions (in accordance with ODPM Circular	Pat Loxton	Developers, land & property owners, tenants and other business occupiers. RBK depts & sections in DES incl. DC & Neighbourhood Services &	<ul style="list-style-type: none"> • Work with identified partners on town centre proposals & ensure through negotiations that appropriate measures 	<ul style="list-style-type: none"> • Ongoing 	Securing additional funds to apply within town centre to implement imp.s resulting from additional development to reduce/mitigate impact	
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<p>5/2005 Planning Obligations or subsequent legislation) to mitigate the impact of new development including late night activities or through the provision of additional facilities. These can include ensuring that toilets (including e.g. mobile urinals), public transport infrastructure improvements (e.g. funding towards late night bus services, improved information and waiting environment for bus and rail passengers, safe car parks open at night) and public safety features (e.g. funding towards providing more uniformed personnel on the streets at night such as taxi marshals, Parking Attendants and town centre wardens, CCTV cameras, minicab kiosks and</p>		<p>KTCM</p>	<p>secured thru' S106.</p> <ul style="list-style-type: none"> • Based on K+20 AAP, work up S106 strategy for town centre + schedule of appropriate town centre infrastructure improvements relevant to S106 	<ul style="list-style-type: none"> • 2007/08 		
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	improved lighting) are incorporated in proposals or otherwise secured						
<p>Update: The Council continue to seek Section 106 planning obligation and to secure additional funding to apply within the town centre to implement environmental improvements. Given the current downturn in the development market S106 contributions are expected to reduce in the foreseeable future until the financial markets have regained confidence and developers fully engage on new projects. This action will remain ongoing.</p>							
2.4	The Council will consider the use of planning obligations in the context of proposed developments involving evening/night time uses to secure commuted maintenance payments, fairly and reasonably related in scale and kind to the proposal, which will be used towards the reasonable ongoing costs of securing a clean, safe, attractive and well managed night time environment. It will consider making specific provision for this in its LDF policies having regard to guidance set down in Circular	Pat Loxton	RBK depts including DES – DC, H&T and Neighbourhood Services	Preparation of SPD on S106 infrastructure contributions – planned for Sept. 2010		Adoption of SPD on S106 planned for March 2011 will make S106 requirements clearer and policy easier to apply	

	05/2005						
<p>Update: The Council continue to consider planning obligation in the context of proposed developments as and when such development opportunities arise, however given the current down turn in the development market these opportunities are unlikely to present themselves as frequently as has been experienced in the past. This action will remain ongoing.</p>							
2.5	<p>Impose planning conditions which seek to protect residential amenity and promote safety and security e.g. staggered opening/closing hours (to more closely align with transport capacity and policing), adequate waste management arrangements and anti graffiti treatment to vulnerable facades. Where appropriate, secure operating plans on premises to e.g. control the use of outside eating/drinking areas and minimise/prevent noise and disturbance from patrons arriving and leaving premises, especially in residential areas</p>	Brian Simmonds	Internal and External Consultees	Assessing applications when formally submitted.	Ongoing	To ensure that applications comply with relevant policy objectives with the aim of making better decisions to the benefit of all.	Statutory requirement to assess applications and to impose conditions when necessary.

Update: The Kingston Town Planner continues to assess planning applications to ensure that they comply with all relevant policy objectives. In general terms the Kingston Town Planner confirms that the aims and objectives of the After Dark Strategy are a material consideration in the assessment of planning applications. This action is ongoing.

2.6	Support longer opening hours of shops and (subject to resources) public buildings like the library and Tourist Information Centre and support the expanded use of the Market House as part of encouraging evening activities throughout the town but particularly in the Market Place	Graham McNally	KTCM RBK Marion Mason Kingston Society Community Groups	Obtain agreement from RBK to use Market House and Place. KTCM to manage events & activities by community groups.	12 month trial period with 6 month review starting Sept 07	Increased evening cultural activities.	Operating costs and funding to be identified. Contributions sought from partners and external sources. i.e. grants
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Update: The Kingstonfirst Board is supportive of the objectives contained in the After Dark Strategy and has authorised the Kingstonfirst management team to work with the Association of Town Centre Management and twelve other UK towns and cities to identify the economic benefits from extending weekday opening hours to 8pm every night rather than late night shopping only on a Thursday'. Kingston is one of ten towns and cities considering this option in the U.K.

Kingston Town Centre Management has actively supported greater use of the Market House and Market Place and intends to continue to expand its influence as part of BID2 which, subject to a successful vote, will commence in January 2010.

The Head of Neighbourhoods working with all Partners will lead a project in 2009/10 to review the Ancient Market Place with a view to establishing a development and enhancement framework Strategy.

2.7	Ensure, including through improvements to the design and lighting of public spaces, that the town centre, including riverside is a more welcoming	Paul Stack	KTCM Police TFL Safer Kingston Partnership Thames Landscape Strategy	Introduction of the Kingston Town Centre Street Lighting Master Plan	Ongoing	Reduced fear of crime	Costs to be identified along with funding source.
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	and safe environment at night and encourage activities that appeal to all age groups		RBK's Events Team Kingston Tourism Working Group				
Update: The Executive at its meeting on 22nd July 2008 approved funding to prepare a Creative Public Lighting Strategy for Kingston Town Centre. The Service Manager (Highway Assets) will engage a specialist consultant to study the creative, practical and technical considerations to deliver this framework strategy.							
2.8a	Promote improved design and safety in the public and private realms, particularly points where they interact. Design out crime e.g. by avoiding the use of solid shutters covering shop fronts and by creating an improved pedestrian environment with a network of attractively designed and well lit public spaces and routes. Design for mixed use development but with effective separation of noise sensitive uses e.g. housing, using high standards of noise insulation etc and minimising nuisance by locating venues offering evening and night	Caroline Kearey	H&T, DC, Design Review Panel and Design Champion Crime Prevention Design Advisor	Preparation of Public Realm Design Guide will address these issues, as well as more rigorous implementation of the Council's existing Shopfront's Guidance	Draft Public Realm Design Guide due Autumn 2007 for consultation	An improved and coordinated public realm with safety and security as a key driver	Printing and consultation costs of document
2.8b		Brian Simmonds	Internal and External Consultees	Assessing applications when formally submitted and also through negotiations at pre-application stage.	Ongoing	To ensure that applications comply with relevant policy objectives with the aim of making better decisions and ensuring high quality developments to the benefit of all.	Statutory requirement to assess applications

	time entertainment close to transport hubs						
<p>Update: The Council as part of its focus on improving design and safety in the Public Realm has initiated the preparation of a Public Realm Design Guide to address the issues of designing out crime. The Draft Public Realm Guide is scheduled to be produced for consultation in Summer 2009.</p> <p>In the meantime the Kingston Town Planner continues to assess planning applications to ensure that they comply with all relevant policy objectives. In general terms the Kingston Town Planner confirms that the aims and objectives of the After Dark Strategy are a material consideration in the assessment of planning applications. This action is ongoing.</p>							
2.9	Vigorously pursue appropriate enforcement action to ensure compliance with planning and licensing conditions relating to the operation of premises.	Anthony Knight Ted Forsyth	N/A Police KTCM	Investigate all reported breaches of planning control. Respond to complaints and carry out intelligence led inspections	Continuous Ongoing	Breaches of planning control resolved Compliance with conditions and operating schedules	N/A – within existing budget. An increased level of intervention will require additional resources
<p>Update: The Councils Planning Enforcement Officer continues to investigate any reported breaches of planning controls, this action is ongoing.</p> <p>The Head of Environmental Health and Trading Standards continue to work with Kingston Police to ensure monthly visits to all licensed premises. Where problems are identified firm action is taken which can and has resulted in licensed premises being closed. The Head of Environmental Health and Trading Standards will continue to ensure licensed premises comply with licence conditions and operating schedules.</p>							
2.10a	Ensure, so far as legally possible, that planning and licensing decisions where appropriate operate in tandem	Noel Edwards	Environmental Health	Consult EHO on applications and ensure consistency of decision taking	Ongoing	More consistency; robust and effective conditions	None
2.10b	[for example in the	Ted	None	In response to	Ongoing	The legal provisions make judgement on this difficult to predict.	None

hours of operation and the use of outside areas for smoking] and that as a consequence the licensing and planning conditions under which they operate are robust and effective	Forsyth		applications and request for variations and reviews			
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Update: The Planning Development and Enforcement Department and Environmental Health and Trading Standards work together to ensure that planning and licensing decisions operate in tandem and demonstrate consistency with robust and effective conditions. The No Smoking in public premises policy has been firmly enforced at its inception and such is the compliance that the Council adopt a light touch as predominantly the policy has become self enforcing. This action remains ongoing.

Aim No 3	To promote the four objectives of the new licensing system: prevention of crime and disorder, public safety the prevention of public nuisance and the protection of children from harm
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	Agreed Action	Lead Officer	Partners	Planned Activities 2007/08	Timescale	Likely Outcomes	Financial Implications
3.1	Work with the night time business community, Pubwatch, Kingston Town Centre Management and other parties to better manage the Town Centre at night.	Graham McNally	Pubwatch Mini Cabs Firms Night time businesses Public Carriage Office Police RBK Kingston Tourism Working Group	Obtain exclusion notices when appropriate. Review the effectiveness of the Mini Cab booking kiosk. Develop an enforcement strategy to deal with illegal taxi	Ongoing	Contribute to achieving of LAA three year assault stretch target for town centre	To be identified

				cabs touts.			
Update: Kingston Town Centre Management have been at the forefront of managing night life in the Town Centre and through their Night Time Manager have engaged and promoted good practice amongst the business community. Extensive work has been carried out with Black Cabs and the Public Carriage Office. Kingston Town Centre Management supports the Purple Flag initiative and has been a key partner in the Best Bar None initiative. Working with the Police banning orders have been issued against sixteen violent persons.							
3.2	Keep the Statement of Licensing Policy under regular scrutiny and review it annually, even though there is only a statutory requirement to do this every 3 years	Ted Forsyth	None	The Policy will be reviewed	By February 2008	Changes to Policy e.g. in respect of smoking ban effects.	None
Update: The Statement of Licensing Policy has been reviewed during 2008, no amendments were suggested and the policy will continue to be reviewed annually even though the statutory requirements is to do this every three years.							
3.3	Impose conditions on licensed premises where deemed appropriate and lawful (noting that this can only be done in response to applications where representations have been received)	Ted Forsyth	None	Respond to applications and requests for reviews and variations in accordance with statutory requirements	Ongoing	Compliance with the licensing objectives	None
Update: This action is ongoing in conjunction with Responsible Authorities. The Head of Environmental Health and Trading Standards has held discussions with Kingston Police to establish how to make the systems even more effective. This action will be kept under review to ensure appropriate conditions are imposed on licensed premises.							
3.4	To implement the agreed protocol with the Police to enforce licensing conditions, in particular to investigate allegations that conditions have been breached	Ted Forsyth	Police	To respond to complaints and carry out intelligence lead inspections	Ongoing	Compliance with conditions	None unless resources are to be increased
Update: The Head of Environmental Health and Trading Standards meets with Kingston Police on a monthly basis to discuss issues which include responding to complaints and sharing intelligence. This action is							

ongoing.							
3.5	Continue to provide police support for youth discos (for under 17-year olds).	John Pendleton	RBK Licensing/ KTCM / Works	4 discos per year	Quarterly (next one Sept)	Youth engagement. 1000+ attendance	Extra police resourcing. Works obtain profit.
<p>Update: The Youth Discos continue to operate with the full support of Kingston Police and the Works Nightclub Management. Each Disco is followed by a debrief to allow Partners to share experiences and to address issues arising from the event. Extensive efforts have been made in 2008 in respect of the event that is held at the Works and has been subject to a number of changes in the way it is run / policed to re-build the reputation of this event as a safe and enjoyable one, free of crime. The Youth Disco remains successful attracting large numbers of young people.</p>							

Aim No 4 To change attitudes to irresponsible drinking and reduce alcohol related crime and anti-social behaviour

	Agreed Action	Lead Officer	Partners	Planned Activities 2007/08	Timescale	Likely Outcomes	Financial Implications
4.1	Adopt a local Alcohol Strategy based on the principles of the new National Alcohol Strategy	Steff Royston-Mitchell	Safer Kingston Partnership Kingston Drug & Alcohol Action Team	Completion of updated Alcohol Strategy and Action Plans	By end of August 2007	Alcohol Strategy in place with sustainable arrangements in place.	
<p>Update: The Alcohol Strategy Action Plans have been completed on schedule and form part of the larger strategic Safer Kingston Partnership Action Plans which are brought together in the overarching Safer Kingston Partnership Plan 2008 – 11. The local Crime and Substance Misuse Strategy is currently being updated as part of the overall process.</p>							
4.2	Co-ordinate action between RBK (Trading Standards) and local Police to reduce under-age drinking in the town centre.	Ted Forsyth	Police & Trading Standards	Test purchasing of targeted premises in order to reduce the number of premises regularly selling alcohol to under 18s.	Ongoing	Reduce the number of premises regularly selling alcohol to under 18s	Broadly neutral.
<p>Update: The Head of Environmental Health and Trading Standards confirms that there has been a move from a</p>							

system of random test purchases to targeted ones where there have been complaints received of underage sales or there is a follow up prosecution. During 2007/2008 a number of test purchases have been carried out throughout the borough. Appropriate action has been taken in each case.

Combating sales of alcohol to under 18s is a high priority of Trading Standards and will remain so in 2008/2009. Officers believe that off licences are now much more aware of their responsibilities and under 18s cannot readily buy alcohol from them in Kingston Town, however this has led to an increase in proxy purchasing where adults are approached to buy alcohol on their behalf. Police are aware of this and have trialled measures in Chessington which they are looking to roll out in other areas of the borough.

This issue remains a priority and regular intelligence lead test purchases by Trading Standards, with Kingston Police attending and issuing Fixed Penalty Notices will continue. The issue remains a regular discussion item at the Joint Agency Group (JAG) meetings.

4.3	Encourage licensees, if appropriate by imposing conditions on licences (particularly of late night pubs), to behave more responsibly by providing plastic glasses and, where appropriate, plastic bottles and preventing customers leaving the premises with glasses and bottles.	John Pendleton	RBK licensing Police KTCM	Joint police. /RBK visits to venues. Identify worst offending venues. Strong encouragement.	Ongoing	Improvement management and reduction in violence	Cost to the venue
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Update: This issue has been successfully addressed lead by Kingston Police working with RBK Licensing Section. Currently Oceana, Works, McClusky's, Eivissa, Essence, Bacchus, Barcadia, Cricketers and Coconut all have conditions on their licence already around the use of plastic bottles / glasses. The only premise that does not is The Kings Tun - discussions have been had with the management who are reluctant or unable to comply due to company policy. The Kings Tun venue remains well managed and there are no concerns at this stage, therefore no further action is proposed in taking this further.

4.4	Make use of powers available under the Criminal Justice and Police Act 2001, exclusions policy in civil law and the Anti-Social Behaviour Act 2003	John Pendleton	RBK Licensing Police KTCM	CJPA enforcement Exclusions/ASBOs	Ongoing	Better managed premises Reduced offended (to be reviewed)	None identified
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Update: Kingston Police have actively worked with Kingston Town Centre Partners to make appropriate use of powers, Behave or Be Banned has been introduced in to the town, with full support from Pub Watch. Behave or

be Banned is a precursor to Exclusions or ASBOs. Currently no ASBOs have been issued in relation to the night time economy. Developing better use of powers is ongoing work supported by all town centre partners and lead by Kingston Police.

4.5	Make better use of the CCTV coverage of the town centre and, as resources permit, extend coverage of monitoring to areas affected by the activities of the night time economy e.g. Kingston Hospital A & E	Martin Lazell	Police, KTCM Kingston Hospital	Preliminary discussions took place with Kingston Hospital to consider the viability of a link between RBK CCTV Control Centre and Kingston Hospital. Current position to be reviewed.	Ongoing		There is a current lack of financial resources to add and maintain cameras to the existing CCTV system for Kingston Town Centre.
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Update: The CCTV Manager reports that no firm actions have transpired relating to Kingston Hospital, but this could simply be a lack of funds. The Council will however be receptive to any proposals for a CCTV link with Kingston Hospital.

The Council will continue to work to improve the effectiveness of the Town Centre CCTV and improvements have been initiated in respect of logging of all operators' activity using new incident logging software. The ability to extract information is currently limited but it is planned to develop a comprehensive report extraction package for the incident database in the next 6 to 12 months.

In the meantime the RBK CCTV continues to be open to all approaches to support initiatives in the Town Centre and work actively with Kingston Police, Kingston Town Centre Management and local businesses to achieve maximum benefit from the CCTV system.

Aim No 5 | To encourage licensees to implement best practice

	Agreed Action	Lead Officer	Partners	Planned Activities 2007/08	Timescale	Likely Outcomes	Financial Implications
5.1	Work with owners and operators of premises in the	Graham McNally	Pubwatch RBK	Best Bar None may include many	Ongoing	Contribute to achieving of	See 5.4

	town centre to encourage an industry-led code of practice focussing on key areas that will have a big impact, developing clear protocols for seeking proof of age and effective end-of-evening dispersal policies and a voluntary end of irresponsible drink promotions. Encourage businesses to ensure that information on transport options i.e. bus stations, taxi ranks, minicab numbers and offices, is widely available as best practice.		Police	of these criteria See 5.4 separate project part of Safer Kingston Partnership		LAA three year assault stretch target for town centre	
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Update: Kingston Town Centre Management has been a key Partner in the Best Bar None initiative focussed on licensed premises. In addition Kingston Town Centre Management have supported Pubwatch and initiatives such as knife arches in use at major night clubs, and the use of Passport and Driving Licence readers in the Works nightclub. Through the BID and BID2 this initiatives will be pursued working closely with the Night Time Manager and Partners to continue to present good practice amongst the evening business operators.

5.2	Impose more restrictive operating conditions on premises where there is evidence of problems.	Ted Forsyth	Subject to representations from responsible authorities [e.g. police] and decisions of Licensing Sub Committees	Respond to representations through reports to Sub Committees for decision	Ongoing	Not known	None
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Update: The Head of Environmental Health and Trading Standards has continued to monitor evidence of problems in licensed premises and has successfully imposed stricter conditions following second failed test purchase. This action will be ongoing with robust monitoring and direct action as appropriate.

5.3	Target premises known to have problems and help them to develop actions to trade more responsibly and reduce the burden on the majority of premises who meet their requirements	Ted Forsyth	Police KTCM	Intelligence led inspections	Ongoing	Compliance with licensing objectives	None
Update: The Head of Environmental Health and Trading Standards in partnership with Kingston Police have targeted premises where intelligence led test purchases and inspections have been aimed at highlighting the issues and offering help and support encouraging responsible trading.							
5.4	Work with licensees to set up a responsible licensees' accreditation scheme as part of the emerging Kingston Alcohol Strategy and encourage licensees to participate in it	Charlotte Fitzgerald	KTCM Kingston Police RBK Environmental Health London Fire Service Licensees	Identify resources Develop assessment scheme and test Launch Operate Scheme Evaluate and Review Pilot Best Bar None Scheme to be established during 2007/08	July 2007 Aug/Sept 2007-07-24 Oct/Nov 2007-07-24 July 2008	Measured by: <ul style="list-style-type: none"> • Number of Town Centre licensed premises participating in the scheme • Number of premises meeting BBN Kingston minimum standards on first and second inspections • Number of active members of PubWatch • Evidence of 	£8k Basic Command Unit Funding KTCM - half-day per week Use of venues Sponsorship

						<p>crime reduction (if possible)</p> <ul style="list-style-type: none"> • Positive publicity for Town Centre • Increased customer confidence 	
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Update: The Safer Kingston Partnership introduced a highly successful responsible licensees' accreditation scheme, Best Bar None, and have actively engaged licensee's participation. Best Bar None is now in its second year and has been a huge success attracting both participants and positive media coverage. In 2008 twenty three licensed Premises participated in the scheme with the Award Evening held in the Guildhall. The Safer Kingston Partnership is fully supportive of this scheme and receives regular reports on this initiative and are looking to expand the scheme, to raise its profile and to enhance its status.

5.5	Ensure as far as possible that managers of "smoke free" legislation are aware of the legal requirement not to allow smoking in their premises and that they make their customers aware of the need to behave responsibly whilst smoking outside [e.g. by not causing noise or obstruction or leaving cigarette litter]. The Licensing Committee should consider whether there can and should be changes to the Council's licensing	Ted Forsyth	None	<p>Visit premises as far as possible to ensure compliance.</p> <p>Report to Licensing Committee and Council re: change in policy.</p>	<p>Within 10 months from start of legislation and in response to referrals.</p> <p>Licensing Committee in May and October 2007. Council before Feb 2008</p>	<p>Not known</p> <p>Change in policy</p>	<p>Costs met from specific Government allocation</p> <p>None</p>
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	<p>policy having regard to the effect that smoking in outside areas may have on residents living in the vicinity. This will be particularly relevant when considering variations to licences under the 2003 Act in order to permit the use of outside areas that are currently prevented from being used at times when premises are allowed to sell alcohol. Best Practice examples will be investigated</p>						
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Update: It is fair to assume that Premises Managers particularly of licensed premises are aware of the “smoke free” legislation, their duties and responsibilities. Compliance is very high and complaints minimal. This function is picked up during routine inspection by Environmental Health Officers who also have responsibility for food safety, licensing and health and safety. The Council have received few applications to vary premises licences for the express purpose of extending hours of use of external areas although planning applications have been made for the construction of smoking shelters and layout variation applications have been made. The potential impacts of these structures are assessed and where appropriate conditions have been agreed.

Aim No 6	To ensure Kingston Town Centre is clean and attractive at night
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	Agreed Action	Lead Officer	Partners	Planned Activities 2007/08	Timescale	Likely Outcomes	Financial Implications
6.1	Improve lighting, particularly in locations that are dark and uninviting, but heavily used	Paul Stack	KTCM Police	Completion of the Riverside lighting improvement scheme	Summer 2007	Reduced fear of crime – improved riverside lighting	£25,000 Partnership funding negotiated

Update: The Riverside lighting Improvement Scheme has been completed within budget and within the Summer 2007 timescale. The Public Lighting Manager continues to monitor the town centre area to ensure that areas of heavy use remain well lit, inviting and safe. The Executive at its meeting on 22nd July 2008 approved funding to prepare a Creative Public Lighting Strategy for Kingston Town Centre. The Service Manager (Highway Assets) will engage a specialist consultant to study the creative, practical and technical considerations to deliver this framework strategy.

6.2	Improve the visual environment at gateways into the town centre	Caroline Kearey	H&T, Kingston University, Kingston College, Design Champion	Joint project with University and College to draw up brief for improvements to the Gateways focussing on College Roundabout	Brief established Summer 2007, detailed work on College Roundabout to commence Sept 2007	Overall strategy for gateways and specific proposal for College Roundabout	£28,000 already allocated (Hammersons) for improvements to College Roundabout
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Update: As part of the improvement to the visual environment at gateways into the town centre the Council's Conservation and Design Team have developed a joint project with the University and College to introduce a major piece of public art on College Roundabout. The project has resulted in a large number of scale model entries which were judged by the Public, Members and Officers with the winning scheme being selected for developing into a full scale sculpture. The project has moved into its implementation phase which should see the structure in place by late 2009.

6.3	Improve visitor safety along the Riverside Walk, particularly those areas in close proximity to bars and night clubs. In this respect the Council will, in Spring 2007, be installing safety railings along the section of the Riverside Walk between Kingston Bridge and the Gazebo Public House	Neville Rainford	NPS KTCM Thames Landscape Strategy Police	Railings finished, awaiting permission for barriers on steps adjacent to Kingston Bridge.	Summer 2007	Riverside Safety Project completed.	Project completed within £100,000 budget (with additional £10,000 contingency).
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Update: The Riverside Railing Project has been completed within budget and within the agreed timescale. This

area offers safe and friendly family areas which since its completion has attracted a greater number of families utilising facilities on this stretch of the riverside walk. In addition the opportunity was taken in association with adjacent landowners to upgrade and improve the walkway surface, planting, street furniture and lighting in this location.

The local Nightclub and Bars have also extended safety training and safety equipment for their staff to enable them to immediately address any water access issues.

This action is now complete.

6.4	To improve the quality of the Riverside Walk referred to above, the Council in association with Canadian and Portland, the owners of Bishop's Palace House will implement an environmental enhancement scheme in Spring 2007, which involves improved lighting, surfacing, seating and planting	Andrew Lynch	RBK together with Canadian & Portland Estates, Samuel Smiths, KTCM and TfL	Scheme completion	Works commenced in May with completion expected in August	Enhanced environment, more attractive to visitors and discouraging crime and anti social behaviour.	The project, costing £105,000 in total has been funded by the named partners
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Update: This project has supported the Council's scheme to introduce safety railings between Kingston Bridge and the Gazebo Public House. The scheme provided a high quality landscaping scheme and much improved lighting to attract more visitors whilst reducing opportunities or perception of crime or anti social behaviour. The project was largely funded by external funding sources and was completed by Autumn 2007. This action is now complete.

6.5	Progress proposals to make other riverside areas within the town centre safer in the evenings and at night. Spaces such as Eagle Wharf (the public space next to the Ram Pubic House) and Thames Side are known 'problem'	Andrew Lynch	RBK together with the various landowners, Kingston Society and other amenity groups, TfL, DfL and the	Finalise scheme design for Eagle Wharf and commence implementation and progress feasibility research for Thames Side.	Implementation of Eagle Wharf scheme programmed for end of 07/08	Enhanced environment, more attractive to visitors and discouraging crime and anti social behaviour.	The Eagle Wharf scheme has been provisionally costed at circa £280,000, paid for by
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	areas at night, and funding from Transport for London has been secured to improve the quality of these spaces and make them desirable places to visit. Creating places that attract a broad cross-section of visitors will improve surveillance and help to make these riverside spaces self-policing		police				TfL and RBK S106 funds
<p>Update: Working with Partners the Council has progressed proposals to upgrade the Kingston Town Centre riverside environment, and make the area safer in the evening and at night. The focus was the area of Riverside Walk close to Kingston Bridge, but is now on Eagle Wharf where a scheme is substantially designed, and implementation is programmed to run over the end of this financial year with completion in 2009/10. In addition initial Thames Side feasibility/scoping work has been completed. However, progress at Thames Side will need to be programmed to follow the implementation of the Eagle Wharf scheme. The Council together with Partners are also engaged in a Riverside Improvement Masterplan aimed at addressing a range of riverside initiatives to develop improvements along the length of the riverside walk. This action is ongoing.</p>							
6.6	Provide clear signing of routes to and from the Theatre which link with the train station, buses and car parks and seek to make these routes both inviting and attractive. Suggested routes are: <ul style="list-style-type: none"> - Kingston station to Fife Rd/Clarence St/Church St/Market Pl/High St – Theatre - Drapers Car Park to Kingston Hall Rd/High 	Paul Stack	KTCM Theatre Trust London Buses Kingston Tourism Working Group	Neighbourhood Committee approval in July 2007 for signing package. Executive funding to be sought. Clear signing to be in place prior to Theatre opening.	Summer /Autumn 2007 for funding bid Implementation of scheme scheduled to coincide with Theatre opening timescale.	Improved public awareness of Theatre	Estimated cost of signing changes £9,000

	<p>St – Theatre - Fairfield Bus Station and Cattle Market car park to Clarence St/Church St/Market Pl/High St – Theatre - John Lewis bus stops, Wood St to Little Wood St/Church St/Market Pl/High St – Theatre - Brook St bus stops to Eden St/High St – Theatre Turks Pier (and also Bentall’s car park), Wood St to Vicarage Rd/Riverside/Charter Quay Piazza/Wadbrook St – Theatre</p>						
<p>Update: The Rose Theatre signage relating to both vehicular and pedestrian traffic was considered, implemented and completed prior to the Rose Theatre opening. Subsequent to the Rose opening Council Officers have monitored town centre signage to ensure it remains fit for purpose. Bus Stop shelters and timetables are illuminated at night, mainly using solar power, providing improved public awareness for public transport users visiting the Theatre. K+20 and the town centre future development will need to address a full town centre signage strategy as part talking Kingston Town into the future. This current action is complete.</p>							
6.7	<p>Promote, and support Kingston Town Centre Management initiatives to clean private alleys off the main streets, including Castle Street and Eden Street, and the introduction of pavement washing on an</p>	Mike Dixon	KTCM	<p>Continue to support KTCM BID initiative Assess future opportunities of including street washing as part of ongoing street</p>	Ongoing	Cleaner environment	Initially Funded by KTCM

	appropriate basis			cleaning contract. Regular bi-monthly Town Centre Environment Group meetings			
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**Update: Kingston Town Centre Management have introduced, as part of the BID, a full and comprehensive initiative to manage the cleansing of private alleyways together with the introduction of gum removal and pavement washing as appropriate. The Council have supported both initiatives and continues to co-operate with Kingston Town Centre Management particularly in respect of the gum removal and street washing and any permissions that may be required.
Kingston Town Centre Management and Partners continue to meet on a regular basis to raise and address issues of concern through a Town Centre Environment Group.**

6.8	Explore options for the provision of additional toilet facilities, including disabled facilities, in appropriate locations. This could be achieved through S106 legal obligations on the back of significant developments, or through the use of a LPSA reward grant. There may be other funding opportunities that could also be beneficial	Graham McNally	RBK	To consider all options for public toilets at two locations: in front of All Saints Church and near the Station forecourt. Consider if S106 money under 'safety and transport headings' could part fund this. RBK to consider passing Bath Passage asset to KTCM	Scope and cost 2007 Identify funding options 2007/08	Cleaner environment	To be identified
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**Update: Through the Councils Planning process Officers continue to seek the provision of toilets as part of any new build, redevelopment or refurbishment.
Consideration of toilet provision as part of the redevelopment/refurbishment of All Saints Church and Kingston Railway Station remains an ambition as neither of these proposals has reached implementation stage.
Bath Passage Toilets have suffered substantial damage and has reached the stage where the infrastructure of the facility is no longer viable to maintain this asset and it has been declared surplus to the Council's needs.**

The issue of additional toilets has not been addressed to a satisfactory conclusion and remains an ambition that will need to be addressed a part of the town centre bid for Purple Flag status. Opportunities may also arise under proposals in K+20.

6.9	Encourage the Police to take enforcement action against perpetrators of street fouling. Offenders can be prosecuted under Section 5 of the Public Order Act 1986 and on the spot fines can be levied for disorderly behaviour under Section 1 of the Criminal Justice and Police Act 2001	Marion Todd	Police RBK	Establish the extent of the problem and appropriate level of enforcement action	Ongoing	Cleaner environment	
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Update: Kingston Police, the Council and Kingston First are working together with other agencies to address a range of anti social behaviour issues in the town centre. Through the partnership the aim is to negate the need for formal prosecution by educating and encouraging behavioural change to reduce street fouling. This issue will continue to be monitored and addressed through the Safer Kingston Partnership and given appropriate priority against other crime and disorder issues.

6.10	Review the street cleansing regime in the town centre and revise as appropriate when future contracts are renegotiated. This may include wet washing of streets in 'hot spot' areas before people arrive in the mornings, e.g. around transport interchanges, including bus stops in Eden Street	John Littleboy	Veolia, Quadron, KTCM	Review appropriateness of Contractor re street cleansing in the Market Place and Thames Riverside.	Specification and pricing currently being reviewed. Long term arrangements may need to be part of re-tendering of cleansing contract.	Better & enhanced cleansing methods.	Within existing cleansing financial envelopes.
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Update: The street cleansing regime in the town centre has been reviewed with particular focus on the cleansing arrangements for the Market Place and the Riverside. Responsibility for cleaning these areas has been transferred to Veolia. Longer term arrangements for Kingston Town Centre will be reviewed, whilst in the short term the efficiency and effectiveness of current cleansing activities will be assessed in Partnership with the

Council's contract partner Veolia.

The cost of revising this service has been contained within the existing cleansing budget and early indications and feedback is that improved standards of cleanliness have already been achieved in the Market Place and on the Riverside Walk.

6.11	Seeking the agreement of late night take-away premises (including trailers and kiosks) to provide bins outside their premises which are regularly emptied and cleansed at their expense and provide or pay for street washing outside their premises on a weekly basis	Ted Forsyth	Neighbourhood Services Highways Environment and Sustainability	All take away premises within the Town Centre already have a condition requiring the collection of waste and cleaning of pavements.	Contact regarding bin provision within 2 months of agreement	Cleaner environment	None
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Update: The Head of Environmental Health and Trading Standards reports that late night take-away premises have a condition on their licence concerning cleanliness although not to a detailed specification. Several have been approached regarding litter and assurances have been given that they clean the pavements weekly. Officers and Partners accept that as will be evidenced by the grease stains, in some areas it could be done to a better standard. The Town Centre Night-time Manager checks all the premises during night time patrols and reports that broadly they are acting responsibly.

6.12	Encourage businesses to better manage and reduce their commercial waste. Ensure that businesses package their waste in suitable containers.	Roy Douglas	KTCM Trade Waste providers	Engage with town centre businesses to establish demand. Bring trade waste operators together to agree working practices Implement enforcement regime as part of	Part of ongoing Waste Strategy 2007/08	Cleaner Environment	To be identified
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				future Waste Strategy			
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Update: This issue remain unaddressed in any formal sense and the opportunity afforded by the Directorate of Environmental Services realignment will be taken to now produce a Street Scene Strategy in 2008/09 for formal adoption by Executive after consideration by the Neighbourhood Committees. The Street Scene Strategy will address a range of street activities and will bring together in one document Council policy on street scene activities. Action ongoing.

Aim No 7	To provide more uniformed personnel on the streets at night
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	Agreed Action	Lead Officer	Partners	Planned Activities 2007/08	Timescale	Likely Outcomes	Financial Implications
7.1	Participation in the Joint Transport Action Group set up to review the work of each Safer Transport Teams in South West London and to discuss priorities, activities and performance etc.	Marion Todd	Safer Kingston Partnership Police KTCM RBK	Establish agreed aims, priorities, actions and performance measures for Kingston Town Centre	Ongoing	Reduced fear of crime Reduced victimisation	To be identified

Update: The Safer Kingston Partnership Manager confirms that the Safer Kingston Partnership has been represented at all but one of the Joint Transport Action Group meetings. The Group continues to review the work of each Safer Transport Team in South West London to agree priorities, activities and performance measures that will reduce fear of crime and reduce victimisation.

7.2	Encourage Partners to continue to support the funding of street pastors (United Reform Church volunteers operating in 2 teams of 6 - 8 persons (depending on availability) on Fri and Sat nights 10:00pm – 4:00am) i.e. joint funding by Police, KTCM,	Gillian Pennington	Street Pastors, Kingston Police, Local Churches, KTCM Pubwatch (Pubs and Clubs)	Continued patrols on Friday & Saturday nights	On-going	Reduced fear of crime Reduced victimisation	Police BCU Partnership Fund - £7K in 2007/08
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	the Council and Pubwatch to meet the costs of a full time co-ordinator and providing training and radios for Street Pastors.						
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Update: The Street Pastors continue to enjoy support of the After Dark Partners and as a service the Pastors continue to grow both in size and in terms of impact on the town centre. The Street Pastors have secured funding from a range of partners and currently have Council Grant applications pending for their future ambitions to train more Pastors and improve the services they are able to offer. The Kingston Town Centre Night Time Manager enjoys excellent relationships with the Street Pastors and include issues that concerns the Pastors in her regular night time reports. This action is ongoing.

7.3a	Encourage Partners to continue to support police resources by the employment of evening wardens/ambassadors and taxi marshals (see 8.5)	Marion Todd	Safer Kingston Partnership Police KTCM	Meet with partners to review current arrangements and agree resource implications and funding sources to maintain this initiative	Winter 2007	Reduced fear of crime Reduced victimisation	To be identified Together with contributing partners.
7.3b		Paul Drummond	Public Carriage Office				

Update: TfL have confirmed that the Taxi Marshalling Scheme was put to tender in October 2008 with a view to issuing a contract before the end of the year. The Kingston Scheme is scheduled to operate for the next three years.

Aim No 8 To further improve bus and rail services, increase the provision of night-time taxi, and minicab and car parking facilities and provide enhanced passenger information to help people get home safely at night

	Agreed Action	Lead Officer	Partners	Planned Activities 2007/08	Timescale	Likely Outcomes	Financial Implications
8.1	To lobby for improved late night public transport through more train services after midnight, and later opening and staffing of the	John Martin	SWT Network Rail DfT TfL London Buses	Public Transport Liaison Meetings	On going	Night 57 introduced 30/6/07. Night 71	None direct to RBK.

	station ticketing hall, the extension of all night bus services by making a sound business case for such provision. It is acknowledged that it may be unrealistic to seek a 24-hour rail service in view of the need to undertake rail maintenance. However, through discussion with SW Trains, it may be possible to negotiate later rail services on busy nights, including the weekends		Kingston Tourism Working Group			deferred by London Buses. Longer booking hall opening hours likely after rebuilding of station 2008/09. Increased Network Rail engineering commitments mean track availability likely to decrease for later rail services.	
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Update: The Public Transport Officer maintains strong links with all public transport operators and has continued to lobby for late night transport service improvements. The Borough is now served with a 24hour bus service on routes 57, 65, 85, 131/N87, 213/N213, 281, and 285. There is a proposal being pursued for a Night bus to Chessington to be introduced by London Buses in 2009/10. The Council is also pursuing the opportunity, on rebuilding the Kingston Railway Station, for the Booking Hall to be open longer hours.

8.2	To continue to impress upon the Mayor for London Kingston town centre's importance as a metropolitan entertainment centre and to work with the Mayor to build on the success of existing initiatives, extending and	John Martin	Mayor of London GLA TfL London Buses SCC Kingston Tourism Working Group	Public Transport Liaison Meetings	On going	TfL services to Surrey upgraded 30/6/07. Last 406 is at 00:15 daily. No Surrey funding for bus	None direct to RBK.
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	improving the quality and availability of late night bus and rail transport to and from Kingston. Late night buses over the borough boundary into Surrey e.g. to Epsom and Esher, are also needed as significant numbers of night time visitors to Kingston live there					services after 18:30.	
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Update: The ambition to extend late night bus service over the Borough boundaries into Surrey remains an ambition. Currently the TfL services to Surrey which were last upgraded in 2007 means that the last 406 to Epsom is now at 00.15 hrs daily. Surrey County Council continues its policy of not funding buses after 18.30hrs. The Public Transport Officer will continue to pursue every opportunity to increase late night public transport provision to and from Kingston.

8.3	Encourage the increased availability of both black cab and minicab services, particularly at night club closing times by facilitating a taxi marshalling service, minicab kiosks and locations from which taxis and minicabs can be ordered and appropriate safe waiting places for taxis and minicabs	Graham McNally	Transport for London. Public Carriage Office. RBK Black taxi cab association. Private Hire Companies	TFL have agreed to fund the Black taxi cab Marshall scheme for a year KTCM have funded the three Mini Cab booking Kiosks	Christmas 2005 and 2006 ongoing	Contribute to achieving of LAA three year assault stretch target for town centre	Cost of Christmas 2007
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Update: TfL have confirmed that the Taxi Marshalling Scheme was put to tender in October 2008 with a view to issuing a contract before the end of the year. The Kingston Scheme is scheduled to operate for the next three years.

8.4	Consider whether the availability and affordability	Paul Drummond	Public Carriage Office (Robin	Meet with PCO and KTCM to	Autumn 07 for first meeting	May identify need for	Could be significant
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	of black cabs has an impact on the ability to meet the Strategy aims; how this is being addressed in other town centres offering late night entertainment; and the possibility of lobbying the Mayor for London (e.g. with other outer London boroughs) on better provision and reduced fares		Gillis) KTCM KUSU Pubwatch Night Clubs	discuss constraints and agree way forward. Discuss options with users	with PCO. Follow up mtgs in winter	statutory changes or subsidy source	
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Update: The Neighbourhood Traffic Engineer Manager has approached TfL and can confirm there are no discounted black cab schemes in Kingston or in any other GLA licensing area. Discussions have continued but there appears to be no practicable way forward of introducing such a scheme supported by black cabs drivers. TfL have indicated that they would not consider a Londonwide scheme. Kingston Town Centre Management whilst supporting the concept identify that only a small number of black cabs provide a five star service, any discounting may distort the supply, competition and demand balance. Kingston Town Centre Management also notes that Partners in Kingston Town have supported 24hour bus services, there are also minicabs and investment has been made on Night Time Travel maps for the student population. It is unlikely that this ambition will be achieved.

8.5	Work closely with the Police and the Public Carriage Office to consider and implement appropriate initiatives to reduce illegal minicab touting, including considering whether, and how, CCTV might effectively be used to clamp down on touts (see 7.3)	Paul Drummond	Police, Public Carriage Office Parking Manager CCTV Manager KTCM	Matter already discussed extensively. Need to establish without doubts legal and financial position and any consequences. Summary report required clarifying the position and	Report for Winter 2007	Decision on viability of CCTV enforcement. May remove illegal touting where used but displace it elsewhere. Awareness of potential of alienating innocent public who get caught collecting	Potential for significant enforcement and infrastructure costs falling to RBK and Partners.
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				Partners views for consideration by RBK Executive.		friends and relatives. CCTV used for intelligence gathering and successful conviction for touting by Police and PCO	
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Update: Council Officers have undertaken trial observations to establish the type of vehicular movement at a prime town centre location and were unable to establish the extent of any mini cab touting although they did observe large numbers of private vehicles collecting clubbers.

CCTV is used throughout the town centre as an observational tool to provide intelligence and to support the partnership of Kingston Police, Kingston Town Centre Management and the CCTV Centre. The CCTV Team have successfully worked with the Police in obtaining two arrests for touting.

Council Officers concerns still exist regarding the legal and financial position relating to the use of CCTV to tackle mini cab touting, there are also concerns at issues of displacement and alienating innocent members of the public caught by this initiative when picking up family and friends. If the pick-up locations were displaced to a less secure location this may result in greater danger and a possibility of pick-ups occurring outside of the CCTV vision.

It has not been possible to secure agreement between Partners to implement this action.

It is proposed to call a meeting of the key Partners to discuss this issue again with a view to seeking agreement on the best methods of tackling mini cab touting, the aim will be to produce a short report identifying the issues by Spring 2009.

8.6	Seek the provision of adequate and safe car parking facilities for night time users	David Bardsley	Private sector car park operators	Maintain current status. Opening to midnight or later at Cattle Market, Drapers and Bentall Centre car parks.	Ongoing	Improved access to safe car parking facilities for night time visitors	Additional operating costs recovered from charges.
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				<p>24 hour opening with CCTV coverage at Canbury, Ashdown Road and Cattle Market surface car parks.</p> <p>24 hour availability at Fairfields and St. James's Road MSCPs. All sites above have been accredited under the "Park Mark" Safer Parking Scheme</p>			
<p>Update: The Parking Services Manager together with private operators continues to promote and provide safe car parking facilities for Kingston Town Night-time users. The planned activities for 2007/08 were completed and have been sustained and are ongoing. All car parking operatives accept that it is fundamental to their use and success that car parks remain accessible, well lit and safe. No further action is proposed.</p>							
8.7	Improve public transport connections and interchanges at the bus and train stations	John Martin	TfL London Buses SWT Network Rail	<p>Surbiton interchange improvements.</p> <p>Works to enable Oyster Prepay to be introduced on</p>	Autumn 2007. 2009	Bus stop closer to station, with shelter	TfL funded. None direct to RBK.

				SWT services in 2009. Kingston-Surbiton Bus Expressway Study	2008		
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Update: The improvements to the Surbiton Interchange were completed in 2007. The equipment to read both Oyster and ITSO cards is scheduled for installation at all SWT stations in 2009/10 which will assist greatly the pre paying public transport traveller. Work on the Kingston – Surbiton Bus Corridor Study is due to be undertaken by Consultants with a view to reporting to the appropriate Committee(s) in Spring 2009, however it should be noted that currently there is no LIP funding for any proposed works.

8.8	To set up a website or link to a website that informs people planning an evening out in Kingston town centre of things to do and how to get home safely by providing information on e.g. opening/closing times of venues, night time bus routes, the availability of minicab booking kiosks and how to pre-book journeys home, how to recognise licensed cabs and minicabs etc	James Parker	KTCM RBK Tourism	JP to place Kingston Safer Travel at Night card on Travel Awareness pages JP to distribute STAN cards to local pubs	End of July '07 Mid July '07	Visitors to the town centre will know how to travel home safely at the end of a night	£300
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Update: Kingston Town Centre Management has produced and distributed an updated Safer Travel At Night Z-card. The Councils Road Safety and Travel Awareness Team will continue to publicise and distribute the Cards alongside sustainable transport material. The Cards were well received at Kingston University Freshers' Fayre. Since September 2008 both Kingston Town Centre Management and the Road Safety and Travel Awareness Team have publicised and promoted Safer Travel at Night at various events and activities with all costs contained within budgets

Safer Travel at Night information has been made more prominent on the RBK website to coincide with the winter nights, this will include direct external access to the Kingston Town Centre Management leaflet PDF.

Kingston Town Centre Travel Plan (a partnership between RBK and Kingston Town Centre Management) is to produce a website focusing on travel, including information on safer travel at night with relevant Kingston Town Centre Management branding

8.9	Utilise, publicise and extend the existing on-street Information Points to provide 24-hour information on the different available transport opportunities i.e. bus and rail stops, routing and timetable information, time of the last train; taxi and minicab pick up points and booking offices; car park location and opening hours; and public safety information.	James Parker	KTCM RBK Tourism	JP to produce posters related to Safer Travel at Night to be displayed in the town centre notice boards / neighbourhood poster boards	End of August '07	Visitors to the town centre will know how to travel home safely at the end of a night	£500
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Update: The Road Safety and Travel Awareness Team have supported Kingston Town Centre Management in its production of a Safer Travel At Night Z-Card providing distribution via information points and other similar type outlets.

There is currently no progress on introducing 24 hour public transport information although Kingston Town Centre Management continues to pursue this ambition but require the support of travel operators and Transport For London.

8.10	To seek to persuade Kingston University, the Student Union (KUSU) and other Universities to expand their role in contributing to the provision of late night transport to meet the needs of an increasing number and diverse range of	Pat Loxton	KU & their planning consultants, other universities e.g. Roehampton, St Mary's, TfL/London Buses, Kingston	<ul style="list-style-type: none"> • Include in range of matters to be discussed with KU re. their emerging campus development. 	Approx. 1 year	<ul style="list-style-type: none"> • Identification of possible available options and partnership arrangements 	-
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	students using the town centre. Undertake research and analysis in other appropriate London boroughs and university towns with recent large increases in student numbers		College	proposals, accomm. strategy etc • Contact other relevant universities re. their arrangements to bus students into/out of Kingston town centre at night. Ascertain if they have similar issues & how they are being addressed		• May highlight different approaches and options to consider and pursue	
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Update: The Principal Planning Assistant approached a total of 15 Universities and Colleges of Further Education in the general catchments area of Kingston i.e. adjacent London boroughs and extending outwards to Guildford, Uxbridge, Egham, Ealing, Ewell and Croydon to find out how they deal with issues relating to late night student travel arrangements and whether they might be interested in some level of partnership working with RBK to improve late night transport to and from Kingston. The response rate was disappointing; despite sending out a reminder and speaking to a number of them directly, only 4 of the 15 responded. The responses provide brief views of University providers outside Kingston and may assist future considerations but do not offer any short term solutions or strong elements of support for this initiative. The Principal Planning Assistant remains in close contact with Kingston University discussing and developing the University's emerging Campus Development proposals, Accommodation Strategy and Updated Travel Plan with late night transport remaining an important live issue for discussion and further consideration.

Aim No 9	To reduce noise at night
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	Agreed Action	Lead Officer	Partners	Planned Activities	Timescale	Likely Outcomes	Financial Implications
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				2007/08			
9.1	It is a priority to improve the provision of late night transport and help people find the right transport home as quickly as possible, so that crowds do not congregate after night clubs close and cause noise disturbance	James Parker	KTCM	JP to place Kingston Safer Travel at Night card on Travel Awareness pages JP to distribute STAN cards to local pubs	End of July '07 Mid July '07	Visitors are able to find the right transport quickly and easily.	£300
<p>Update: Kingston Town Centre Management has produced and distributed an updated Safer Travel At Night Z-card. The Councils Road Safety and Travel Awareness Team will continue to publicise and distribute the Cards alongside sustainable transport material. The Cards were well received at Kingston University Freshers' Fayre Since September 2008 both Kingston Town Centre Management and the Road Safety and Travel Awareness Team have publicised and promoted Safer Travel at Night at various events and activities with all costs contained within budgets</p> <p>Safer Travel at Night information has been made more prominent on the RBK website to coincide with the winter nights, this will include direct external access to the Kingston Town Centre Management leaflet PDF.</p> <p>Kingston Town Centre Travel Plan (a partnership between RBK and Kingston Town Centre Management) is to produce a website focusing on travel, including information on safer travel at night with relevant Kingston Town Centre Management branding</p>							
9.2	Use uniformed and security staff to keep order in queues for those waiting for transport home, including keeping noise levels down, reporting any problems to the police and helping people find the right transport home. Night club, pub and bar employees are	Graham McNally	KTCM RBK & Police & businesses	Fund Black Taxi Cab Marshalling scheme at Xmas 07 SIA door supervisors at each Kiosk to be paid for by	Christmas 2005 and 2006 ongoing	Contribute to achieving of LAA three year assault stretch target for town centre	Cost of Christmas 2007

	seen as having primary responsibility for this.			the Private hire companies			
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Update: The Public Carriage Office has agreed to fund Black Cab Marshals full time. In addition some licensed premises take an active role in overseeing the security of their clientele and controls of queues and crowds leaving premises to reduce noise and anti social behaviour. Management of people leaving premises and finding appropriate transport modes have greatly improved since the After Dark Strategy was adopted. The Street Pastors are also pro-active in assisting lone females and young people in getting home.

9.3	Continue to investigate complaints about noise from premises under Section 79 of the Environmental Protection Act and issue abatement notices where a statutory noise nuisance is judged to have occurred	Ted Forsyth	None	Respond to complaints	Ongoing	Abatement of statutory nuisances	None
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Update: This reactive work is undertaken as a matter of routine. Where premises licence conditions are applicable the Licensing section will undertake the initial investigation to check compliance before passing the case to Environmental Health for investigation. Where Statutory Noise nuisance is established appropriate abatement notices will be issued. This action is ongoing.

9.4 a	Tackle noise from licensed premises through the provisions of the Licensing Act 2003. This includes the power to issue a 24 hour closure order for any licensed premises causing a public nuisance under the Anti-Social Behaviour Act 2003.	Ted Forsyth	Police RBK Licensing KTCM Pubwatch	Respond to complaints, disorder, and intelligence swiftly	Ongoing	Compliance with licence conditions and reviews of licences	None identified
9.4 b		John Pendleton					

Update: The Head of Environmental Services and Trading Standards and Kingston Police working in partnership continue to monitor complaints of noise from premises. Since the adoption of the After Dark Strategy there have been no incidents of excessive noise that have resulted in closure notices being served. Review is always

an option for Environmental Health as a Responsible Authority, as well as in partnership with the Police. Under S40 of the ASBO Act 2003, only the Chief Executive of the local authority can issue a 24 hour closure notice due to noise. There have been no significant premises attracting this level of enforcement. Where appropriate, licensed premises have conditions on their licence around dispersal and reducing noise, as set by the local authority noise team. Police are not the lead on this area but continue to support the Council and can, if required, make an arrest if such a notice is issued and it is contravened.