

Adapting your home



Adaptations to help you live more independently in your Council home



Community Care Services

Who can apply?

- You need to be registered as a disabled person or eligible to be registered as a disabled person, and be;
- Ordinarily resident in the Royal Borough of Kingston in a Council property

What adaptations can I get help with?

Major adaptations are structural works that usually cost over £1000. Some examples of some major adaptations are:

- Over bath shower
- Level access shower
- Stairlift
- Ramp for wheelchair access
- Widened doors
- Ceiling track hoist

All adaptations are installed using the Council's approved adaptation contractors. The contractor will contact you and arrange a convenient start date.

What is the process?

The first thing to do is to contact our Occupational Therapy Initial Response Team (see page 5). The Team will arrange for an Occupational Therapist to visit you at home to see what adaptations you need to help you to live independently in your home.

This is called an 'assessment' of your needs. The Occupational Therapist may need to ask your GP for some medical information to support your grant application.

If the Occupational Therapist decides that you do need your home to be adapted, they will make a formal recommendation to the Council's Housing Department.

Following the assessment the Occupational Therapist will recommend whether you need equipment or minor or major adaptation work, or discuss with you the option of rehousing.

The Occupational Therapist will discuss recommendations with the Occupational Therapy Performance and Development Manager and agree them.

A formal recommendation is passed to the Council Housing Property Services advising of the work recommended on the grounds of your disability.

The estate manager is advised of the recommendation and asked to agree the proposed works. They may also comment on rehousing options.

The Occupational Therapist may visit when the work is in progress.

When the work is completed the Occupational Therapist will visit to check that the work meets your disability needs. Housing property services will also visit to check the work is of the required standard.

How do I apply for help?

If you are aged 18 or over, please contact:

Occupational Therapy Initial Response Team

Telephone: 020 8547 6621

Email: OTRIT.Team@rbk.kingston.gov.uk

If you are under the age of 18 please contact:

Children and Young People's Service

Telephone: 020 8547 6527

How do I make a comment or complaint?

If you have a complaint, compliment or suggestion about any of our services, please contact:

Complaints and Information Access Officer

Guildhall 1

Kingston KT1 1EU

Telephone: 020 8547 4716

Fax: 020 8547 6148

Minicom: 020 8547 5819

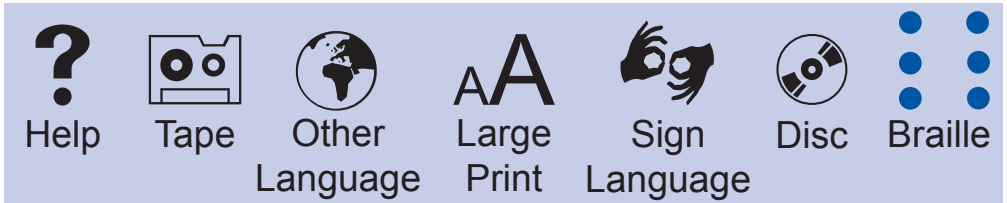
Email: karen.fenwick@rbk.kingston.gov.uk

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Please ask us if you need help to understand this information or you need it on audio-tape, in another language, in large print, in sign language, on computer disk or in Braille.

Helpline

Telephone: 020 8547 5757

Minicom: 020 8547 5819

Email: community.care@rbk.kingston.gov.uk

Website: [www.kingston.gov.uk/
communitycareservices](http://www.kingston.gov.uk/communitycareservices)

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Minicom: 020 8547 5819