

Action	Leads & Partners tbc	Time scale	Resource s	Action plan ref
<b>Improve health care for homeless households</b>				
<p>1. The PCT have recently appointed a Public Health strategic lead for homelessness who's role will be to progress the following areas:</p> <ul style="list-style-type: none"> <li>a. Ensure health visitors identify the housing status of families as part of the family health needs assessment and link with housing services as appropriate</li> <li>b. Establish a system for involving health visitor and other relevant health professionals in housing professionals meetings</li> <li>c. Investigate the potential to introduce enhanced GP services or provide health visitor specialists linked to hostels</li> <li>d. Explore and respond to staff training and information needs adopting a multi agency approach</li> <li>e. Implement recommendations from YMCA needs assessment</li> </ul>	Sally Johnson/ Caroline Catlow/ Jason Carey			15, 96, 97a
<p>2. Implement the NOTIFY system, ensure this is co-ordinated with ASKK and other info sharing mechanisms, and include provisions in the systems to ensure agencies take appropriate action once they are notified.</p>	Martin Lambert/ Caroline Catlow		Within existing	96
<p>3. Set up a general medical service (by GPs) in Kaleidoscope. Evaluate and consider the potential for this model to be used with other homeless people</p>	Peter Nightlingale		Within existing	97a
<p>4. Research access to primary care by people in temporary accommodation using the satisfaction survey.</p>	Martin Lambert			
<p>5. Introduce a system of using follow up visits in temporary accommodation to ensure</p>	Martin			

resident have access to a GP	Lambert			
6. Develop resource packs for people in temporary accommodation about accessing health and support services in the area.	Martin Lambert			94
7. Research the dental and podiatry needs of homeless people				
<b>Improving substance misuse treatment for homeless people</b>				
8. As part of the implementation of national guidelines on assessment of substance misusers and provision of tier 1 services, develop screening and referral protocols on substance misuse for housing staff	Peter Nightlingale		Within existing	96
9. Development of protocols between substance misuse, mental health and homelessness services so that homeless people with multiple needs can access a coordinated service.	Nick Smith		Within existing	96
<b>Improve Mental Health treatment for homeless people</b>				
10. Provide joint training for staff from homelessness and mental health fields in identifying and assessing mental health needs of homeless people	Dave Emmett		tbc	21
11. Update protocols to include the provision of effective support techniques in hostels and day centres to treat mental health problems such as depression, anxiety and personality disorders	Dave Emmett		Within existing	96
<b>Preventing homelessness through appropriate targeted support</b>				
12. Research the accommodation needs of drug users, especially those who require some stability in their life to maintain their treatment regime and provide structured after-care/tenancy support to enable drug users to sustain their accommodation	Peter Nightlingale		Within existing	74/92/106
13. Produce a protocol to plan admissions to detox, rehab and after care with a view to preventing homelessness	Nick Smith			
14. Review Kingston hospital discharge policy to ensure that patients have accommodation upon discharge.	Simon Cole/ Jason		Within existing	96/103/108

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